

2021 ONN State of the Ontario Nonprofit Sector Survey

Conducted during province-wide lockdown Spring 2021

Prepared by



COMMUNITY RESEARCHERS

For



ONTARIO NONPROFIT NETWORK

Assemblée
de la francophonie de l'Ontario





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Data collection

Data collection method: Survey link distributed via email and social media feeds
Total number of respondents: 2983 nonprofit organizations across Ontario
Sampling period: Spring 2021 during province-wide lockdown

We are grateful to our survey partners for helping us reach nonprofits and charities across Ontario:

- Assemblée de la francophonie de l'Ontario (AFO)
- Chatham-Kent Nonprofit Network
- Nonprofit Network of Southern Georgian Bay
- Northern Ontario Nonprofit Network
- Ontario Trillium Foundation (OTF)
- Perth-Huron Nonprofit Network
- Pillar Nonprofit Network
- Social Planning Network of Ontario (SPNO)
- Toronto Nonprofit Network
- United Way East Ontario



This survey involved 2983 nonprofits across Ontario; all data cross tabulated by region, sector, size, and language of operation

Financial sustainability and operational health

1. Majority of nonprofits still operating virtually in 2021

- 2021 survey indicated 13% operating as usual and 67% operating virtually
- By comparison, 2020 survey showed 12% operating as usual and 52% virtually

2. Nonprofit financial forecasts improved yet remain alarming

- Overall, 35% of nonprofits reported they were not financially sustainable beyond 12 months
- Improvement over 2020 survey which reported 51% not financially sustainable beyond 12 months

3. Nonprofits reported substantial revenue declines

- More than half reported losses in revenue; one-fifth experienced revenue losses greater than 50%
- Three-quarters of arts and 83% of sports organizations experienced revenue loss

4. Taking both revenue and expenses into account, many nonprofits reported total financial losses

- 33% of nonprofits project pandemic-related losses exceeding \$100,000
- 5% anticipate losses exceeding \$500,000

5. Ontario nonprofits reported significant layoffs

- 24% of nonprofits laid off staff, among which 23% laid off more than 10 people at the peak of crisis
- Among those with paid staff, only 53% plan to rehire all laid off staff

6. Most nonprofits reported increased demand during pandemic

- Nearly two-thirds of nonprofits have experienced increased demand for services
- Within social services and community development & housing sector, 77% experienced increased demand

Access to government supports

1. Overall, federal government support program participation is low

- Emergency Community Support Fund most popular with 27% applying and 23% receiving
- Overall, 64% of nonprofits did not receive funding from federal support programs

2. Most nonprofits did not benefit from federal emergency subsidy programs

- Overall, 63% of organizations did not benefit from Canadian Emergency Wage Subsidy
- 83% did not benefit from Canada Emergency Business Account

3. Federal program participation varied considerably by type of nonprofit

- Social, community, and health organizations more likely to receive emergency support fund
- One in four arts organizations benefited from cultural, heritage, and sport fund

4. Provincial support program participation also low

- Ontario Trillium Foundation (OTF) Resilient Communities Fund most popular with 18% applying and 9% receiving funds
- 69% of organizations surveyed did not receive any provincial support funds

5. Smaller budget nonprofits less likely to benefit from provincial programs

- 52% of larger budget organizations received funding from at least one of the 20 provincial support programs evaluated
- By comparison, only 19% of smaller budget organizations (under \$500,000) received funding from the same provincial programs

6. Very few nonprofits received provincial supports for employers

- 5% received Small Business Support Grant
- 5% benefited from Employer Health Tax reduction; 4% from property tax or energy cost rebates

7. Nonprofit leaders rated government and agency response to pandemic

- 47% submitted positive ratings to federal response compared to 30% for provincial response
- Social services and community development & housing organizations rated federal response higher than other nonprofits



2021 ONN State of the Ontario Nonprofit Sector Survey
Regional Highlights

Nonprofits across different regions in the province have been impacted differently throughout the pandemic. The type and amount of support they have received vary as well. Overall, nonprofits located in Toronto and Southwestern Ontario have fared better than those elsewhere. Below are highlights demonstrating some of the differences across regions.

Toronto

- 46% benefited from Canadian Emergency Wage Subsidy, compared to provincial average of 37%
- 47% rated provincial government response "very poor" or "poor," higher than provincial average of 35%

Durham Region

- 46% can sustain for less than 12 months, higher than the average of 35%
- 44% rated provincial government response "very poor" or "poor"

Halton Region

- 54% experienced increased demand for services, lower than the provincial average of 63%
- 59% experienced decrease in revenue, in comparison to the average of 52%

Peel Region

- Experienced the highest increase in demand for services (79%)
- 23% projected financial situation will worsen within 6-12 months, compared to provincial average of 12%

York Region

- Experienced the highest increase in costs related to pandemic (77%)
- 62% applied for Provincial government COVID-related funding support programs, only 39% received funding.

Ottawa

- 3% benefited from Community Building Fund, compared to provincial average of 1%
- 41% rated provincial government response "very good" or "good", higher than provincial average of 30%

Eastern Ontario

- 47% project financial situation will improve within 6-12 months, higher than provincial average of 40%
- 15% closed doors temporarily, higher than the provincial average of 12%

Central Ontario

- 44% rated provincial government response "very poor" or "poor," compared to provincial average of 35%
- 17% laid off staff due to pandemic, lower than the provincial average of 24%

Niagara Falls and Region

- 44% can only sustain for less than 12 months, higher than the average of 35%
- 76% did not benefit from any federal government COVID-related funding support programs, higher than the average of 64%

Southwestern Ontario

- 12% received temporary pandemic pay, in comparison to the provincial average of 10%
- 64% can sustain beyond 12 months, slightly lower than the average of 65%

Northern Ontario

- 3% benefited from Canada Emergency Rent Subsidy (CERS), lower than the provincial average of 12%
- 2% received Small Business Support Grant



2021 ONN State of the Ontario Nonprofit Sector Survey Subsector Highlights

Ontario's nonprofit sector is very diverse, serving diverse communities. The COVID-19 pandemic has affected different parts of the nonprofit sector differently. For instance, the majority of arts, cultural heritage, tourism organizations and sports and recreation organizations were deemed non essential, and saw the highest number of organizations that have closed permanently due to the pandemic. Below are some highlights showing the differential effects the pandemic had on subsectors.

Social services

- 36% received Emergency Community Support Fund, higher than the average of 23%
- Experienced the highest increase in demand for services (77%) related to pandemic

Arts, culture, heritage, and tourism

- 32% applied for Emergency Support Fund for Cultural, Heritage, and Sport organizations, and 26% received it
- 32% were aware of other organizations from same sector which have permanently closed due to pandemic, compared to the average of 18%

Health

- 80% were deemed an essential service, the highest among all subsectors
- 31% received Emergency Community Support Fund, higher than the average of 23%

Education and research

- 41% benefited from Canada Emergency Wage Subsidy, higher than the average of 37%
- 92% expect financial position to remain the same or improve, higher than the average of 88%

Sports, recreation, and other social clubs

- Experienced the highest percentage (33%) of staff layoffs
- 33% were aware of other organizations from same sector which have permanently closed due to pandemic, compared to the average of 18%

Community development and housing

- 7% received Reaching Home Initiative
- 10% received Social Service Relief Fund

Faith groups

- 44% benefited from Canada Emergency Wage Subsidy, higher than the average of 37%
- 34% accessed reserve funds, higher than the overall average of 25%

Business associations, professional associations and unions

- 2% received Resilient Communities Fund
- 23% benefited from Canada Emergency Business Account

Environment

- 56% rated Provincial Government response "poor" or "very poor", higher than the average of 35%
- 24% benefited from Canada Emergency Business Account

Grantmaking, fundraising, and volunteerism promotion

- 57% rated Federal Government response "very good" or "good" in comparison to 26% for Provincial Government response
- 31% accessed reserve funds, higher than the overall average of 25%

Law, advocacy, politics

- 42% did not have reserve funds, the highest among all subsectors
- Only 5% laid off staff due to pandemic, the lowest among all subsectors

Hospitals, universities and colleges

- 15% benefited from Canada Emergency Wage Subsidy, lower than the average of 37%
- 43% experienced a surplus since beginning of crisis, higher than the average of 17%

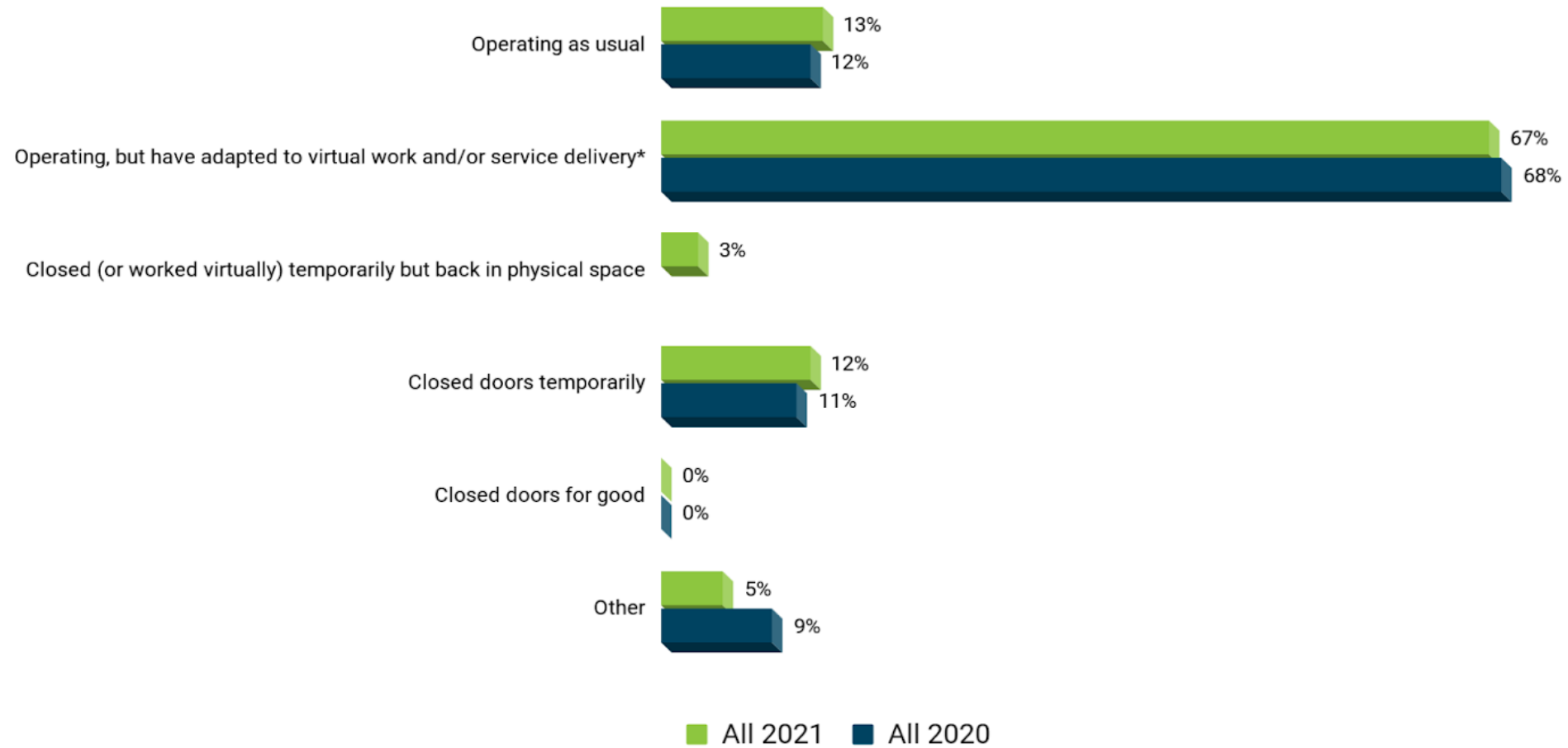
International

- 27% expect organization's situation will worsen in the next 6 to 12 months, higher than the average of 12%
- 44% rated Federal government response "poor" or "very poor", higher than the average of 21%



2021 ONN State of the Ontario Nonprofit Sector Survey
Section 1: Financial impact

Current operating status



*2020 category "partially operating" included in 2020 response for this category

Current operating status
Operating as usual
Operating, but have adapted to virtual work and/or service delivery*
Closed (or worked virtually) temporarily but back in physical space
Closed doors temporarily
Closed doors for good
Other

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
12%	12%	11%
60%	76%	79%
3%	3%	2%
20%	5%	3%
0%	0%	0%
5%	4%	5%

Language of operation		
English	French	Bilingual
12%	13%	9%
68%	65%	81%
3%	11%	4%
12%	10%	4%
0%	0%	0%
5%	1%	2%

All 2021	All 2020
13%	12%
67%	52%
3%	---
12%	11%
0%	0%
5%	9%

*2020 category "partially operating" included in 2020 response for this category

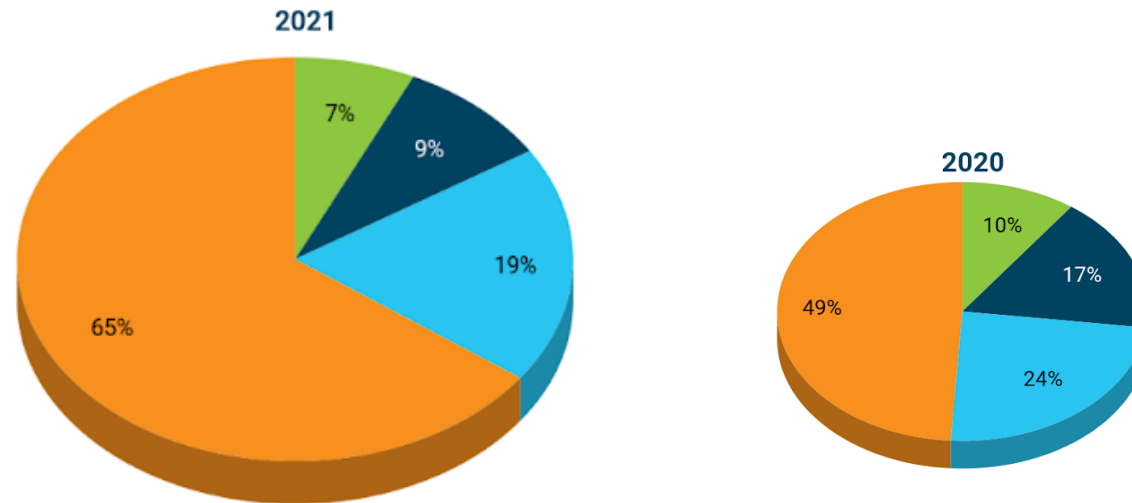
Current operating status (continued)
Operating as usual
Operating, but have adapted to virtual work and/or service delivery
Closed (or worked virtually) temporarily but back in physical space
Closed doors temporarily
Closed doors for good
Other

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
9%	7%	13%	10%	16%	10%	15%	13%	9%	14%	13%
81%	74%	59%	83%	72%	71%	58%	59%	67%	63%	66%
1%	2%	1%	4%	2%	4%	4%	2%	6%	4%	5%
5%	12%	20%	3%	5%	9%	15%	20%	14%	14%	12%
0%	0%	0%	0%	1%	1%	0%	1%	0%	0%	0%
4%	5%	7%	0%	4%	5%	8%	5%	4%	5%	4%

Current operating status (continued)
Operating as usual
Operating, but have adapted to virtual work and/or service delivery
Closed (or worked virtually) temporarily but back in physical space
Closed doors temporarily
Closed doors for good
Other

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
17%	1%	14%	10%	2%	24%	5%	16%	12%	8%	13%	14%	19%
69%	59%	77%	78%	38%	65%	77%	77%	72%	77%	76%	65%	75%
3%	4%	1%	1%	5%	6%	5%	0%	0%	1%	7%	7%	0%
5%	30%	4%	5%	48%	3%	11%	5%	12%	11%	2%	14%	6%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%
6%	6%	4%	6%	7%	2%	2%	2%	4%	3%	0%	0%	0%

Current financial forecast (among operating organizations)



● Able to sustain organization for 1-3 months
 ● Able to sustain organization for 4-6 months
 ● Able to sustain organization for 7-12 months
 ● Able to sustain organization for the next 12 months+

Current financial forecast (among operating organizations)
Able to sustain organization for 1-3 months
Able to sustain organization for 4-6 months
Able to sustain organization for 7-12 months
Able to sustain organization for the next 12 months+

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
11%	4%	4%
11%	11%	2%
24%	22%	10%
54%	63%	84%

Language of operation		
English	French	Bilingual
7%	6%	5%
9%	11%	7%
19%	34%	7%
65%	49%	81%

All 2021	All 2020
7%	10%
9%	17%
19%	24%
65%	49%

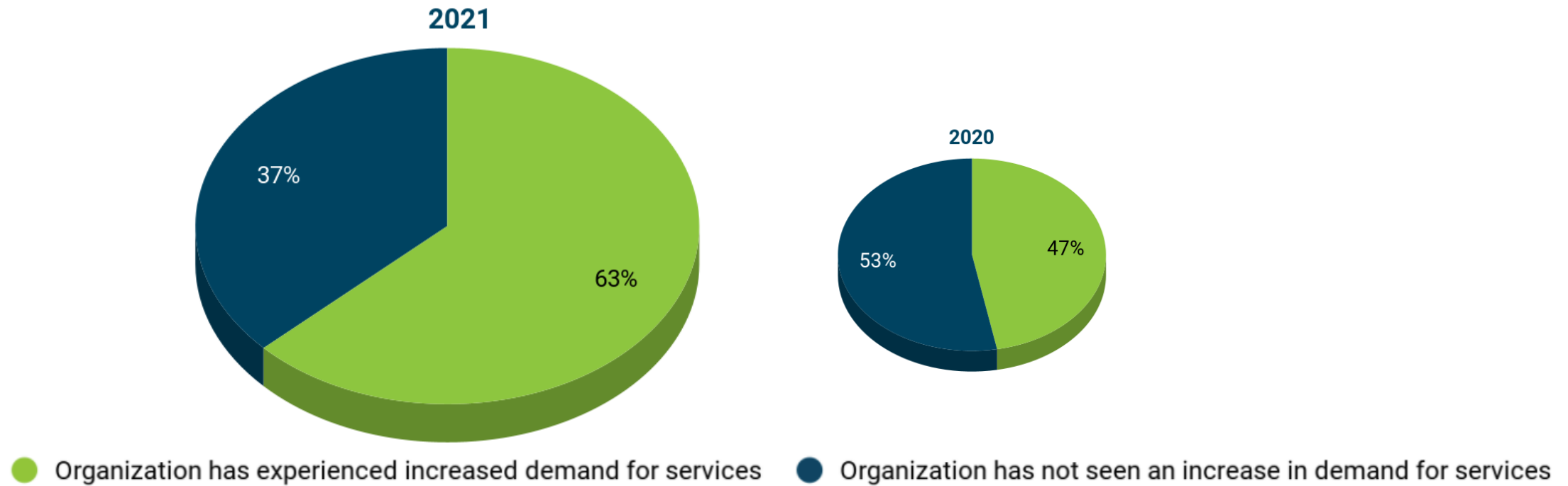
Current financial forecast (among operating organizations, continued)
Able to sustain organization for 1-3 months
Able to sustain organization for 4-6 months
Able to sustain organization for 7-12 months
Able to sustain organization for the next 12 months+

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
8%	6%	8%	9%	12%	4%	6%	12%	16%	6%	4%
9%	19%	6%	9%	11%	8%	9%	8%	14%	9%	11%
17%	21%	18%	20%	16%	19%	19%	21%	14%	21%	18%
66%	54%	68%	62%	61%	69%	66%	59%	56%	64%	67%

Current financial forecast (among operating organizations, continued)
Able to sustain organization for 1-3 months
Able to sustain organization for 4-6 months
Able to sustain organization for 7-12 months
Able to sustain organization for the next 12 months+

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
6%	8%	7%	6%	12%	12%	9%	4%	7%	8%	6%	8%	8%
7%	15%	4%	9%	20%	11%	7%	13%	15%	2%	6%	0%	15%
20%	24%	15%	21%	25%	13%	16%	9%	20%	16%	12%	0%	8%
67%	53%	74%	64%	43%	64%	68%	74%	58%	74%	76%	92%	69%

Increase in demand for services related to pandemic (among operating organizations)



Increase in demand for services related to pandemic (among operating organizations)
Organization has experienced increased demand for services
Organization has not seen an increase in demand for services

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
58%	69%	67%
42%	31%	33%

Language of operation		
English	French	Bilingual
63%	52%	76%
37%	48%	24%

All 2021	All 2020
63%	47%
37%	53%

Increase in demand for services related to pandemic (among operating organizations, continued)

Organization has experienced increased demand for services

Organization has not seen an increase in demand for services

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
70%	66%	54%	79%	71%	63%	61%	62%	67%	62%	55%
30%	34%	46%	21%	29%	37%	39%	38%	33%	38%	45%

Increase in demand for services related to pandemic (among operating organizations, continued)

Organization has experienced increased demand for services

Organization has not seen an increase in demand for services

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
70%	40%	77%	51%	34%	75%	62%	62%	54%	75%	67%	90%	90%
30%	60%	23%	49%	66%	25%	38%	38%	46%	25%	33%	10%	10%

Increase in organization's costs related to pandemic (among operating organizations)



Increase in organization's costs related to pandemic (among operating organizations)
Organization has seen an increase in costs
Organization has not seen an increase in costs

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
55%	71%	75%
45%	29%	25%

Language of operation		
English	French	Bilingual
65%	61%	52%
35%	39%	48%

All 2021
64%
36%

Increase in organization's costs related to pandemic (among operating organizations, continued)
Organization has seen an increase in costs
Organization has not seen an increase in costs

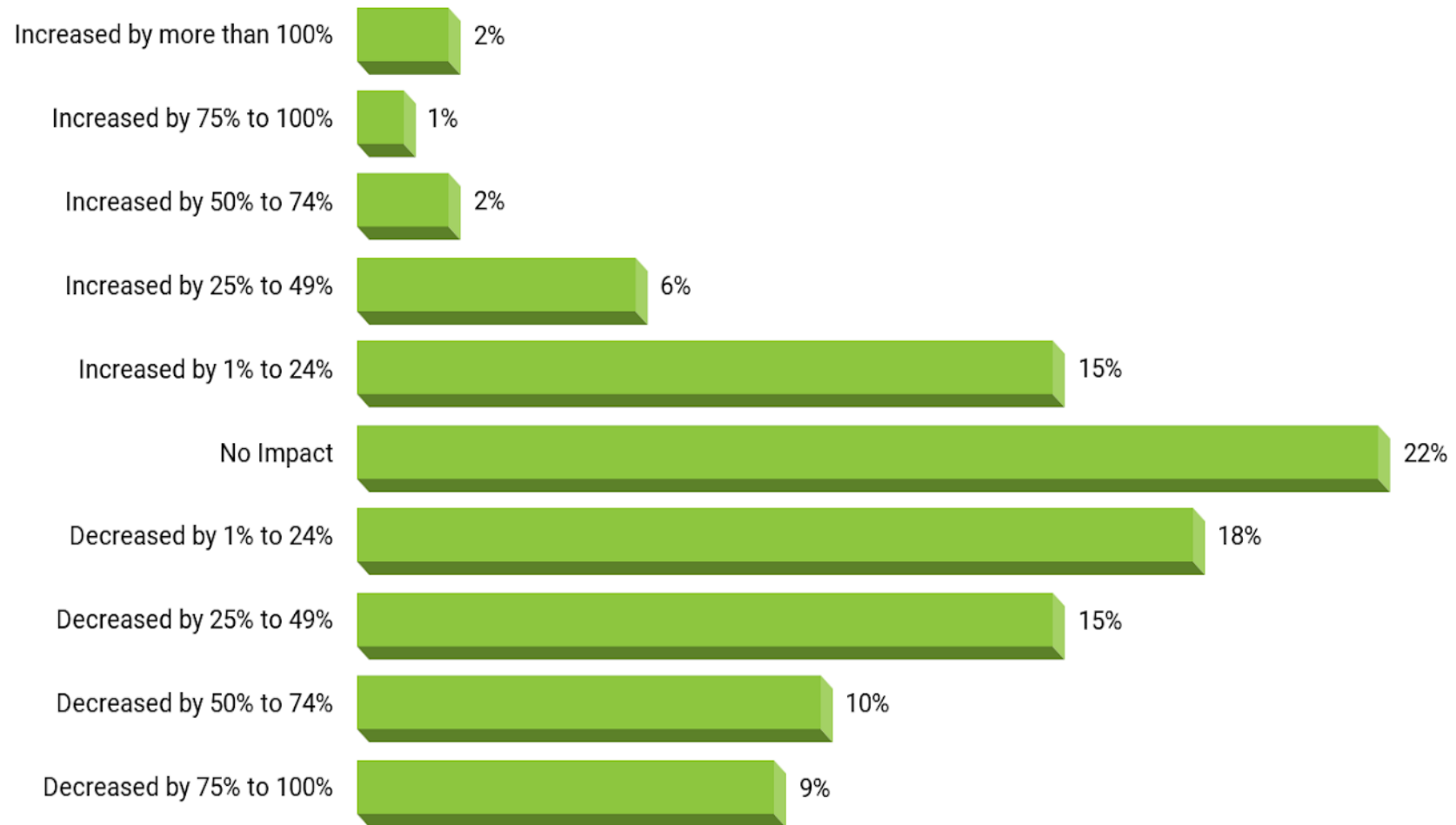
Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
59%	76%	65%	64%	77%	60%	70%	60%	62%	68%	60%
41%	24%	35%	36%	23%	40%	30%	40%	38%	32%	40%

Increase in organization's costs related to pandemic (among operating organizations, continued)
Organization has seen an increase in costs
Organization has not seen an increase in costs

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
77%	50%	72%	60%	56%	72%	51%	37%	43%	40%	35%	69%	69%
23%	50%	28%	40%	44%	28%	49%	63%	57%	60%	65%	31%	31%

Revenue change since onset of pandemic

2021



Revenue change since onset of pandemic
Increased by more than 100%
Increased by 75% to 100%
Increased by 50% to 74%
Increased by 25% to 49%
Increased by 1% to 24%
No Impact
Decreased by 1% to 24%
Decreased by 25% to 49%
Decreased by 50% to 74%
Decreased by 75% to 100%

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
2%	1%	1%
1%	1%	1%
2%	2%	2%
6%	9%	6%
9%	19%	27%
21%	19%	25%
16%	20%	22%
15%	18%	9%
13%	7%	6%
15%	4%	1%

Language of operation		
English	French	Bilingual
2%	1%	0%
1%	3%	2%
2%	1%	3%
6%	5%	10%
15%	11%	24%
21%	25%	27%
19%	15%	13%
15%	14%	10%
10%	15%	6%
9%	10%	5%

All 2021
2%
1%
2%
6%
15%
22%
18%
15%
10%
9%

Revenue change since onset of pandemic (continued)
Increased by more than 100%
Increased by 75% to 100%
Increased by 50% to 74%
Increased by 25% to 49%
Increased by 1% to 24%
No Impact
Decreased by 1% to 24%
Decreased by 25% to 49%
Decreased by 50% to 74%
Decreased by 75% to 100%

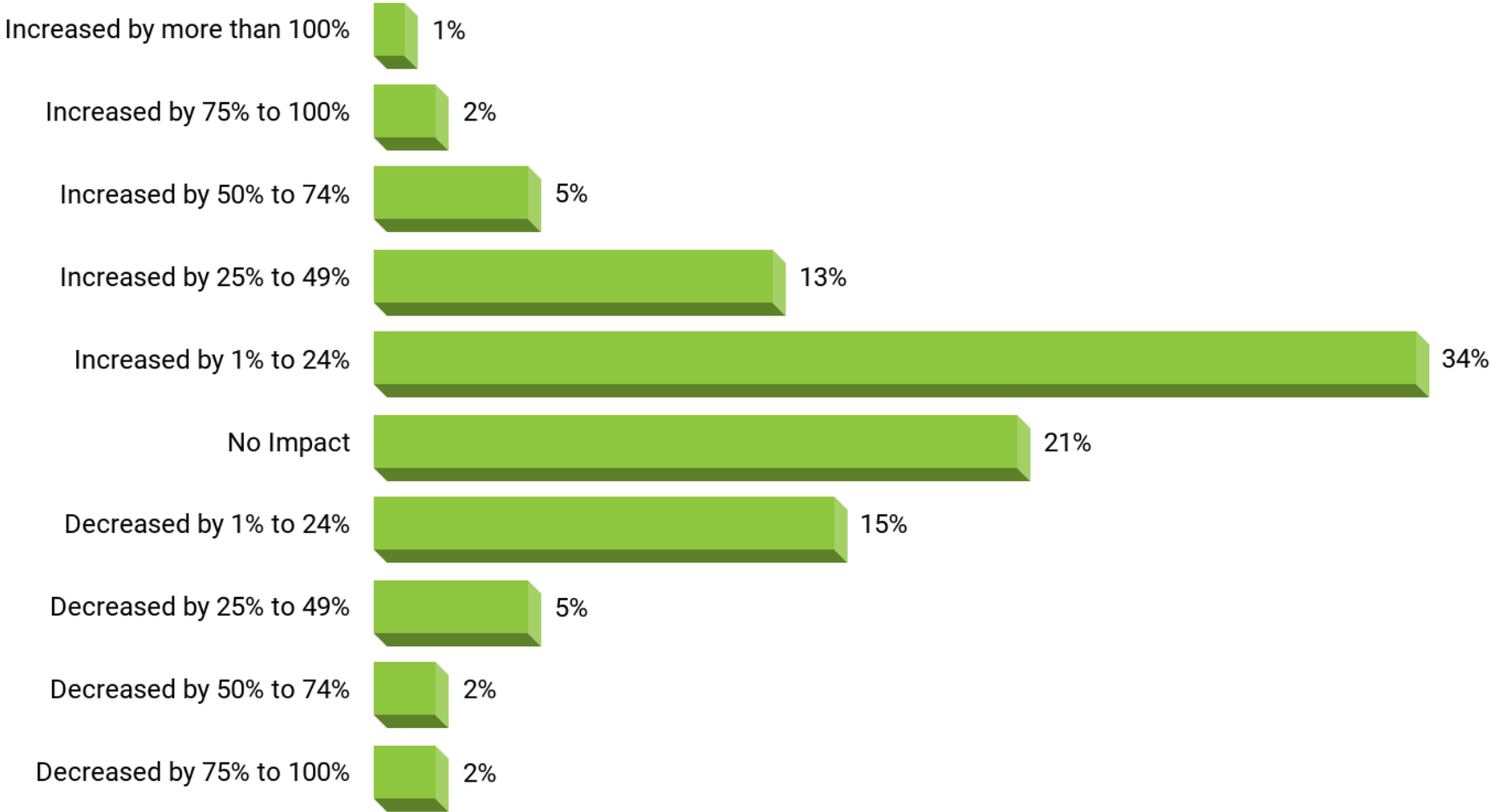
Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
2%	4%	1%	2%	6%	1%	2%	2%	0%	1%	1%
1%	0%	1%	2%	0%	1%	2%	1%	0%	2%	1%
3%	4%	2%	0%	2%	1%	2%	4%	3%	2%	3%
6%	4%	3%	6%	14%	10%	6%	2%	9%	6%	9%
22%	14%	13%	23%	11%	20%	13%	11%	6%	15%	8%
18%	12%	21%	30%	17%	21%	20%	24%	21%	20%	35%
20%	20%	15%	14%	23%	20%	19%	18%	20%	20%	12%
16%	16%	15%	14%	8%	9%	15%	15%	15%	17%	12%
8%	10%	12%	6%	7%	8%	11%	11%	14%	8%	14%
4%	16%	17%	3%	12%	9%	10%	12%	12%	9%	5%

Revenue change since onset of pandemic (continued)
Increased by more than 100%
Increased by 75% to 100%
Increased by 50% to 74%
Increased by 25% to 49%
Increased by 1% to 24%
No Impact
Decreased by 1% to 24%
Decreased by 25% to 49%
Decreased by 50% to 74%
Decreased by 75% to 100%

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
3%	0%	1%	0%	1%	1%	2%	0%	0%	4%	5%	0%	7%
2%	0%	1%	1%	1%	1%	1%	2%	0%	0%	0%	0%	0%
2%	2%	4%	2%	1%	1%	2%	4%	2%	3%	2%	0%	0%
8%	3%	7%	6%	2%	11%	3%	7%	5%	3%	11%	7%	0%
22%	6%	17%	9%	6%	14%	10%	16%	20%	14%	9%	14%	7%
23%	14%	30%	30%	6%	30%	15%	27%	24%	21%	48%	36%	14%
18%	14%	21%	22%	13%	24%	29%	15%	14%	15%	7%	7%	44%
12%	19%	10%	16%	15%	9%	25%	20%	20%	20%	11%	29%	14%
7%	17%	5%	9%	24%	3%	10%	4%	6%	13%	5%	0%	7%
3%	25%	4%	5%	31%	6%	3%	5%	9%	7%	2%	7%	7%

Expenses change since onset of pandemic

2021



Expenses change since onset of pandemic
Increased by more than 100%
Increased by 75% to 100%
Increased by 50% to 74%
Increased by 25% to 49%
Increased by 1% to 24%
No Impact
Decreased by 1% to 24%
Decreased by 25% to 49%
Decreased by 50% to 74%
Decreased by 75% to 100%

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
2%	1%	1%
2%	2%	0%
5%	4%	4%
11%	16%	15%
29%	39%	44%
24%	15%	15%
14%	18%	15%
7%	4%	4%
3%	1%	2%
3%	0%	0%

Language of operation		
English	French	Bilingual
1%	3%	1%
2%	1%	2%
5%	3%	5%
14%	15%	10%
34%	26%	31%
20%	23%	26%
15%	21%	16%
5%	1%	5%
2%	4%	2%
2%	3%	2%

All 2021
1%
2%
5%
13%
34%
21%
15%
5%
2%
2%

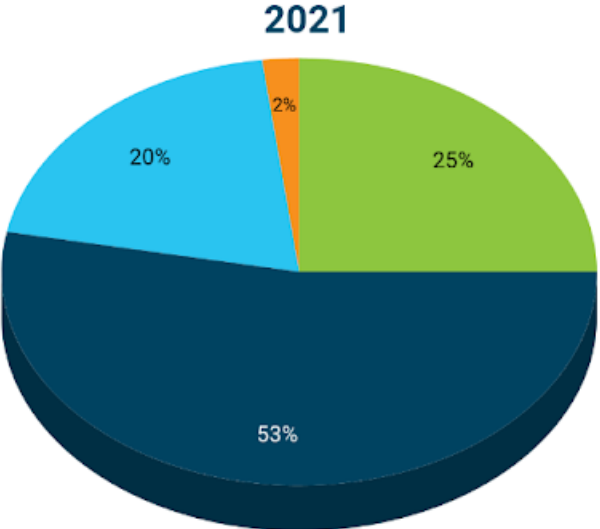
Expenses change since onset of pandemic (continued)
Increased by more than 100%
Increased by 75% to 100%
Increased by 50% to 74%
Increased by 25% to 49%
Increased by 1% to 24%
No Impact
Decreased by 1% to 24%
Decreased by 25% to 49%
Decreased by 50% to 74%
Decreased by 75% to 100%

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
2%	4%	1%	3%	1%	1%	2%	1%	0%	1%	1%
2%	2%	1%	3%	0%	2%	2%	2%	2%	2%	2%
4%	6%	3%	3%	6%	4%	5%	3%	6%	5%	7%
12%	8%	12%	20%	20%	14%	15%	11%	17%	13%	15%
32%	36%	33%	27%	38%	34%	36%	34%	25%	37%	28%
19%	20%	21%	22%	17%	14%	20%	27%	31%	19%	24%
20%	10%	12%	20%	12%	20%	12%	14%	9%	14%	12%
6%	8%	9%	0%	1%	5%	6%	4%	3%	5%	6%
2%	6%	3%	0%	1%	4%	1%	2%	2%	3%	3%
1%	0%	5%	2%	4%	2%	1%	2%	5%	1%	2%

Expenses change since onset of pandemic (continued)
Increased by more than 100%
Increased by 75% to 100%
Increased by 50% to 74%
Increased by 25% to 49%
Increased by 1% to 24%
No Impact
Decreased by 1% to 24%
Decreased by 25% to 49%
Decreased by 50% to 74%
Decreased by 75% to 100%

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
2%	0%	1%	2%	1%	2%	1%	0%	0%	3%	2%	7%	7%
3%	1%	2%	1%	1%	2%	1%	0%	0%	0%	2%	0%	0%
5%	3%	7%	3%	6%	5%	2%	8%	3%	1%	0%	14%	7%
17%	7%	16%	15%	9%	21%	11%	4%	8%	9%	7%	14%	14%
39%	24%	42%	31%	26%	44%	25%	29%	23%	24%	32%	23%	44%
18%	27%	18%	25%	18%	10%	26%	18%	39%	23%	35%	7%	7%
11%	17%	10%	16%	14%	11%	27%	39%	20%	33%	18%	14%	7%
3%	12%	2%	5%	12%	2%	5%	2%	5%	3%	2%	14%	14%
1%	5%	1%	2%	6%	2%	2%	0%	2%	3%	0%	7%	0%
1%	4%	1%	0%	7%	1%	0%	0%	0%	1%	2%	0%	0%

Organization accessed reserve fund since beginning of pandemic



● Yes, organization has had to use reserves ● No, organization has not had to use reserve fund yet ● Organization does not have reserves ● Organization is resorting to other unusual measure

Organization accessed reserve fund since beginning of pandemic
Yes, organization has had to use reserves
No, organization has not had to use reserve fund yet
Organization does not have reserves
Organization is resorting to other unusual measures

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
26%	23%	23%
44%	63%	66%
28%	12%	10%
2%	2%	1%

Language of operation		
English	French	Bilingual
25%	27%	19%
53%	53%	64%
20%	20%	16%
2%	0%	1%

All 2021
25%
53%
20%
2%

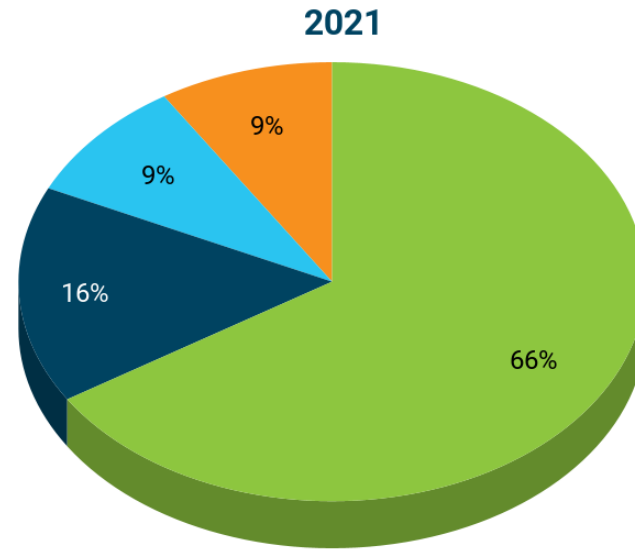
Organization accessed reserve fund since beginning of pandemic (continued)
Yes, organization has had to use reserves
No, organization has not had to use reserve fund yet
Organization does not have reserves
Organization is resorting to other unusual measures

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
24%	27%	33%	30%	24%	26%	24%	24%	31%	25%	19%
56%	40%	47%	51%	44%	58%	56%	53%	52%	52%	55%
17%	33%	18%	19%	31%	15%	19%	21%	13%	21%	25%
3%	0%	2%	0%	1%	1%	1%	2%	4%	2%	1%

Organization accessed reserve fund since beginning of pandemic (continued)
Yes, organization has had to use reserves
No, organization has not had to use reserve fund yet
Organization does not have reserves
Organization is resorting to other unusual measures

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
18%	27%	22%	27%	43%	26%	34%	33%	30%	31%	14%	20%	17%
64%	43%	52%	47%	31%	57%	48%	56%	47%	58%	44%	70%	42%
17%	26%	25%	22%	23%	15%	17%	11%	21%	11%	42%	10%	41%
1%	4%	1%	4%	3%	2%	1%	0%	2%	0%	0%	0%	0%

Amount of reserve fund spent since beginning of pandemic (among those who accessed reserve funds)



● 1% to 24%
 ● 25% to 49%
 ● 50% to 74%
 ● 75% to 100%

Amount of reserve fund spent since beginning of pandemic (among those who accessed reserve funds)
1% to 24%
25% to 49%
50% to 74%
75% to 100%

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
59%	74%	75%
21%	10%	17%
9%	8%	2%
11%	8%	6%

Language of operation		
English	French	Bilingual
64%	77%	71%
18%	6%	0%
9%	17%	10%
9%	0%	19%

All 2021
66%
16%
9%
9%

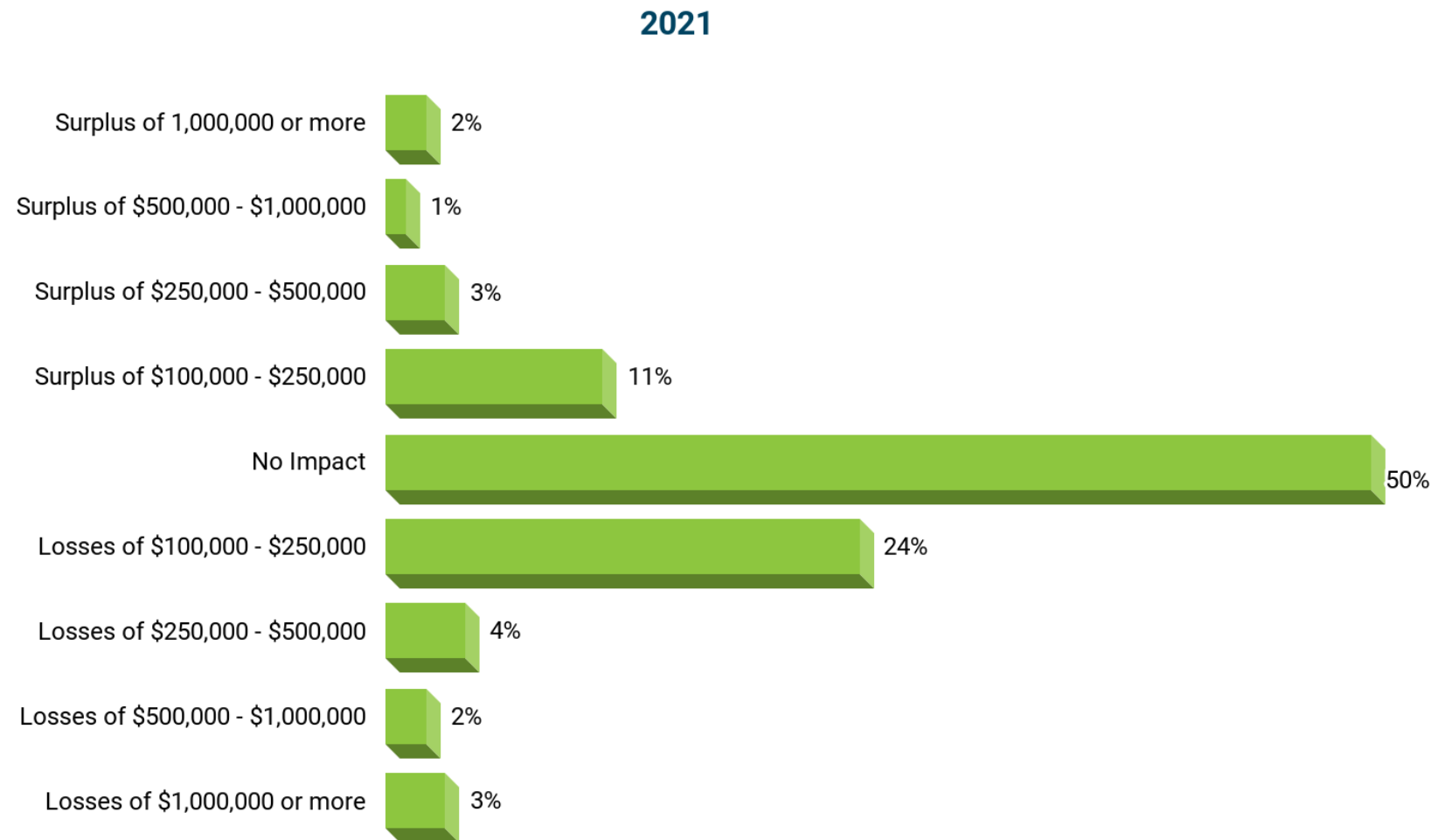
Amount of reserve fund spent since beginning of pandemic (among those who accessed reserve funds, continued)
1% to 24%
25% to 49%
50% to 74%
75% to 100%

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
76%	46%	63%	64%	76%	71%	68%	44%	70%	56%	87%
13%	9%	17%	6%	18%	3%	18%	25%	12%	24%	3%
6%	36%	10%	24%	0%	13%	6%	6%	6%	10%	7%
5%	9%	10%	6%	6%	13%	8%	25%	12%	10%	3%

Amount of reserve fund spent since beginning of pandemic (among those who accessed reserve funds, continued)
1% to 24%
25% to 49%
50% to 74%
75% to 100%

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	Inter-national
70%	53%	79%	60%	57%	60%	69%	74%	72%	75%	100%	0%	50%
14%	19%	10%	17%	17%	22%	23%	13%	6%	19%	0%	100%	0%
9%	15%	3%	17%	11%	7%	3%	13%	0%	0%	0%	0%	50%
7%	13%	8%	6%	15%	11%	5%	0%	22%	6%	0%	0%	0%

Estimated total financial impact of pandemic on organization's operations from April 1, 2020 to March 31, 2021



Estimated total financial impact of pandemic on organization's operations from April 1, 2020 to March 31, 2021
Surplus of 1,000,000 or more
Surplus of \$500,000 - \$1,000,000
Surplus of \$250,000 - \$500,000
Surplus of \$100,000 - \$250,000
No Impact
Losses of \$100,000 - \$250,000
Losses of \$250,000 - \$500,000
Losses of \$500,000 - \$1,000,000
Losses of \$1,000,000 or more

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
0%	0%	6%
0%	1%	4%
1%	3%	6%
6%	18%	15%
61%	43%	37%
28%	24%	15%
2%	6%	5%
0%	3%	5%
2%	2%	7%

Language of operation		
English	French	Bilingual
2%	0%	5%
1%	0%	2%
3%	5%	1%
12%	7%	14%
47%	60%	54%
25%	21%	16%
4%	5%	5%
2%	2%	1%
4%	0%	2%

All 2021
2%
1%
3%
11%
50%
24%
4%
2%
3%

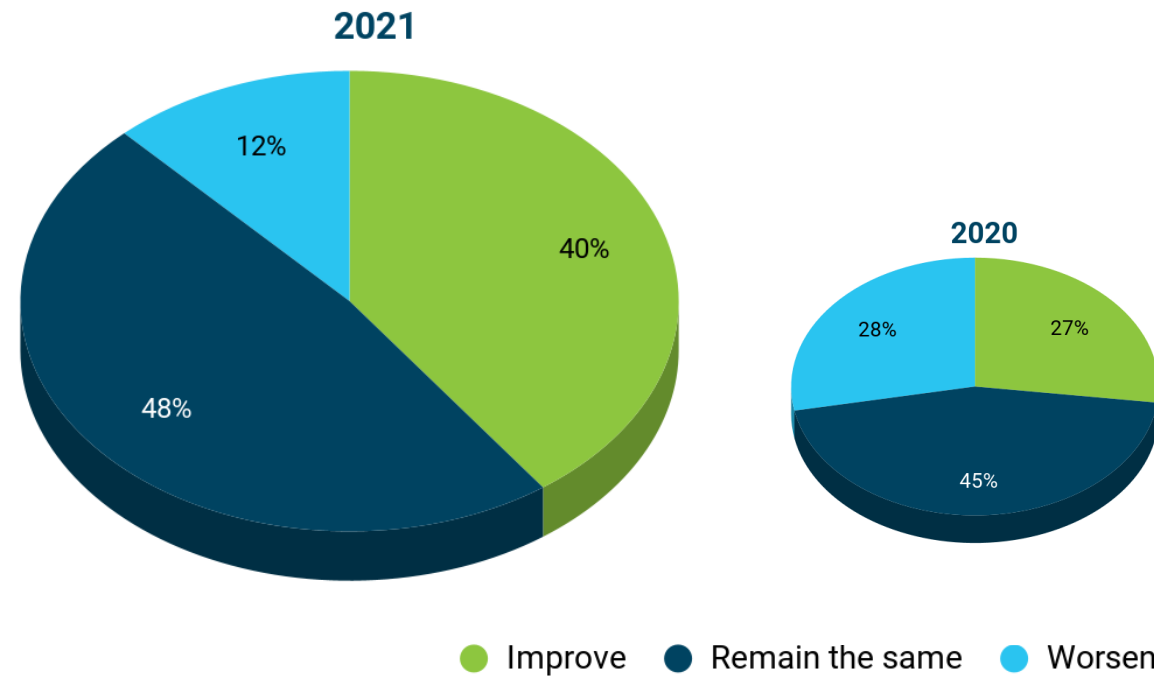
Estimated total financial impact of pandemic on organization's operations from April 1, 2020 to March 31, 2021 (continued)
Surplus of 1,000,000 or more
Surplus of \$500,000 - \$1,000,000
Surplus of \$250,000 - \$500,000
Surplus of \$100,000 - \$250,000
No Impact
Losses of \$100,000 - \$250,000
Losses of \$250,000 - \$500,000
Losses of \$500,000 - \$1,000,000
Losses of \$1,000,000 or more

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
4%	0%	1%	2%	0%	0%	1%	0%	0%	2%	2%
1%	3%	0%	4%	0%	1%	0%	1%	12%	1%	2%
3%	7%	1%	4%	9%	2%	2%	1%	0%	4%	2%
15%	13%	9%	11%	17%	18%	13%	5%	6%	11%	5%
45%	37%	39%	53%	40%	52%	53%	55%	49%	48%	64%
22%	27%	30%	22%	22%	19%	23%	25%	21%	27%	20%
4%	0%	7%	2%	6%	5%	4%	7%	3%	3%	2%
3%	3%	5%	0%	2%	0%	1%	2%	6%	2%	2%
3%	10%	8%	2%	4%	3%	3%	4%	3%	2%	1%

Estimated total financial impact of pandemic on organization's operations from April 1, 2020 to March 31, 2021 (continued)
Surplus of 1,000,000 or more
Surplus of \$500,000 - \$1,000,000
Surplus of \$250,000 - \$500,000
Surplus of \$100,000 - \$250,000
No Impact
Losses of \$100,000 - \$250,000
Losses of \$250,000 - \$500,000
Losses of \$500,000 - \$1,000,000
Losses of \$1,000,000 or more

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
3%	0%	2%	2%	1%	0%	0%	0%	5%	2%	0%	29%	0%
3%	0%	1%	0%	0%	1%	0%	0%	0%	2%	0%	0%	0%
3%	2%	6%	3%	0%	3%	0%	7%	2%	7%	0%	14%	0%
17%	5%	14%	8%	1%	8%	5%	10%	9%	15%	9%	0%	14%
47%	48%	47%	50%	45%	62%	52%	52%	44%	48%	73%	43%	43%
21%	37%	21%	23%	27%	18%	32%	17%	33%	15%	15%	0%	14%
3%	2%	6%	5%	7%	4%	3%	7%	7%	2%	3%	14%	29%
1%	2%	2%	5%	7%	3%	3%	2%	0%	2%	0%	0%	0%
2%	4%	1%	4%	12%	1%	5%	5%	0%	7%	0%	0%	0%

In the next 6 to 12 months, expect organization's situation will:



In the next 6 to 12 months, expect organization's situation will:
Improve
Remain the same
Worsen

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
44%	35%	35%
43%	52%	55%
13%	13%	10%

Language of operation		
English	French	Bilingual
40%	49%	36%
48%	42%	47%
12%	9%	17%

All 2021	All 2020
40%	27%
48%	45%
12%	28%

In the next 6 to 12 months, expect organization's situation will: (continued)
Improve
Remain the same
Worsen

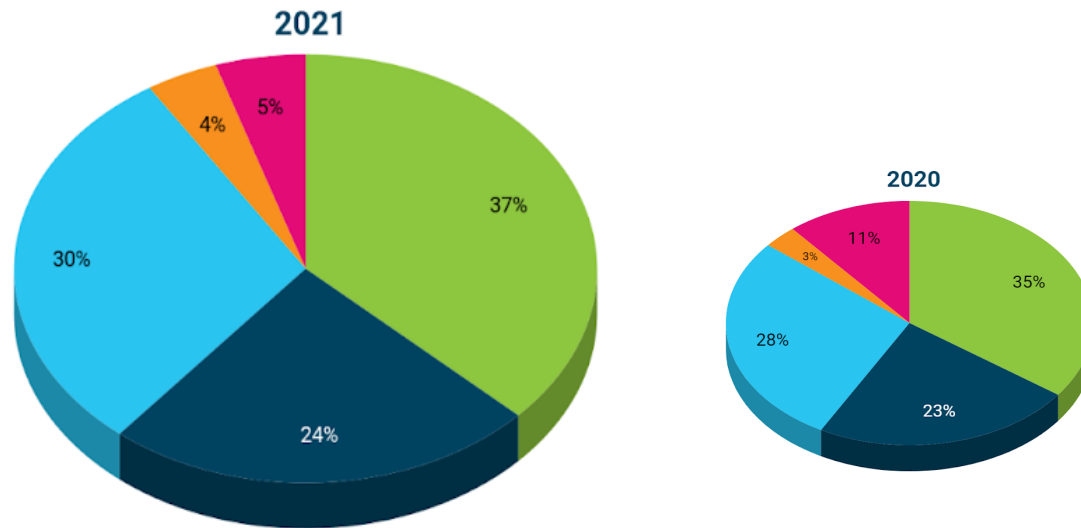
Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
33%	38%	44%	28%	28%	41%	47%	39%	39%	44%	38%
52%	39%	45%	49%	61%	45%	45%	48%	50%	45%	53%
15%	23%	11%	23%	11%	14%	8%	13%	11%	11%	9%

In the next 6 to 12 months, expect organization's situation will: (continued)
Improve
Remain the same
Worsen

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
34%	53%	30%	42%	54%	35%	48%	43%	46%	34%	31%	54%	46%
54%	33%	60%	50%	33%	50%	38%	51%	40%	55%	49%	31%	27%
12%	14%	10%	8%	13%	15%	14%	6%	14%	11%	20%	15%	27%



Organization benefited from Canada Emergency Wage Subsidy (CEWS)



● Yes ● No, our organization did not need it ● No, our organization was not eligible ● No, did not know about it/Did not know how to apply ● No, for another reason

Organization benefited from Canada Emergency Wage Subsidy (CEWS)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
26%	53%	43%
23%	23%	28%
38%	20%	24%
6%	2%	1%
7%	2%	4%

Language of operation		
English	French	Bilingual
36%	35%	33%
24%	31%	32%
31%	23%	19%
4%	8%	8%
5%	3%	8%

All 2021	All 2020
37%	35%
24%	23%
30%	28%
4%	3%
5%	11%

Popular "other" responses were: "All volunteers", "Do not know/unsure", "No full time staff"

Organization benefited from Canada Emergency Wage Subsidy (CEWS) (continued)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

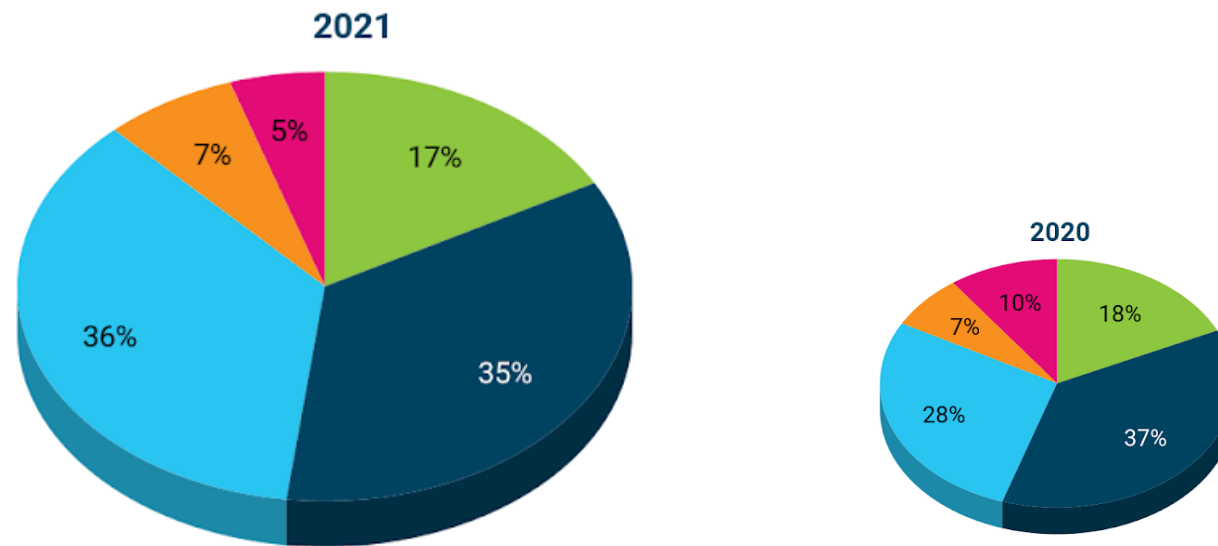
Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
46%	26%	36%	29%	37%	36%	32%	31%	33%	38%	22%
22%	30%	21%	30%	20%	29%	27%	21%	21%	24%	30%
26%	38%	33%	32%	30%	19%	31%	37%	38%	28%	35%
3%	2%	5%	3%	6%	10%	2%	4%	5%	4%	8%
3%	4%	5%	6%	7%	6%	8%	7%	3%	6%	5%

**Organization benefited from Canada
Emergency Wage Subsidy (CEWS)
(continued)**

Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
38%	33%	33%	41%	38%	24%	44%	38%	43%	37%	19%	15%	29%
25%	21%	24%	27%	16%	28%	29%	25%	21%	20%	34%	23%	14%
26%	38%	31%	27%	37%	35%	18%	35%	29%	32%	33%	54%	50%
5%	3%	5%	3%	3%	7%	4%	2%	2%	5%	7%	0%	7%
6%	5%	7%	2%	6%	6%	5%	0%	5%	6%	7%	8%	0%

Organization benefited from Canada Emergency Business Account (CEBA)



● Yes ● No, our organization did not need it ● No, our organization was not eligible ● No, did not know about it/Did not know how to apply ● No, for another reason

Organization benefited from Canada Emergency Business Account (CEBA)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
15%	30%	9%
30%	37%	44%
42%	27%	38%
9%	3%	3%
4%	3%	6%

Language of operation		
English	French	Bilingual
17%	23%	17%
34%	36%	44%
38%	24%	27%
6%	14%	7%
5%	3%	5%

All 2021	All 2020
17%	18%
35%	37%
36%	28%
7%	7%
5%	10%

Popular "other" responses were: "Did not want to take a loan", "Do not know/unsure"

Organization benefited from Canada Emergency Business Account (CEBA) (continued)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

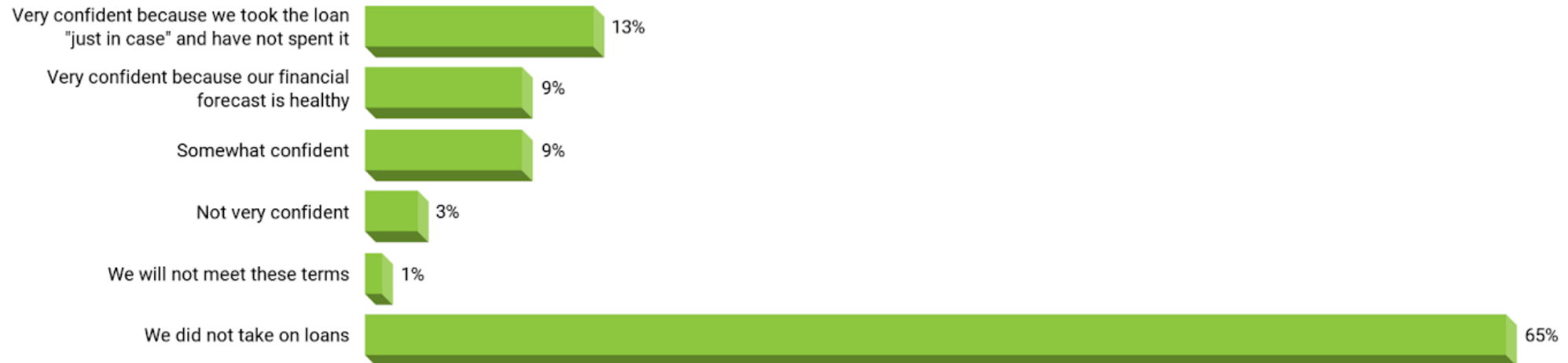
Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
20%	16%	15%	11%	28%	23%	16%	12%	19%	17%	9%
36%	35%	38%	31%	26%	39%	39%	30%	21%	35%	38%
33%	41%	41%	49%	30%	22%	34%	43%	54%	36%	38%
5%	6%	3%	6%	11%	9%	6%	8%	6%	6%	10%
6%	2%	3%	3%	5%	7%	5%	7%	0%	6%	5%

Organization benefited from Canada Emergency Business Account (CEBA) (continued)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
15%	22%	10%	17%	25%	15%	18%	23%	24%	17%	14%	8%	7%
36%	26%	37%	43%	23%	33%	41%	34%	37%	38%	39%	25%	29%
36%	44%	36%	33%	40%	37%	28%	29%	31%	36%	38%	51%	57%
8%	5%	7%	5%	8%	10%	5%	4%	3%	3%	7%	8%	7%
5%	3%	10%	2%	4%	5%	8%	10%	5%	6%	2%	8%	0%

Level of confidence organization can repay CEBA or other loans on agreed-on terms (among organizations that took on CEBA or other loans)

2021



Level of confidence organization can repay CEBA or other loans on agreed-on terms (among organizations that took on CEBA or other loans)
Very confident because we took the loan "just in case" and have not spent it
Very confident because our financial forecast is healthy
Somewhat confident
Not very confident
We will not meet these terms
We did not take on loans

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
11%	24%	3%
7%	12%	9%
10%	12%	5%
3%	3%	3%
1%	0%	1%
68%	49%	79%

Language of operation		
English	French	Bilingual
13%	18%	7%
8%	16%	14%
9%	18%	12%
3%	3%	2%
1%	3%	0%
66%	42%	65%

All 2021
13%
9%
9%
3%
1%
65%

Level of confidence organization can repay CEBA or other loans on agreed-on terms (among organizations that took on CEBA or other loans, continued)
Very confident because we took the loan "just in case" and have not spent it
Very confident because our financial forecast is healthy
Somewhat confident
Not very confident
We will not meet these terms
We did not take on loans

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
14%	17%	14%	0%	26%	13%	15%	8%	11%	14%	6%
10%	4%	5%	8%	15%	14%	9%	6%	11%	9%	7%
11%	9%	9%	16%	15%	14%	8%	3%	18%	9%	8%
3%	0%	3%	0%	0%	3%	1%	6%	4%	4%	3%
1%	0%	1%	0%	0%	0%	1%	1%	0%	0%	2%
61%	70%	68%	76%	44%	56%	66%	76%	56%	64%	74%

Level of confidence organization can repay CEBA or other loans on agreed-on terms (among organizations that took on CEBA or other loans, continued)
Very confident because we took the loan "just in case" and have not spent it
Very confident because our financial forecast is healthy
Somewhat confident
Not very confident
We will not meet these terms
We did not take on loans

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
15%	16%	5%	16%	15%	5%	9%	19%	18%	19%	5%	0%	25%
8%	8%	6%	6%	6%	18%	10%	19%	10%	13%	10%	0%	0%
7%	13%	10%	8%	17%	8%	10%	15%	5%	3%	15%	0%	0%
3%	3%	1%	5%	4%	2%	1%	4%	8%	0%	0%	0%	0%
0%	1%	1%	0%	2%	2%	1%	0%	0%	0%	5%	0%	0%
67%	59%	77%	65%	56%	65%	69%	43%	59%	65%	65%	100%	75%

Amount of CEBA and other debt organization acquired due to pandemic

2021



Amount of CEBA and other debt organization acquired due to pandemic
More than \$500,000
\$100,000 - \$500,000
\$25,000 - \$100,000
Under \$25,000
None

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
0%	0%	2%
0%	3%	2%
12%	23%	5%
7%	4%	2%
81%	70%	89%

Language of operation		
English	French	Bilingual
1%	0%	0%
1%	0%	2%
13%	21%	12%
5%	7%	2%
80%	72%	84%

All 2021
1%
1%
13%
5%
80%

Amount of CEBA and other debt organization acquired due to pandemic (continued)
More than \$500,000
\$100,000 - \$500,000
\$25,000 - \$100,000
Under \$25,000
None

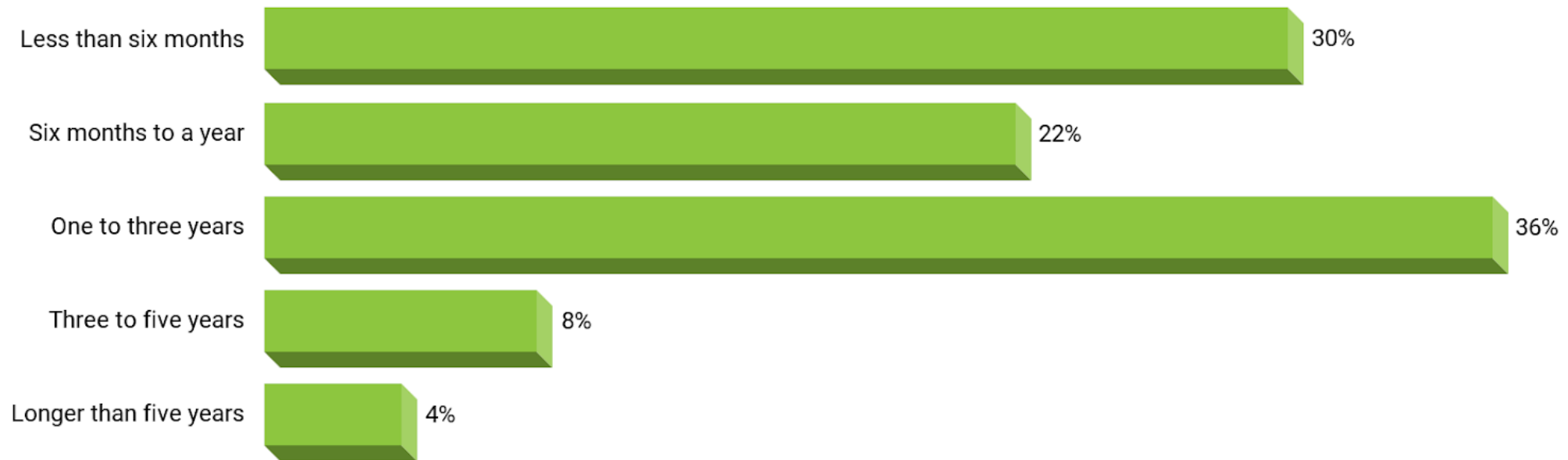
Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
1%	0%	0%	2%	1%	1%	0%	0%	0%	0%	1%
1%	0%	2%	0%	4%	2%	1%	2%	3%	1%	2%
16%	13%	10%	7%	20%	19%	11%	9%	11%	15%	5%
4%	2%	7%	7%	2%	5%	6%	4%	6%	5%	5%
78%	85%	81%	84%	73%	73%	82%	85%	80%	79%	87%

Amount of CEBA and other debt organization acquired due to pandemic (continued)
More than \$500,000
\$100,000 - \$500,000
\$25,000 - \$100,000
Under \$25,000
None

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
1%	0%	0%	1%	1%	0%	0%	0%	2%	2%	0%	0%	0%
1%	2%	1%	1%	3%	5%	1%	0%	2%	0%	0%	0%	0%
11%	18%	8%	13%	16%	13%	13%	22%	22%	16%	10%	0%	7%
5%	6%	3%	5%	9%	3%	6%	2%	3%	5%	5%	8%	7%
82%	74%	88%	80%	71%	79%	80%	76%	71%	77%	85%	92%	86%

Length of time required to repay pandemic-related debt

2021



Length of time required to repay pandemic-related debt
Less than six months
Six months to a year
One to three years
Three to five years
Longer than five years

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
31%	30%	34%
19%	27%	14%
35%	34%	41%
10%	6%	9%
5%	3%	2%

Language of operation		
English	French	Bilingual
31%	20%	35%
21%	30%	30%
36%	40%	25%
8%	10%	5%
4%	0%	5%

All 2021
30%
22%
36%
8%
4%

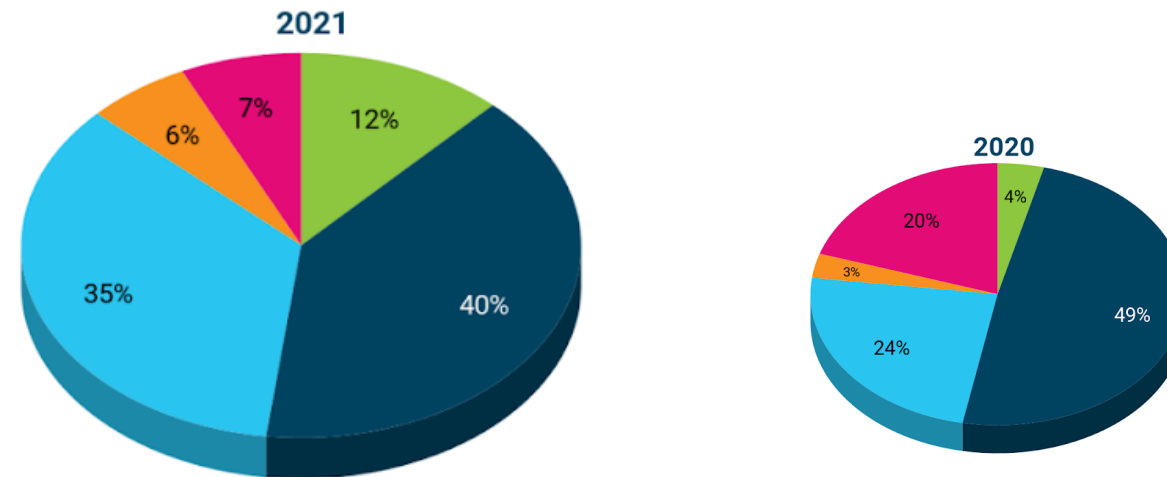
Length of time required to repay pandemic-related debt (continued)
Less than six months
Six months to a year
One to three years
Three to five years
Longer than five years

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
33%	37%	48%	27%	33%	22%	25%	22%	31%	28%	31%
19%	25%	17%	0%	13%	28%	29%	19%	15%	24%	28%
39%	13%	23%	64%	46%	44%	34%	37%	31%	33%	31%
6%	25%	9%	0%	8%	3%	10%	11%	15%	10%	3%
3%	0%	3%	9%	0%	3%	2%	11%	8%	5%	7%

Length of time required to repay pandemic-related debt (continued)
Less than six months
Six months to a year
One to three years
Three to five years
Longer than five years

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
32%	34%	28%	43%	20%	23%	35%	8%	29%	27%	30%	100%	0%
27%	20%	22%	13%	10%	27%	22%	42%	12%	13%	40%	0%	50%
34%	32%	30%	28%	48%	38%	34%	50%	41%	53%	20%	0%	50%
5%	9%	14%	8%	14%	12%	9%	0%	6%	0%	10%	0%	0%
2%	5%	6%	8%	8%	0%	0%	0%	12%	7%	0%	0%	0%

Organization benefited from Canada Emergency Rent Subsidy (CERS)



● Yes
 ● No, our organization did not need it
 ● No, our organization was not eligible
 ● No, did not know about it/Did not know

Organization benefited from Canada Emergency Rent Subsidy (CERS)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
9%	19%	14%
40%	41%	42%
38%	32%	34%
6%	3%	5%
7%	5%	5%

Language of operation		
English	French	Bilingual
12%	10%	15%
40%	35%	45%
35%	44%	31%
6%	7%	5%
7%	4%	4%

All 2021	All 2020
12%	4%
40%	49%
35%	24%
6%	3%
7%	20%

Popular "other" responses were: "Do not rent", "Landlord would not participate", "Negotiated directly with our landlord", "Not applicable/not sure", "We own the building"

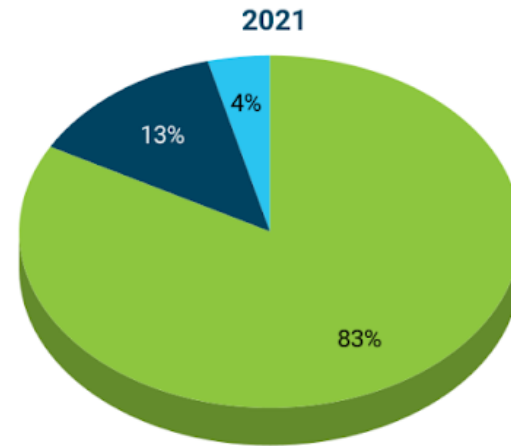
Organization benefited from Canada Emergency Rent Subsidy (CERS) (continued)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
21%	10%	14%	13%	19%	11%	9%	8%	10%	10%	3%
35%	43%	38%	33%	29%	45%	42%	47%	34%	43%	47%
35%	33%	36%	36%	35%	31%	36%	35%	48%	34%	36%
3%	6%	5%	8%	11%	7%	3%	5%	5%	6%	9%
6%	8%	7%	10%	6%	6%	10%	5%	3%	7%	5%

Organization benefited from Canada Emergency Rent Subsidy (CERS) (continued)
Yes
No, our organization did not need it
No, our organization was not eligible
No, did not know about it/Did not know how to apply
No, for another reason

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
10%	17%	12%	18%	14%	8%	5%	20%	15%	14%	10%	0%	7%
43%	33%	39%	41%	36%	38%	48%	37%	43%	34%	40%	42%	36%
33%	38%	38%	31%	39%	34%	35%	37%	34%	37%	36%	50%	50%
6%	6%	6%	5%	3%	11%	4%	2%	0%	9%	12%	0%	7%
8%	6%	5%	5%	8%	9%	8%	4%	8%	6%	2%	8%	0%

Organization's CERS category



● Nonprofit tenant
 ● Nonprofit property owner/landlord (including faith buildings and co-working spaces)
 ● Both

Organization's CERS category
Nonprofit tenant
Nonprofit property owner/landlord (including faith buildings and co-working spaces)
Both

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
84%	88%	73%
16%	8%	19%
0%	4%	8%

Language of operation		
English	French	Bilingual
83%	71%	88%
13%	29%	6%
4%	0%	6%

All 2021
83%
13%
4%

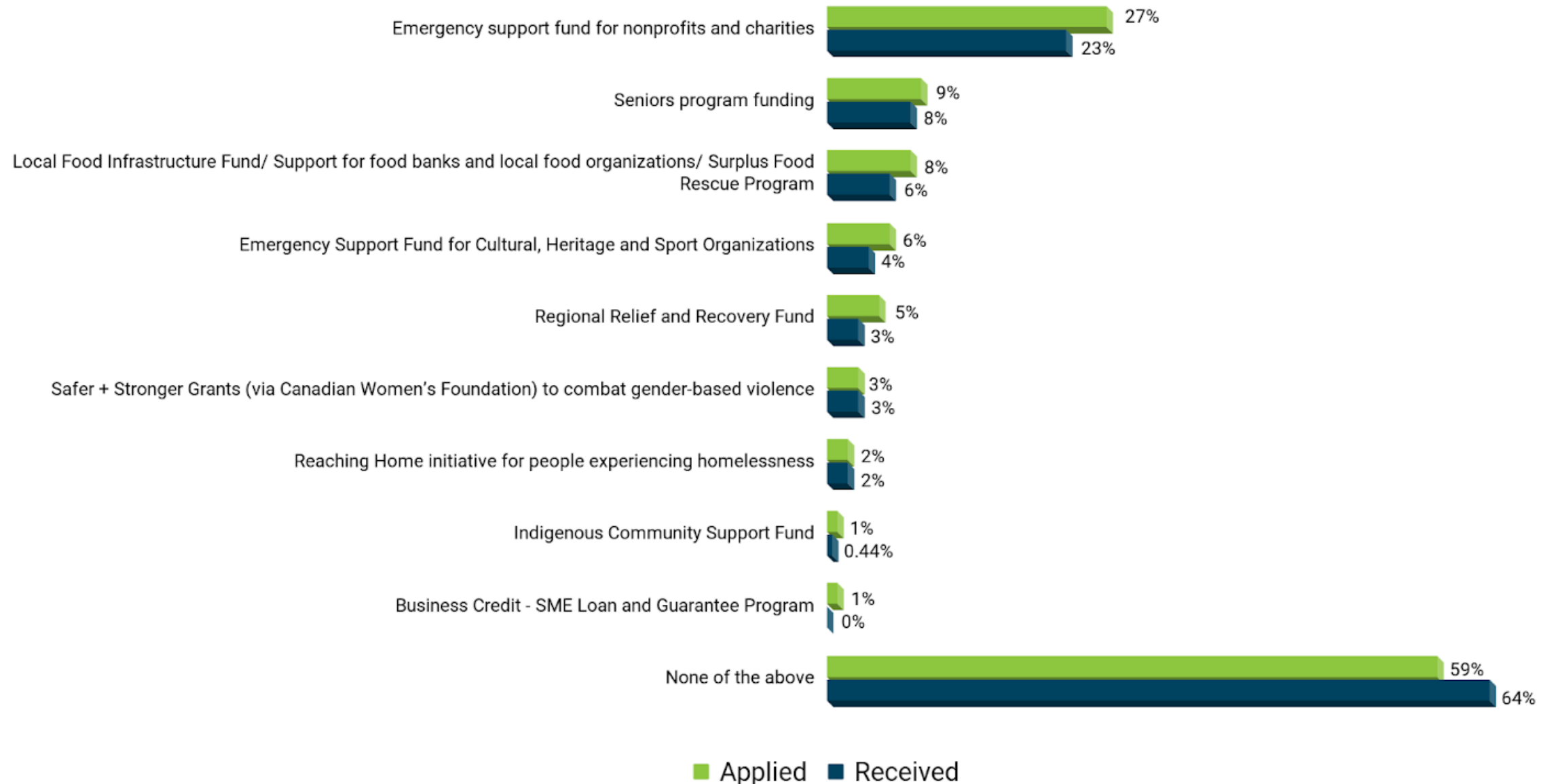
Organization's CERS category (continued)
Nonprofit tenant
Nonprofit property owner/landlord (including faith buildings and co-working spaces)
Both

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
87%	100%	89%	87%	94%	85%	73%	79%	67%	77%	67%
8%	0%	0%	0%	6%	15%	18%	21%	33%	21%	33%
5%	0%	11%	13%	0%	0%	9%	0%	0%	2%	0%

Organization's CERS category (continued)
Nonprofit tenant
Nonprofit property owner/landlord (including faith buildings and co-working spaces)
Both

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
82%	89%	88%	85%	79%	78%	33%	78%	89%	75%	100%	---	100%
14%	11%	8%	11%	17%	22%	50%	22%	0%	0%	0%	---	0%
4%	0%	4%	4%	4%	0%	17%	0%	11%	25%	0%	---	0%

Federal government COVID-related funding support programs



Federal government COVID-related funding support programs
Emergency Community Support Fund for nonprofits and charities (allocated through Red Cross, Community Foundations of Canada and the United Way Centraide Canada)
Seniors program funding (New Horizons, allocated through United Way Centraide Canada)
Local Food Infrastructure Fund/Support for food banks and local food organizations/Surplus Food Rescue Program
Emergency Support Fund for Cultural, Heritage and Sport Organizations
Regional Relief and Recovery Fund (Community Futures, FedDev Ontario, FedNor)
Safer + Stronger Grants (via Canadian Women's Foundation) to combat gender-based violence
Reaching Home initiative for people experiencing homelessness
Indigenous Community Support Fund (allocated through Friendship Centres)
Business Credit - SME Loan and Guarantee Program (BDC Co-lending Program)
None of the above

Operating budget					
Under \$500,000		\$500,000-\$3M		More than \$3M	
Applied	Received	Applied	Received	Applied	Received
20%	15%	41%	36%	36%	31%
7%	5%	12%	11%	14%	10%
6%	5%	9%	7%	11%	10%
7%	5%	8%	6%	4%	3%
3%	2%	6%	5%	7%	5%
2%	1%	6%	5%	5%	5%
1%	1%	4%	3%	6%	4%
0%	0%	1%	0%	1%	1%
1%	1%	1%	0%	1%	1%
66%	72%	46%	50%	50%	54%

Language of operation					
English		French		Bilingual	
Applied	Received	Applied	Received	Applied	Received
27%	22%	24%	24%	29%	26%
9%	8%	7%	6%	9%	6%
9%	7%	1%	0%	4%	3%
6%	4%	6%	6%	4%	4%
4%	3%	11%	11%	7%	4%
3%	2%	3%	1%	4%	4%
3%	2%	1%	1%	1%	0%
1%	0%	1%	1%	0%	0%
1%	0%	1%	1%	0%	0%
59%	64%	59%	59%	60%	63%

All 2021	
Applied	Received
27%	23%
9%	8%
8%	6%
6%	4%
5%	3%
3%	3%
2%	2%
1%	0.44%
1%	0%
59%	64%

Federal government COVID-related funding support programs (continued)
Emergency Community Support Fund for nonprofits and charities
Seniors program funding
Local Food Infrastructure Fund/Support for food banks and local food organizations/Surplus Food Rescue Program
Emergency Support Fund for Cultural, Heritage and Sport Organizations
Regional Relief and Recovery Fund
Safer + Stronger Grants to combat gender-based violence
Reaching Home initiative for people experiencing homelessness
Indigenous Community Support Fund
Business Credit - SME Loan and Guarantee Program
None of the above

Region																					
Toronto		Durham Region		Halton Region		Peel Region		York Region		Ottawa		Eastern Ontario		Central		Niagara Falls and Region		South-western		Northern	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
31%	23%	40%	31%	21%	16%	47%	43%	36%	31%	34%	28%	29%	27%	16%	14%	15%	13%	28%	23%	21%	15%
11%	8%	10%	10%	10%	8%	23%	18%	12%	11%	8%	7%	10%	7%	6%	5%	11%	8%	8%	7%	7%	6%
10%	9%	8%	8%	6%	3%	10%	7%	13%	11%	11%	9%	10%	8%	5%	4%	8%	8%	7%	5%	5%	4%
9%	7%	8%	6%	6%	3%	5%	0%	5%	5%	7%	6%	4%	3%	8%	5%	3%	2%	5%	4%	7%	5%
4%	2%	4%	4%	6%	3%	10%	5%	5%	4%	6%	5%	6%	4%	3%	2%	5%	3%	4%	3%	5%	4%
5%	4%	4%	4%	3%	2%	8%	8%	2%	0%	3%	2%	2%	2%	1%	1%	5%	5%	3%	2%	4%	3%
3%	2%	4%	4%	1%	1%	8%	7%	6%	4%	1%	1%	4%	3%	0%	0%	2%	2%	2%	2%	2%	2%
1%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	2%	2%
1%	1%	%	0%	1%	0%	0%	0%	0%	0%	1%	1%	1%	1%	1%	0%	0%	0%	1%	1%	1%	1%
53%	60%	52%	58%	65%	72%	37%	43%	46%	49%	50%	55%	57%	60%	68%	72%	73%	76%	61%	66%	67%	71%

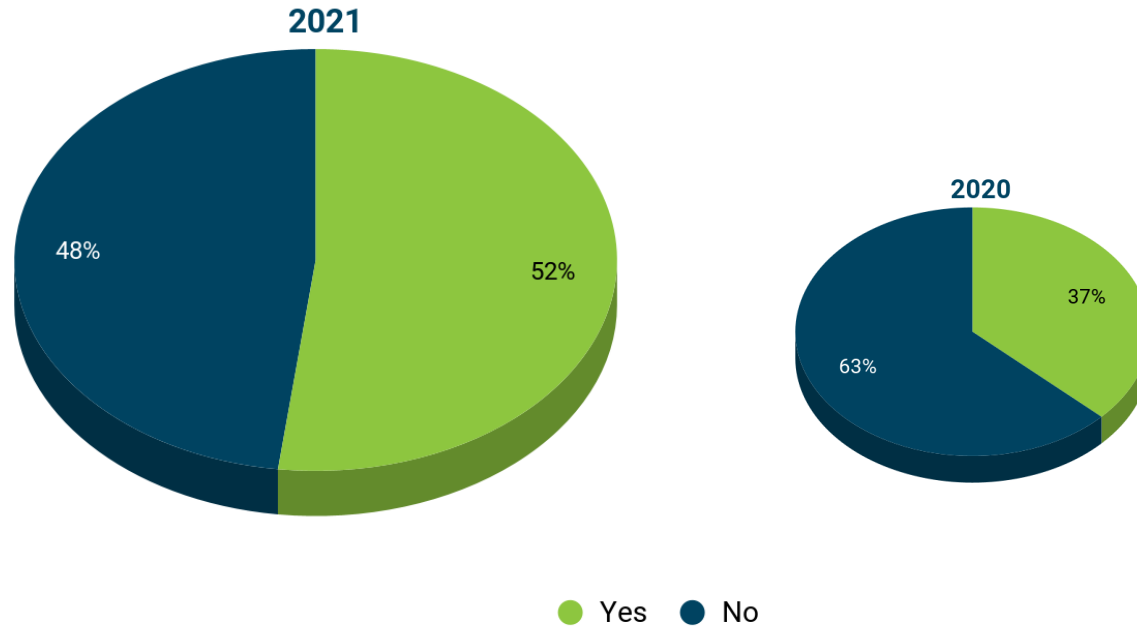
Federal government COVID-related funding support programs (continued)
Emergency Community Support Fund for nonprofits and charities
Seniors program funding
Local Food Infrastructure Fund/Support for food banks and local food organizations/Surplus Food Rescue Program
Emergency Support Fund for Cultural, Heritage and Sport Organizations
Regional Relief and Recovery Fund
Safer + Stronger Grants to combat gender-based violence
Reaching Home initiative for people experiencing homelessness
Indigenous Community Support Fund
Business Credit - SME Loan and Guarantee Program
None of the above

Subsector													
Social services		Arts, culture, heritage, tourism		Health		Education and research		Sports, recreation		Community development and housing		Faith groups	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
42%	36%	14%	9%	34%	31%	20%	17%	16%	11%	20%	19%	20%	16%
16%	12%	7%	5%	10%	9%	5%	4%	7%	6%	5%	4%	4%	3%
16%	14%	1%	0%	5%	4%	1%	1%	2%	1%	6%	3%	11%	6%
2%	1%	32%	26%	1%	0%	2%	0%	11%	7%	1%	1%	2%	1%
6%	5%	8%	5%	2%	1%	3%	2%	4%	3%	5%	5%	0%	0%
7%	5%	0%	0%	4%	3%	1%	1%	0%	0%	3%	2%	0%	0%
4%	3%	1%	0%	3%	2%	0%	0%	0%	0%	8%	7%	1%	1%
1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	4%	3%	0%	0%
1%	0%	2%	1%	0%	0%	0%	0%	1%	1%	2%	1%	0%	0%
45%	48%	55%	63%	61%	64%	76%	79%	67%	75%	59%	65%	73%	77%

Federal government COVID-related funding support programs (continued)
Emergency Community Support Fund for nonprofits and charities
Seniors program funding
Local Food Infrastructure Fund/Support for food banks and local food organizations/Surplus Food Rescue Program
Emergency Support Fund for Cultural, Heritage and Sport Organizations
Regional Relief and Recovery Fund
Safer + Stronger Grants to combat gender-based violence
Reaching Home initiative for people experiencing homelessness
Indigenous Community Support Fund
Business Credit - SME Loan and Guarantee Program
None of the above

Subsector											
Business associations, professional associations and unions		Environment		Grantmaking, fundraising, and volunteerism promotion		Law, advocacy, politics		Hospitals, universities and colleges		International	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
12%	6%	7%	2%	22%	14%	19%	10%	17%	0%	7%	7%
4%	2%	0%	0%	5%	5%	7%	2%	8%	8%	0%	0%
0%	0%	7%	5%	5%	5%	0%	0%	0%	0%	14%	7%
0%	0%	2%	2%	0%	0%	2%	2%	0%	0%	7%	7%
8%	6%	0%	0%	2%	0%	7%	2%	8%	8%	0%	0%
0%	0%	0%	0%	3%	2%	5%	0%	0%	0%	0%	0%
0%	0%	0%	0%	3%	3%	0%	0%	0%	0%	0%	0%
0%	0%	2%	2%	0%	0%	2%	2%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	2%	2%	0%	0%	0%	0%
78%	86%	85%	90%	70%	81%	69%	83%	75%	83%	86%	86%

Organization deemed an essential service



Organization deemed an essential service
Yes
No

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
33%	61%	77%
67%	39%	23%

Language of operation		
English	French	Bilingual
53%	30%	55%
47%	70%	45%

All 2021	All 2020
52%	37%
48%	63%

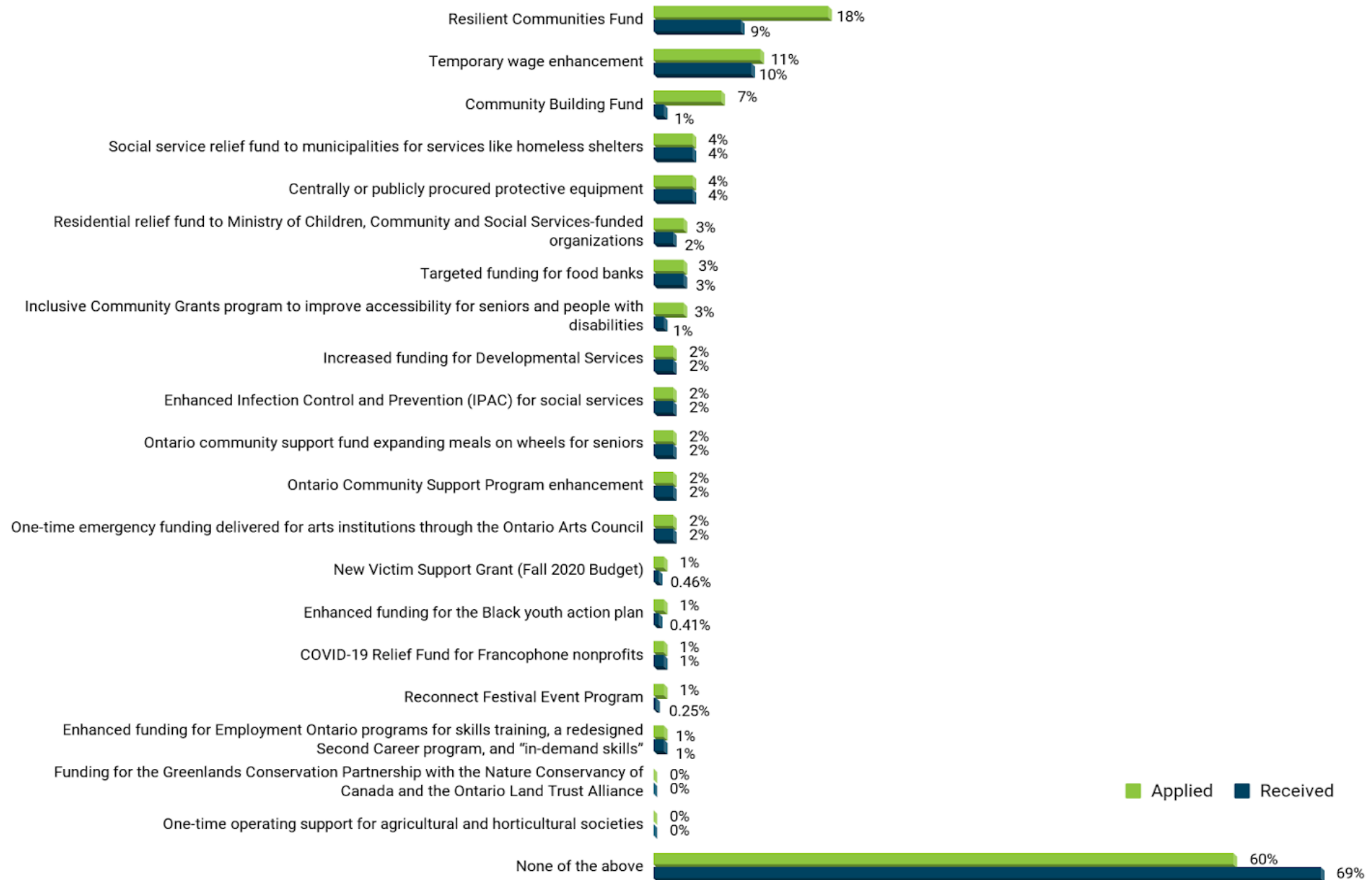
Organization deemed an essential service (continued)
Yes
No

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
42%	62%	52%	58%	65%	46%	58%	53%	53%	54%	52%
58%	38%	48%	42%	35%	54%	42%	47%	47%	46%	48%

Organization deemed an essential service (continued)
Yes
No

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	Inter-national
78%	9%	80%	30%	7%	72%	39%	34%	30%	34%	41%	73%	20%
22%	91%	20%	70%	93%	28%	61%	66%	70%	66%	59%	27%	80%

Provincial government COVID-related funding support programs



Provincial government COVID-related funding support programs
Resilient Communities Fund (Ontario Trillium Foundation)
Temporary wage enhancement ("Pandemic Pay")
Community Building Fund (via Ontario Trillium Foundation)
Social service relief fund to municipalities for services like homeless shelters
Centrally or publicly procured protective equipment
Residential relief fund to Ministry of Children, Community and Social Services-funded organizations
Targeted funding for food banks
Inclusive Community Grants program to improve accessibility for seniors and people with disabilities
Increased funding for Developmental Services (Fall 2020 Budget)
Enhanced Infection Control and Prevention (IPAC) for social services (Fall 2020 Budget)

Operating budget					
Under \$500,000		\$500,000-\$3M		More than \$3M	
Applied	Received	Applied	Received	Applied	Received
17%	7%	26%	15%	21%	13%
2%	2%	14%	13%	31%	29%
7%	1%	7%	1%	7%	2%
2%	2%	6%	6%	8%	7%
1%	1%	6%	6%	11%	11%
0%	0%	3%	3%	10%	8%
3%	3%	4%	4%	3%	3%
2%	1%	3%	2%	5%	2%
0%	0%	3%	3%	8%	7%
0%	0%	3%	3%	8%	6%

Language of operation					
English		French		Bilingual	
Applied	Received	Applied	Received	Applied	Received
19%	10%	18%	10%	14%	7%
12%	11%	3%	3%	10%	10%
7%	1%	7%	3%	4%	2%
4%	4%	1%	1%	5%	5%
5%	4%	3%	3%	1%	1%
3%	3%	0%	0%	2%	1%
4%	3%	0%	0%	0%	0%
3%	1%	6%	4%	4%	2%
3%	2%	0%	0%	1%	1%
3%	2%	1%	1%	3%	2%

All 2021	
Applied	Received
18%	9%
11%	10%
7%	1%
4%	4%
4%	4%
3%	2%
3%	3%
3%	1%
2%	2%
2%	2%

Provincial government COVID-related funding support programs (continued)
Ontario community support fund expanding meals on wheels for seniors
Ontario Community Support Program enhancement (Fall 2020 Budget)
One-time emergency funding delivered for arts institutions through the Ontario Arts Council (Fall 2020 Budget)
New Victim Support Grant (Fall 2020 Budget)
Enhanced funding for the Black youth action plan
COVID-19 Relief Fund for Francophone nonprofits (via l'Assemblée de la Francophonie de l'Ontario)
Reconnect Festival Event Program (Fall 2020 Budget)
Enhanced funding for Employment Ontario programs for skills training, a redesigned Second Career program, and "in-demand skills" (Fall 2020 Budget)
Funding for the Greenlands Conservation Partnership with the Nature Conservancy of Canada and the Ontario Land Trust Alliance (Fall 2020 Budget)
One-time operating support for agricultural and horticultural societies (Fall 2020 Budget)
None of the above

Operating budget					
Under \$500,000		\$500,000-\$3M		More than \$3M	
Applied	Received	Applied	Received	Applied	Received
1%	1%	3%	3%	4%	3%
2%	1%	3%	2%	5%	4%
2%	1%	4%	3%	1%	1%
1%	0%	1%	1%	1%	1%
0%	0%	1%	1%	1%	0%
1%	1%	1%	1%	0%	0%
0%	0%	1%	1%	1%	0%
0%	0%	2%	1%	2%	2%
0%	0%	0%	0%	0%	0%
1%	0%	0%	0%	0%	0%
71%	81%	46%	57%	42%	48%

Language of operation					
English		French		Bilingual	
Applied	Received	Applied	Received	Applied	Received
2%	2%	0%	0%	3%	3%
2%	2%	1%	1%	5%	1%
2%	2%	1%	1%	0%	0%
1%	1%	0%	0%	0%	0%
1%	0%	1%	0%	0%	0%
0%	0%	19%	19%	2%	0%
1%	0%	0%	0%	0%	0%
1%	1%	1%	0%	1%	0%
0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%
59%	69%	55%	61%	68%	77%

All 2021	
Applied	Received
2%	2%
2%	2%
2%	2%
1%	0.46%
1%	0.41%
1%	1%
1%	0.25%
1%	1%
0%	0%
0%	0%
60%	69%

Provincial government COVID-related funding support programs (continued)
Resilient Communities Fund
Temporary wage enhancement
Community Building Fund
Social service relief fund to municipalities for services like homeless shelters
Centrally or publicly procured protective equipment
Residential relief fund to Ministry of Children, Community and Social Services-funded organizations
Targeted funding for food banks
Inclusive Community Grants program to improve accessibility for seniors and people with disabilities
Increased funding for Developmental Services
Enhanced Infection Control and Prevention (IPAC) for social services

Region																					
Toronto		Durham Region		Halton Region		Peel Region		York Region		Ottawa		Eastern Ontario		Central		Niagara Falls and Region		South-western		Northern	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
23%	9%	28%	19%	12%	5%	30%	20%	24%	15%	18%	7%	22%	14%	10%	7%	16%	13%	17%	8%	15%	7%
11%	11%	15%	15%	11%	9%	17%	13%	10%	10%	9%	8%	11%	10%	10%	9%	13%	11%	13%	12%	10%	9%
9%	2%	9%	0%	6%	1%	8%	3%	7%	1%	9%	3%	7%	2%	4%	2%	2%	0%	6%	1%	4%	1%
5%	4%	4%	2%	1%	1%	12%	12%	0%	0%	8%	7%	9%	9%	3%	3%	2%	2%	3%	2%	3%	3%
4%	3%	13%	13%	4%	4%	3%	3%	4%	2%	4%	4%	5%	5%	4%	4%	5%	5%	5%	5%	2%	2%
2%	1%	9%	6%	2%	2%	3%	0%	2%	1%	2%	1%	2%	2%	4%	3%	3%	3%	4%	3%	2%	2%
3%	3%	9%	9%	1%	1%	3%	3%	4%	4%	7%	7%	3%	3%	3%	3%	2%	2%	3%	3%	2%	2%
4%	2%	2%	2%	1%	0%	3%	2%	5%	2%	3%	3%	1%	0%	1%	0%	2%	0%	2%	1%	4%	4%
1%	1%	13%	13%	2%	1%	0%	0%	1%	1%	2%	2%	3%	2%	3%	3%	2%	2%	3%	3%	2%	2%
4%	4%	4%	4%	1%	1%	5%	3%	1%	0%	2%	2%	1%	0%	1%	1%	2%	0%	3%	2%	2%	2%

Provincial government COVID-related funding support programs (continued)
Ontario community support fund expanding meals on wheels for seniors
Ontario Community Support Program enhancement
One-time emergency funding delivered for arts institutions through the Ontario Arts Council
New Victim Support Grant
Enhanced funding for the Black youth action plan
COVID-19 Relief Fund for Francophone nonprofits
Reconnect Festival Event Program
Enhanced funding for Employment Ontario programs for skills training, a redesigned Second Career program, and "in-demand skills"
Funding for the Greenlands Conservation Partnership with the Nature Conservancy of Canada and the Ontario Land Trust Alliance
One-time operating support for agricultural and horticultural societies
None of the above

Region																					
Toronto		Durham Region		Halton Region		Peel Region		York Region		Ottawa		Eastern Ontario		Central		Niagara Falls and Region		South-western		Northern	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
2%	2%	0%	0%	4%	3%	2%	0%	1%	1%	2%	2%	4%	4%	1%	1%	2%	2%	2%	2%	1%	1%
3%	1%	9%	4%	3%	3%	3%	2%	1%	0%	3%	2%	3%	2%	1%	1%	0%	0%	2%	2%	2%	2%
5%	5%	4%	4%	2%	1%	0%	0%	1%	1%	2%	2%	0%	0%	2%	1%	2%	0%	1%	1%	2%	1%
0%	0%	4%	4%	0%	0%	0%	0%	1%	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%	0%	0%	0%
1%	1%	2%	0%	1%	0%	5%	3%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	2%	2%	0%	0%	0%	0%	0%	0%	8%	8%	0%	0%	0%	0%	0%	0%	0%	0%	2%	1%
1%	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	1%	1%	1%	1%
1%	0%	2%	2%	2%	1%	2%	2%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	1%	2%	2%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%	0%	0%	0%
56%	70%	40%	47%	67%	75%	45%	55%	57%	67%	55%	65%	52%	63%	72%	75%	69%	74%	60%	70%	68%	75%

Provincial government COVID-related funding support programs (continued)

	Subsector													
	Social services		Arts, culture, heritage, tourism		Health		Education and research		Sports, recreation		Community development and housing		Faith groups	
	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
Resilient Communities Fund	22%	14%	29%	11%	17%	10%	17%	7%	18%	6%	10%	5%	0%	0%
Temporary wage enhancement	18%	17%	1%	1%	28%	27%	1%	1%	1%	1%	12%	9%	7%	7%
Community Building Fund	5%	1%	18%	2%	5%	3%	2%	0%	13%	2%	2%	1%	1%	1%
Social service relief fund to municipalities for services like homeless shelters	8%	7%	0%	0%	6%	5%	2%	2%	0%	0%	10%	10%	1%	1%
Centrally or publicly procured protective equipment	8%	7%	0%	0%	10%	9%	2%	2%	1%	1%	3%	3%	0%	0%
Residential relief fund to Ministry of Children, Community and Social Services-funded organizations	7%	6%	0%	0%	1%	1%	1%	0%	0%	0%	2%	1%	0%	0%
Targeted funding for food banks	6%	6%	0%	0%	1%	1%	0%	0%	0%	0%	3%	3%	5%	5%
Inclusive Community Grants program to improve accessibility for seniors and people with disabilities	5%	3%	2%	1%	4%	1%	0%	0%	1%	1%	5%	2%	1%	1%
Increased funding for Developmental Services	5%	4%	0%	0%	3%	2%	0%	0%	0%	0%	3%	3%	0%	0%
Enhanced Infection Control and Prevention (IPAC) for social services	5%	4%	0%	0%	6%	4%	1%	1%	0%	0%	1%	1%	0%	0%

Provincial government COVID-related funding support programs (continued)
Ontario community support fund expanding meals on wheels for seniors
Ontario Community Support Program enhancement
One-time emergency funding delivered for arts institutions through the Ontario Arts Council
New Victim Support Grant
Enhanced funding for the Black youth action plan
COVID-19 Relief Fund for Francophone nonprofits
Reconnect Festival Event Program
Enhanced funding for Employment Ontario programs for skills training, a redesigned Second Career program, and "in-demand skills"
Funding for the Greenlands Conservation Partnership with the Nature Conservancy of Canada and the Ontario Land Trust Alliance
One-time operating support for agricultural and horticultural societies
None of the above

Subsector													
Social services		Arts, culture, heritage, tourism		Health		Education and research		Sports, recreation		Community development and housing		Faith groups	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
5%	5%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%
4%	3%	1%	0%	3%	3%	2%	1%	3%	1%	2%	1%	0%	0%
0%	0%	15%	11%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%
1%	1%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%
1%	0%	1%	0%	0%	0%	1%	1%	0%	0%	2%	1%	0%	0%
1%	0%	1%	1%	0%	0%	1%	1%	3%	3%	2%	2%	0%	0%
0%	0%	4%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
1%	1%	0%	0%	0%	0%	3%	1%	0%	0%	2%	1%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	1%	1%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%
46%	54%	57%	75%	51%	58%	73%	83%	71%	87%	64%	71%	87%	87%

Provincial government COVID-related funding support programs (continued)
Resilient Communities Fund
Temporary wage enhancement
Community Building Fund
Social service relief fund to municipalities for services like homeless shelters
Centrally or publicly procured protective equipment
Residential relief fund to Ministry of Children, Community and Social Services-funded organizations
Targeted funding for food banks
Inclusive Community Grants program to improve accessibility for seniors and people with disabilities
Increased funding for Developmental Services
Enhanced Infection Control and Prevention (IPAC) for social services

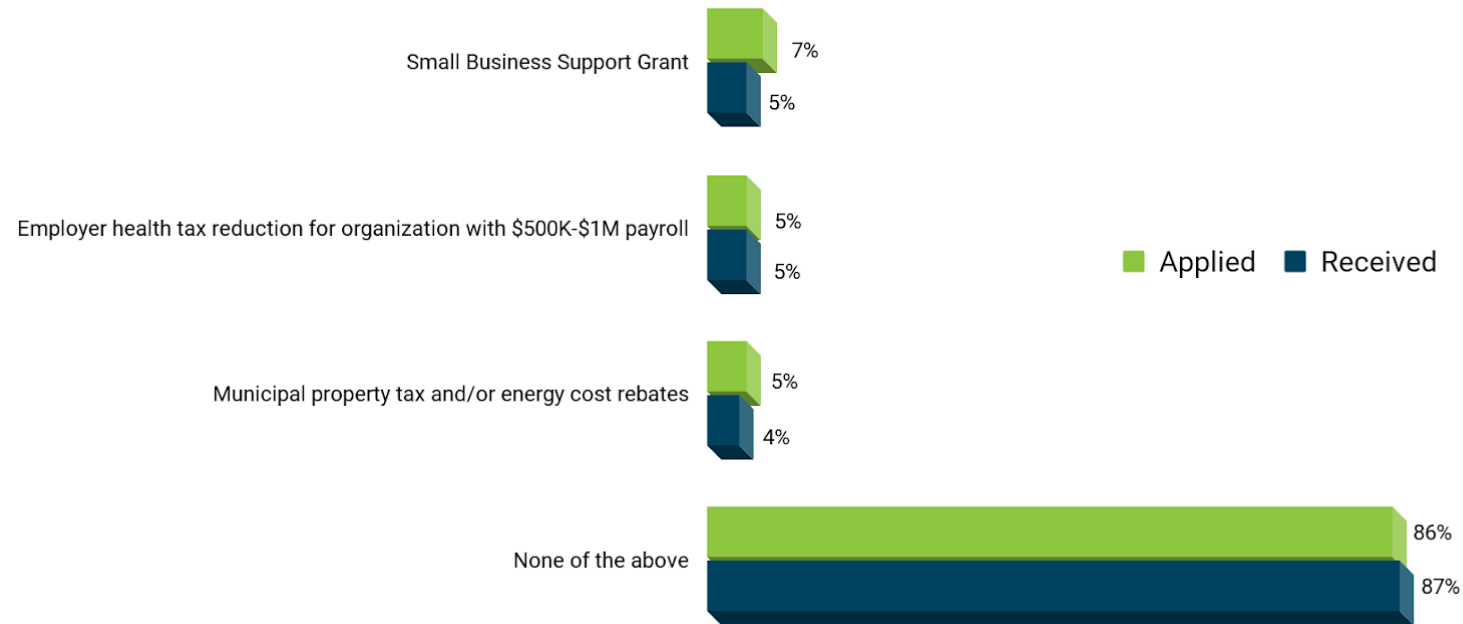
Subsector											
Business associations, professional associations and unions		Environment		Grantmaking, fundraising, and volunteerism promotion		Law, advocacy, politics		Hospitals, universities and colleges		International	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
14%	2%	21%	7%	11%	3%	12%	7%	0%	0%	0%	0%
0%	0%	4%	2%	2%	2%	2%	2%	0%	0%	0%	0%
2%	2%	2%	0%	3%	0%	2%	2%	0%	0%	7%	7%
0%	0%	0%	0%	2%	2%	0%	0%	9%	0%	0%	0%
0%	0%	0%	0%	2%	2%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	5%	0%	9%	0%	0%	0%
2%	2%	0%	0%	3%	3%	2%	0%	0%	0%	0%	0%
0%	0%	0%	0%	3%	2%	0%	0%	0%	0%	0%	0%
2%	2%	0%	0%	0%	0%	2%	2%	0%	0%	0%	0%
2%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Provincial government COVID-related funding support programs (continued)

Ontario community support fund expanding meals on wheels for seniors
 Ontario Community Support Program enhancement
 One-time emergency funding delivered for arts institutions through the Ontario Arts Council
 New Victim Support Grant
 Enhanced funding for the Black youth action plan
 COVID-19 Relief Fund for Francophone nonprofits
 Reconnect Festival Event Program
 Enhanced funding for Employment Ontario programs for skills training, a redesigned Second Career program, and "in-demand skills"
 Funding for the Greenlands Conservation Partnership with the Nature Conservancy of Canada and the Ontario Land Trust Alliance
 One-time operating support for agricultural and horticultural societies
 None of the above

Subsector											
Business associations, professional associations and unions		Environment		Grantmaking, fundraising, and volunteerism promotion		Law, advocacy, politics		Hospitals, universities and colleges		International	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	2%	0%	2%	2%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	2%	2%	0%	0%	7%	2%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
2%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%
0%	0%	2%	2%	0%	0%	2%	0%	0%	0%	0%	0%
0%	0%	5%	5%	0%	0%	0%	0%	0%	0%	0%	0%
78%	90%	65%	82%	77%	87%	78%	85%	91%	100%	93%	93%

Provisions announced for small businesses



Provisions announced for small businesses
Small Business Support Grant
Employer health tax reduction for organization with \$500K-\$1M payroll
Municipal property tax and/or energy cost rebates (including Energy Assistance for Small Businesses)
None of the above

Operating budget					
Under \$500,000		\$500,000-\$3M		More than \$3M	
Applied	Received	Applied	Received	Applied	Received
8%	6%	9%	7%	2%	2%
0%	0%	12%	12%	11%	10%
4%	4%	8%	7%	6%	4%
89%	91%	76%	78%	84%	87%

Language of operation					
English		French		Bilingual	
Applied	Received	Applied	Received	Applied	Received
7%	5%	10%	9%	5%	4%
5%	5%	7%	7%	10%	9%
5%	4%	6%	6%	2%	2%
86%	88%	81%	82%	85%	86%

All 2021	
Applied	Received
7%	5%
5%	5%
5%	4%
86%	87%

Provisions announced for small businesses (continued)
Small Business Support Grant
Employer health tax reduction for organization with \$500K-\$1M payroll
Municipal property tax and/or energy cost rebates
None of the above

Region																					
Toronto		Durham Region		Halton Region		Peel Region		York Region		Ottawa		Eastern Ontario		Central		Niagara Falls and Region		South-western		Northern	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
7%	6%	17%	15%	7%	4%	5%	2%	15%	12%	7%	6%	6%	5%	6%	5%	3%	3%	7%	6%	3%	2%
8%	8%	6%	6%	5%	5%	5%	5%	9%	7%	9%	8%	4%	4%	3%	3%	5%	5%	5%	5%	3%	2%
6%	6%	6%	6%	5%	4%	8%	8%	5%	1%	7%	6%	5%	4%	2%	2%	3%	3%	5%	4%	4%	4%
82%	83%	79%	79%	86%	90%	87%	90%	78%	83%	83%	85%	87%	88%	89%	91%	92%	92%	86%	88%	90%	92%

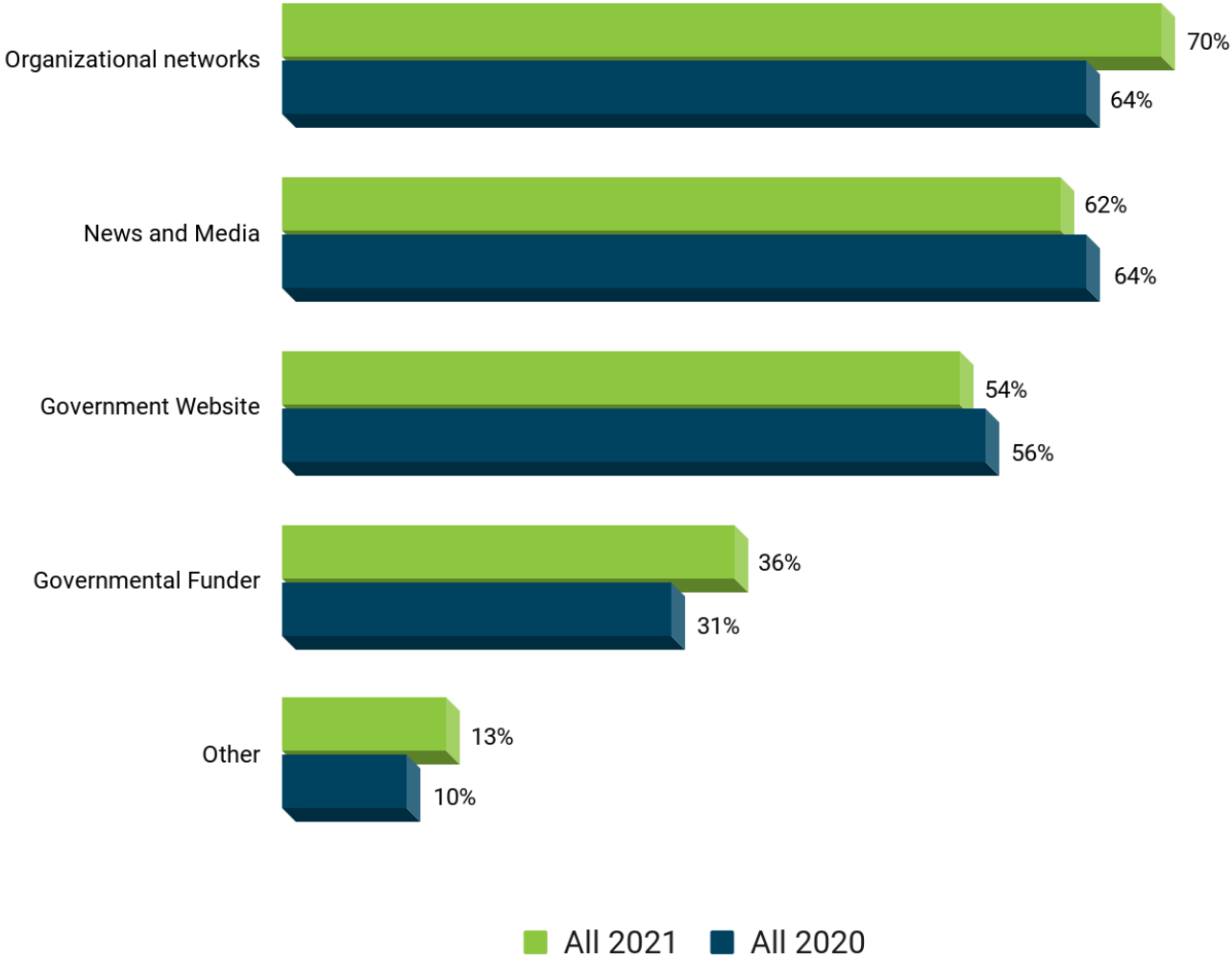
Provisions announced for small businesses (continued)
Small Business Support Grant
Employer health tax reduction for organization with \$500K-\$1M payroll
Municipal property tax and/or energy cost rebates
None of the above

Subsector													
Social services		Arts, culture, heritage, tourism		Health		Education and research		Sports, recreation		Community development and housing		Faith groups	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
5%	3%	17%	14%	2%	2%	7%	7%	15%	12%	3%	3%	2%	1%
8%	7%	4%	4%	8%	7%	6%	5%	0%	0%	4%	4%	1%	0%
5%	4%	7%	6%	6%	4%	7%	6%	8%	8%	2%	2%	3%	2%
86%	88%	78%	80%	86%	87%	82%	85%	81%	84%	92%	92%	96%	97%

Provisions announced for small businesses (continued)
Small Business Support Grant
Employer health tax reduction for organization with \$500K-\$1M payroll
Municipal property tax and/or energy cost rebates
None of the above

Subsector											
Business associations, professional associations and unions		Environment		Grantmaking, fundraising, and volunteerism promotion		Law, advocacy, politics		Hospitals, universities and colleges		International	
Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received	Applied	Received
4%	2%	9%	7%	2%	2%	7%	7%	0%	0%	0%	0%
4%	4%	4%	2%	5%	5%	5%	5%	0%	0%	0%	0%
4%	4%	4%	2%	6%	6%	0%	0%	0%	0%	0%	0%
88%	90%	84%	89%	89%	89%	88%	88%	100%	100%	100%	100%

Heard about or accessed information about funding supports for organization



Heard about or accessed information about funding supports for organization
Organizational networks
News and Media
Government Website
Governmental Funder
Other

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
65%	77%	77%
61%	65%	66%
49%	57%	63%
24%	40%	57%
14%	14%	9%

Language of operation		
English	French	Bilingual
71%	60%	70%
64%	35%	55%
55%	29%	51%
35%	46%	41%
13%	13%	15%

All 2021	All 2020
70%	64%
62%	64%
54%	56%
36%	31%
13%	10%

Heard about or accessed information about funding supports for organization (continued)
Organizational networks
News and Media
Government Website
Governmental Funder
Other

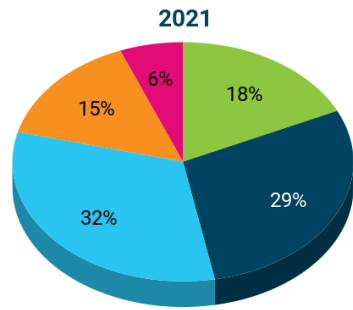
Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
79%	75%	65%	69%	80%	70%	73%	63%	74%	68%	59%
68%	66%	64%	71%	47%	56%	62%	58%	69%	64%	54%
64%	56%	57%	61%	44%	46%	44%	54%	56%	54%	47%
47%	38%	26%	49%	33%	39%	27%	26%	28%	35%	31%
10%	19%	14%	14%	11%	14%	17%	15%	5%	14%	15%

Heard about or accessed information about funding supports for organization (continued)
Organizational networks
News and Media
Government Website
Governmental Funder
Other

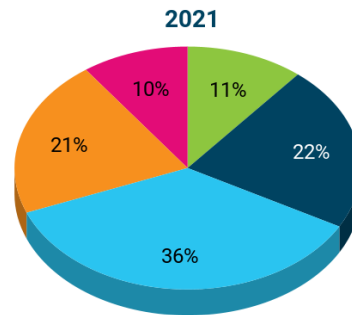
Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
75%	76%	65%	69%	61%	73%	48%	66%	74%	70%	69%	29%	60%
60%	69%	55%	70%	63%	54%	65%	71%	64%	58%	73%	57%	60%
52%	59%	53%	59%	58%	46%	58%	69%	48%	49%	50%	43%	60%
45%	38%	42%	32%	22%	27%	6%	29%	17%	16%	27%	0%	20%
13%	13%	13%	10%	12%	15%	17%	11%	24%	21%	8%	0%	0%

Ratings of government response to needs and priorities of nonprofits during pandemic

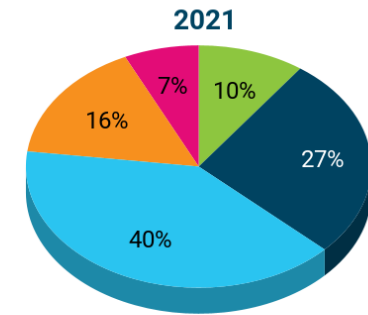
Federal government response



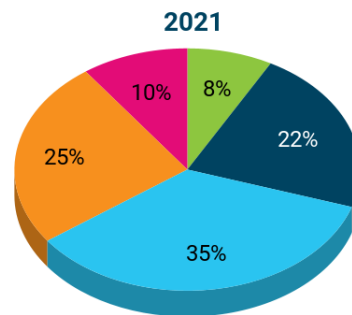
Municipal government response



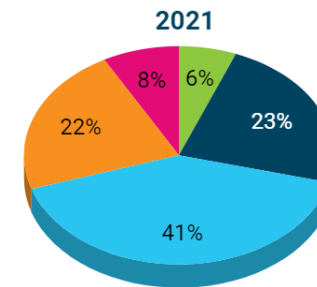
Federal government agencies



Provincial government response



Provincial government agencies



● very good ● good ● acceptable ● poor ● very poor

Ratings of government response to needs and priorities of nonprofits during pandemic	
Federal government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Municipal government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Federal government agencies	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
16%	22%	18%
26%	34%	32%
31%	29%	36%
19%	11%	13%
8%	4%	1%
9%	13%	12%
19%	23%	26%
35%	36%	40%
23%	22%	18%
14%	6%	4%
9%	12%	11%
24%	29%	32%
38%	43%	43%
20%	12%	13%
9%	4%	1%

Language of operation		
English	French	Bilingual
17%	28%	22%
29%	42%	24%
32%	25%	37%
16%	5%	14%
6%	0%	3%
11%	14%	14%
22%	20%	20%
36%	34%	36%
21%	23%	22%
10%	9%	8%
9%	16%	13%
26%	38%	27%
41%	33%	43%
17%	9%	13%
7%	4%	4%

All 2021	All 2020
18%	26%
29%	32%
32%	27%
15%	13%
6%	2%
11%	13%
22%	26%
36%	33%
21%	21%
10%	7%
10%	14%
27%	31%
40%	37%
16%	15%
7%	3%

Ratings of government response to needs and priorities of nonprofits during pandemic	
Provincial government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Provincial government agencies	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
7%	9%	10%
19%	23%	29%
32%	37%	31%
28%	22%	25%
14%	9%	5%
5%	6%	8%
19%	26%	28%
39%	42%	40%
25%	20%	21%
12%	6%	3%

Language of operation		
English	French	Bilingual
8%	13%	5%
22%	31%	18%
33%	39%	38%
26%	15%	25%
11%	2%	14%
6%	18%	3%
22%	20%	27%
42%	46%	36%
22%	11%	25%
8%	5%	9%

All 2021	All 2020
8%	16%
22%	29%
35%	31%
25%	20%
10%	4%
6%	11%
23%	30%
41%	37%
22%	17%
8%	5%

Ratings of government response to needs and priorities of nonprofits during pandemic (continued)	
Federal government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Municipal government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Federal government agencies	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
22%	27%	14%	16%	14%	31%	18%	17%	19%	16%	10%
29%	27%	29%	33%	32%	27%	32%	25%	32%	27%	33%
33%	15%	36%	41%	34%	27%	32%	24%	16%	32%	38%
13%	18%	17%	2%	17%	13%	13%	18%	26%	19%	12%
3%	13%	4%	8%	3%	2%	5%	16%	7%	6%	7%
7%	18%	7%	34%	13%	23%	11%	10%	17%	10%	8%
21%	10%	30%	27%	22%	23%	23%	20%	17%	24%	15%
44%	26%	33%	27%	34%	29%	39%	37%	33%	34%	38%
23%	38%	23%	12%	22%	17%	17%	18%	21%	21%	26%
5%	8%	7%	0%	9%	8%	10%	15%	12%	11%	13%
11%	19%	6%	11%	6%	15%	11%	9%	8%	10%	7%
28%	19%	30%	30%	30%	30%	28%	26%	35%	23%	26%
40%	32%	38%	48%	48%	36%	41%	31%	26%	43%	45%
18%	16%	21%	4%	11%	13%	14%	16%	26%	18%	15%
3%	14%	5%	7%	5%	6%	6%	18%	5%	6%	7%

Ratings of government response to needs and priorities of nonprofits during pandemic (continued)	
Provincial government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Provincial government agencies	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
5%	13%	3%	10%	8%	13%	8%	10%	14%	9%	7%
17%	8%	28%	20%	24%	28%	26%	21%	26%	22%	24%
31%	35%	33%	37%	47%	33%	35%	25%	32%	35%	41%
34%	26%	25%	29%	15%	17%	23%	25%	16%	27%	18%
13%	18%	11%	4%	6%	9%	8%	19%	12%	7%	10%
4%	16%	2%	4%	4%	10%	8%	6%	3%	8%	5%
20%	14%	31%	23%	27%	22%	27%	22%	41%	20%	22%
39%	32%	34%	54%	47%	39%	41%	32%	28%	44%	45%
30%	22%	25%	15%	15%	21%	17%	24%	18%	22%	18%
7%	16%	8%	4%	7%	8%	7%	16%	10%	6%	10%

Ratings of government response to needs and priorities of nonprofits during pandemic (continued)	
Federal government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Municipal government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Federal government agencies	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>

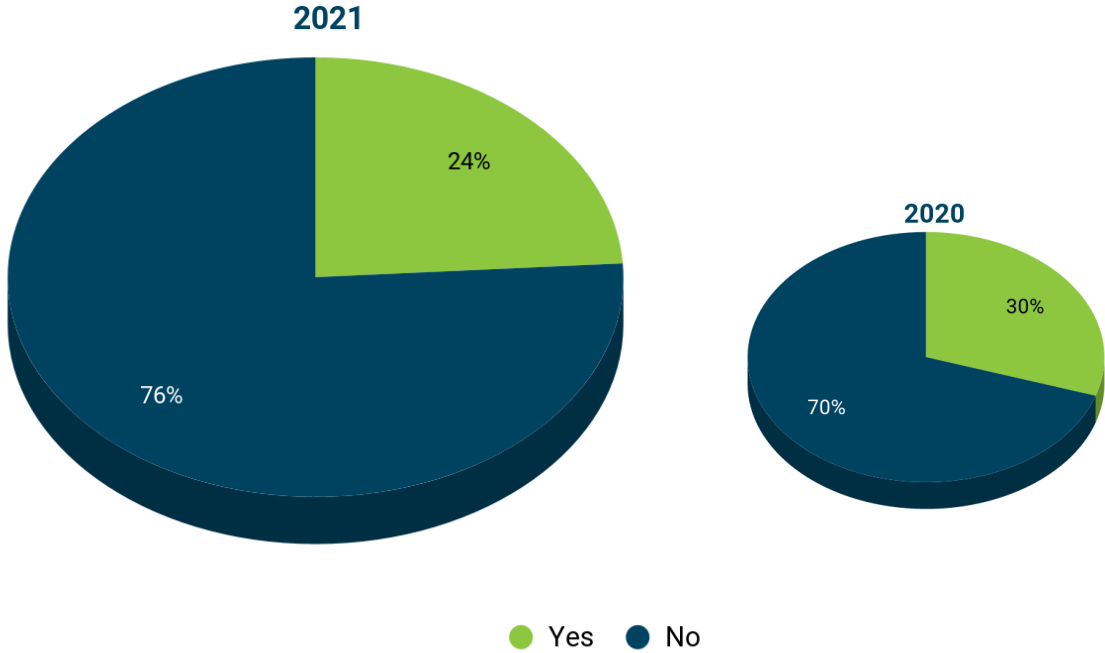
Subsector													
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International	
21%	20%	13%	15%	13%	13%	18%	17%	17%	25%	9%	10%	21%	
32%	27%	27%	29%	19%	31%	27%	34%	41%	32%	16%	20%	14%	
30%	31%	37%	36%	30%	29%	39%	29%	27%	27%	43%	40%	21%	
14%	16%	16%	13%	26%	18%	11%	15%	10%	10%	19%	30%	30%	
3%	6%	7%	7%	12%	9%	5%	5%	5%	6%	13%	0%	14%	
13%	12%	10%	7%	10%	12%	13%	10%	2%	10%	3%	10%	0%	
25%	16%	26%	13%	16%	21%	22%	23%	24%	33%	17%	20%	21%	
37%	34%	37%	43%	32%	29%	43%	34%	36%	29%	30%	50%	29%	
20%	22%	19%	27%	22%	24%	15%	28%	26%	18%	37%	0%	29%	
5%	16%	8%	10%	20%	14%	7%	5%	12%	10%	13%	20%	21%	
11%	10%	9%	9%	10%	6%	10%	10%	7%	11%	4%	11%	14%	
28%	28%	25%	26%	15%	35%	30%	28%	32%	33%	18%	0%	14%	
42%	40%	40%	42%	36%	33%	46%	33%	39%	33%	46%	56%	29%	
15%	15%	19%	15%	23%	16%	9%	21%	17%	16%	25%	22%	36%	
4%	7%	7%	8%	16%	10%	5%	8%	5%	7%	7%	11%	7%	

Ratings of government response to needs and priorities of nonprofits during pandemic (continued)	
Provincial government response	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>
Provincial government agencies	<i>very good</i>
	<i>good</i>
	<i>acceptable</i>
	<i>poor</i>
	<i>very poor</i>

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
8%	5%	13%	7%	10%	7%	7%	7%	0%	6%	3%	20%	0%
27%	17%	23%	21%	18%	23%	19%	27%	15%	20%	6%	20%	7%
35%	38%	34%	37%	28%	27%	48%	27%	29%	31%	31%	30%	29%
24%	26%	21%	26%	26%	29%	15%	34%	41%	29%	32%	20%	50%
6%	14%	9%	9%	18%	14%	11%	5%	15%	14%	28%	10%	14%
6%	7%	9%	5%	9%	3%	6%	8%	2%	7%	0%	22%	0%
27%	20%	22%	22%	15%	23%	20%	21%	27%	26%	7%	0%	7%
42%	39%	43%	44%	33%	37%	48%	48%	35%	30%	39%	56%	36%
21%	23%	19%	20%	24%	25%	17%	18%	25%	26%	36%	22%	50%
4%	11%	7%	9%	19%	12%	9%	5%	11%	11%	18%	0%	7%



Staff layoffs (full-time equivalents) due to pandemic



Staff layoffs (full-time equivalents) due to pandemic
Yes
No

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
18%	28%	33%
82%	72%	67%

Language of operation		
English	French	Bilingual
24%	24%	21%
76%	76%	79%

All 2021	All 2020
24%	30%
76%	70%

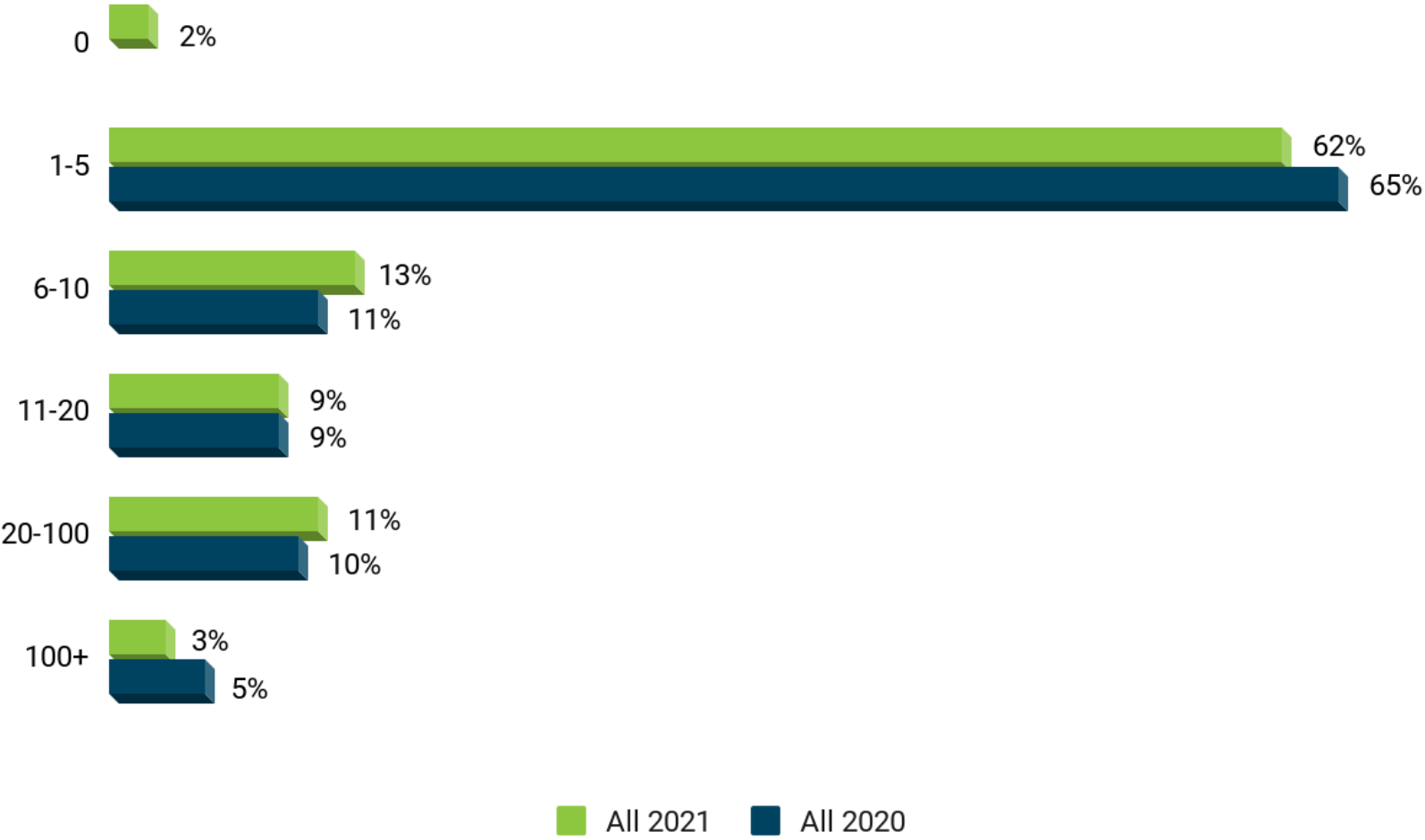
Staff layoffs (full-time equivalents) due to pandemic (continued)
Yes
No

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
24%	30%	33%	26%	22%	20%	20%	17%	17%	27%	21%
76%	70%	67%	74%	78%	80%	80%	83%	83%	73%	79%

Staff layoffs (full-time equivalents) due to pandemic (continued)
Yes
No

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	Inter-national
27%	27%	14%	25%	33%	18%	18%	20%	25%	15%	5%	20%	7%
73%	73%	86%	75%	67%	82%	82%	80%	75%	85%	95%	80%	93%

Number of staff layoffs (full-time equivalents) at peak of crisis (among those who laid off staff)



Number of staff layoffs (full-time equivalents) at peak of crisis (among those who laid off staff)
0
1-5
6-10
11-20
20-100
100+

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
2%	1%	1%
83%	65%	33%
9%	16%	14%
2%	12%	15%
4%	6%	25%
0%	0%	12%

Language of operation		
English	French	Bilingual
1%	0%	5%
63%	93%	53%
13%	7%	14%
9%	0%	14%
11%	0%	9%
3%	0%	5%

All 2021	All 2020
2%	----
62%	65%
13%	11%
9%	9%
11%	10%
3%	5%

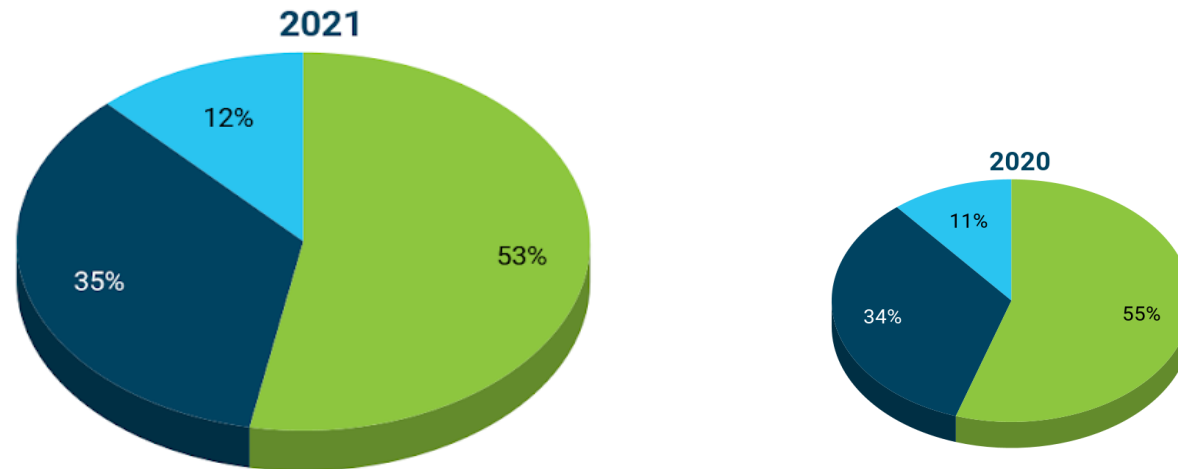
Number of staff layoffs (full-time equivalents) at peak of crisis (among those who laid off staff, continued)
0
1-5
6-10
11-20
20-100
100+

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
0%	0%	2%	7%	0%	0%	0%	4%	0%	2%	0%
56%	72%	56%	65%	62%	91%	64%	65%	56%	58%	91%
14%	14%	9%	21%	25%	0%	15%	12%	33%	13%	6%
9%	0%	14%	7%	0%	9%	15%	0%	11%	10%	3%
16%	14%	14%	0%	13%	0%	4%	15%	0%	14%	0%
5%	0%	5%	0%	0%	0%	2%	4%	0%	3%	0%

Number of staff layoffs (full-time equivalents) at peak of crisis (among those who laid off staff, continued)
0
1-5
6-10
11-20
20-100
100+

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
1%	0%	0%	3%	2%	0%	5%	0%	8%	0%	0%	0%	0%
59%	78%	41%	61%	49%	82%	76%	78%	68%	78%	100%	100%	100%
11%	12%	26%	15%	26%	6%	0%	0%	8%	11%	0%	0%	0%
13%	5%	7%	9%	4%	0%	5%	11%	8%	11%	0%	0%	0%
11%	5%	22%	12%	13%	12%	14%	11%	8%	0%	0%	0%	0%
5%	0%	4%	0%	6%	0%	0%	0%	0%	0%	0%	0%	0%

Plan to rehire some or all of staff back



● Yes, our organization plans to hire them all back
 ● Yes, our organization plans on rehiring some of them back
 ● No, our organization will not be rehiring staff back

Plan to rehire some or all of staff back
Yes, our organization plans to hire them all back
Yes, our organization plans on rehiring some of them back
No, our organization will not be rehiring staff back

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
56%	48%	52%
34%	37%	36%
10%	15%	12%

Language of operation		
English	French	Bilingual
54%	31%	53%
34%	61%	33%
12%	8%	14%

All 2021	All 2020
53%	55%
35%	34%
12%	11%

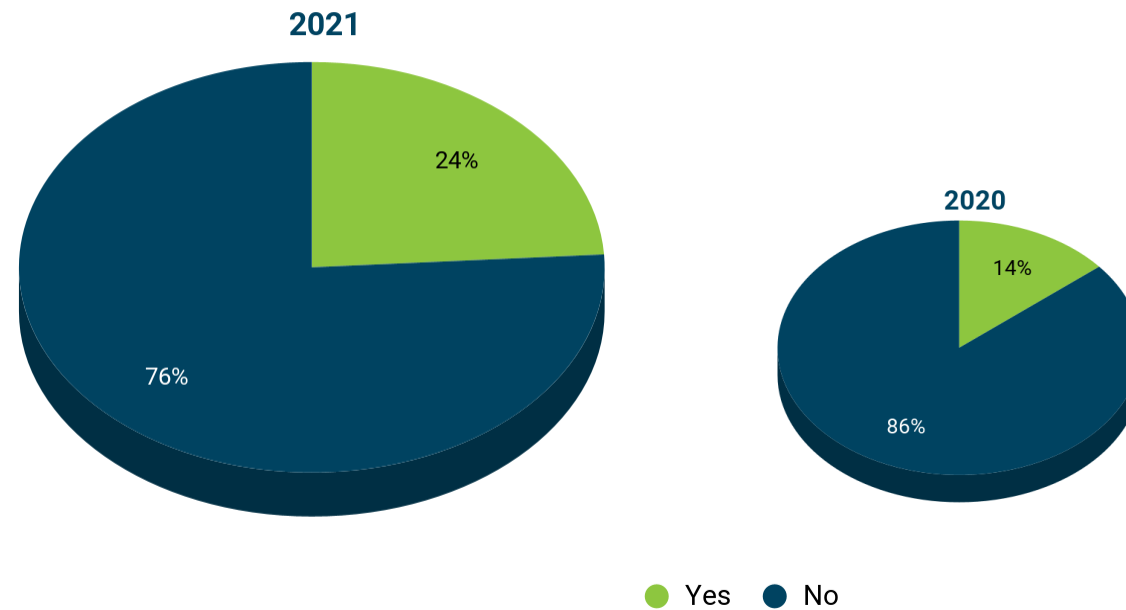
Plan to rehire some or all of staff back (continued)
Yes, our organization plans to hire them all back
Yes, our organization plans on rehiring some of them back
No, our organization will not be rehiring staff back

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
28%	38%	69%	33%	53%	33%	68%	64%	49%	62%	53%
47%	47%	26%	50%	47%	48%	18%	24%	38%	32%	41%
25%	15%	5%	17%	0%	19%	14%	12%	13%	6%	6%

Plan to rehire some or all of staff back (continued)
Yes, our organization plans to hire them all back
Yes, our organization plans on rehiring some of them back
No, our organization will not be rehiring staff back

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
54%	51%	48%	56%	54%	36%	73%	62%	40%	38%	100%	0%	0%
33%	37%	36%	34%	37%	57%	16%	25%	40%	49%	0%	100%	100%
13%	12%	16%	10%	9%	7%	11%	13%	20%	13%	0%	0%	0%

Hired additional staff (full-time) during the pandemic



Hired additional staff (full-time) during the pandemic
Yes
No

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
10%	34%	47%
90%	66%	53%

Language of operation		
English	French	Bilingual
24%	24%	27%
76%	76%	73%

All 2021	All 2020
24%	14%
76%	86%

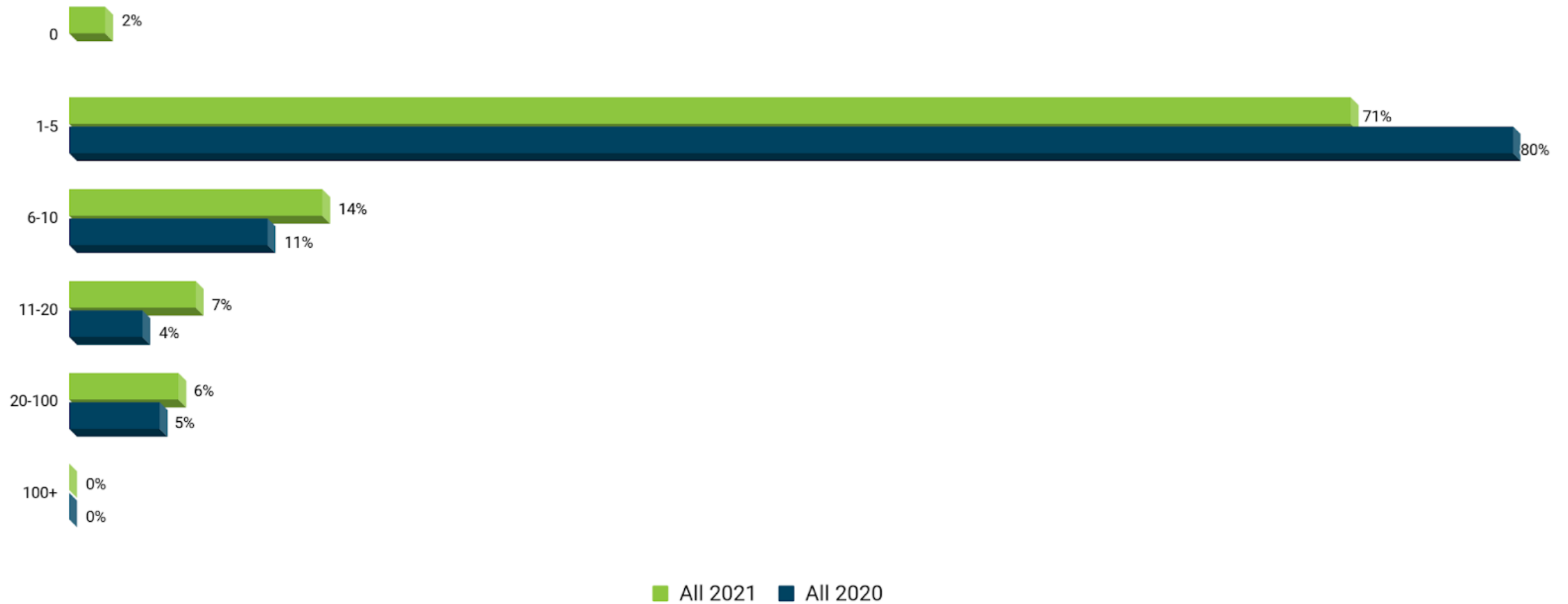
Hired additional staff (full-time) during the pandemic (continued)
Yes
No

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
34%	32%	20%	38%	31%	30%	19%	19%	28%	20%	18%
66%	68%	80%	62%	69%	70%	81%	81%	72%	80%	82%

Hired additional staff (full-time) during the pandemic (continued)
Yes
No

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
34%	10%	38%	24%	7%	26%	7%	17%	22%	13%	24%	30%	14%
66%	90%	62%	76%	93%	74%	93%	83%	78%	87%	76%	70%	86%

Number of additional staff hired (full-time equivalents, among those who hired staff)



Number of additional staff hired (full-time equivalents, among those who hired staff)
0
1-5
6-10
11-20
20-100
100+

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
3%	0%	0%
96%	89%	40%
1%	9%	26%
0%	2%	17%
0%	0%	16%
0%	0%	1%

Language of operation		
English	French	Bilingual
1%	7%	0%
71%	79%	71%
14%	7%	11%
7%	7%	11%
6%	0%	7%
1%	0%	0%

All 2021	All 2020
2%	----
71%	80%
14%	11%
7%	4%
6%	5%
0%	0%

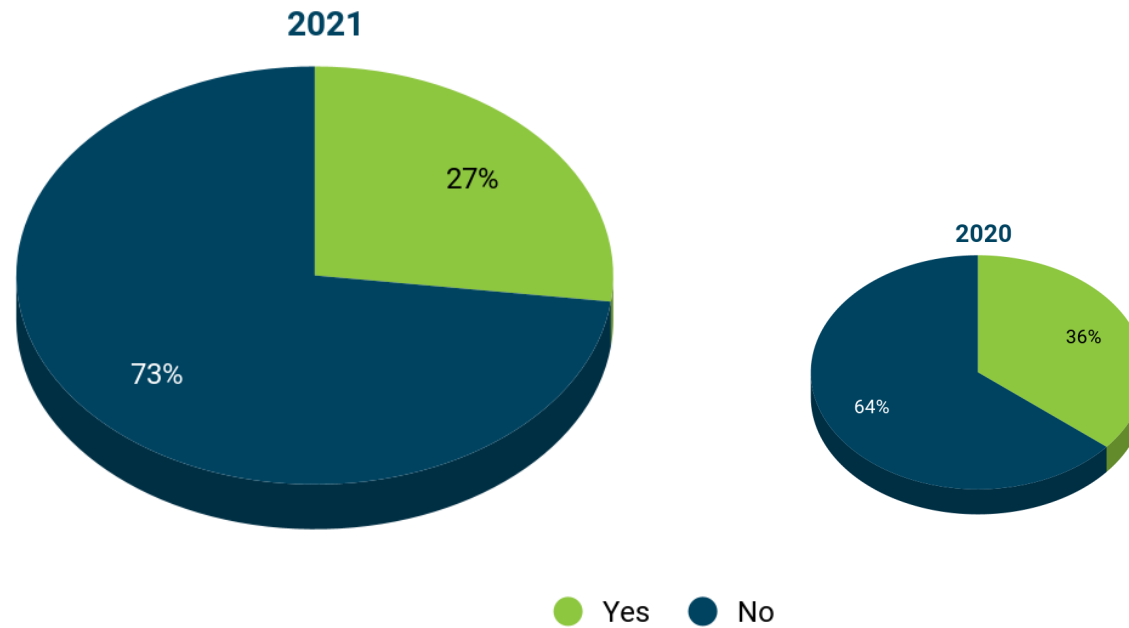
Number of additional staff hired (full-time equivalents, among those who hired staff, continued)
0
1-5
6-10
11-20
20-100
100+

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
0%	0%	0%	0%	5%	0%	2%	0%	7%	2%	0%
67%	66%	68%	63%	63%	88%	84%	66%	72%	70%	83%
16%	27%	16%	0%	18%	3%	7%	14%	7%	18%	17%
10%	7%	4%	16%	5%	9%	5%	10%	7%	4%	0%
6%	0%	8%	21%	9%	0%	2%	10%	7%	6%	0%
1%	0%	4%	0%	0%	0%	0%	0%	0%	0%	0%

Number of additional staff hired (full-time equivalents, among those who hired staff, continued)
0
1-5
6-10
11-20
20-100
100+

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
1%	4%	1%	0%	0%	0%	0%	0%	0%	13%	0%	0%	0%
72%	84%	55%	88%	90%	67%	74%	87%	73%	87%	100%	34%	100%
13%	8%	25%	6%	0%	25%	0%	13%	18%	0%	0%	0%	0%
8%	4%	7%	6%	0%	4%	13%	0%	9%	0%	0%	0%	0%
6%	0%	12%	0%	10%	4%	13%	0%	0%	0%	0%	33%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	33%	0%

Reduced staff work hours due to pandemic



Reduced staff work hours due to pandemic
Yes
No

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
31%	25%	22%
69%	75%	78%

Language of operation		
English	French	Bilingual
28%	29%	26%
72%	71%	74%

All 2021	All 2020
27%	36%
73%	64%

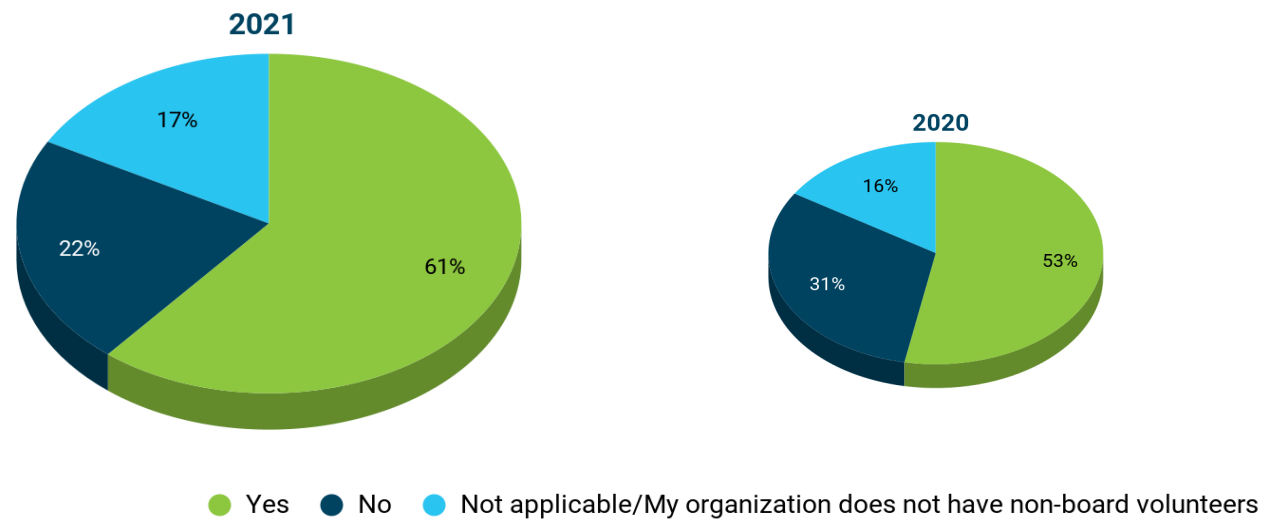
Reduced staff work hours due to pandemic (continued)
Yes
No

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
23%	20%	35%	25%	28%	28%	23%	26%	28%	32%	28%
77%	80%	65%	75%	72%	72%	77%	74%	72%	68%	72%

Reduced staff work hours due to pandemic (continued)
Yes
No

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
24%	41%	18%	24%	45%	22%	34%	16%	27%	25%	6%	11%	14%
76%	59%	82%	76%	55%	78%	66%	84%	73%	75%	94%	89%	86%

Lost volunteers since beginning of crisis



Lost volunteers since beginning of crisis
Yes
No
Not applicable/My organization does not have non-board volunteers

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
63%	58%	58%
23%	21%	23%
14%	21%	19%

Language of operation		
English	French	Bilingual
62%	54%	48%
22%	19%	29%
16%	27%	23%

All 2021	All 2020
61%	53%
22%	31%
17%	16%

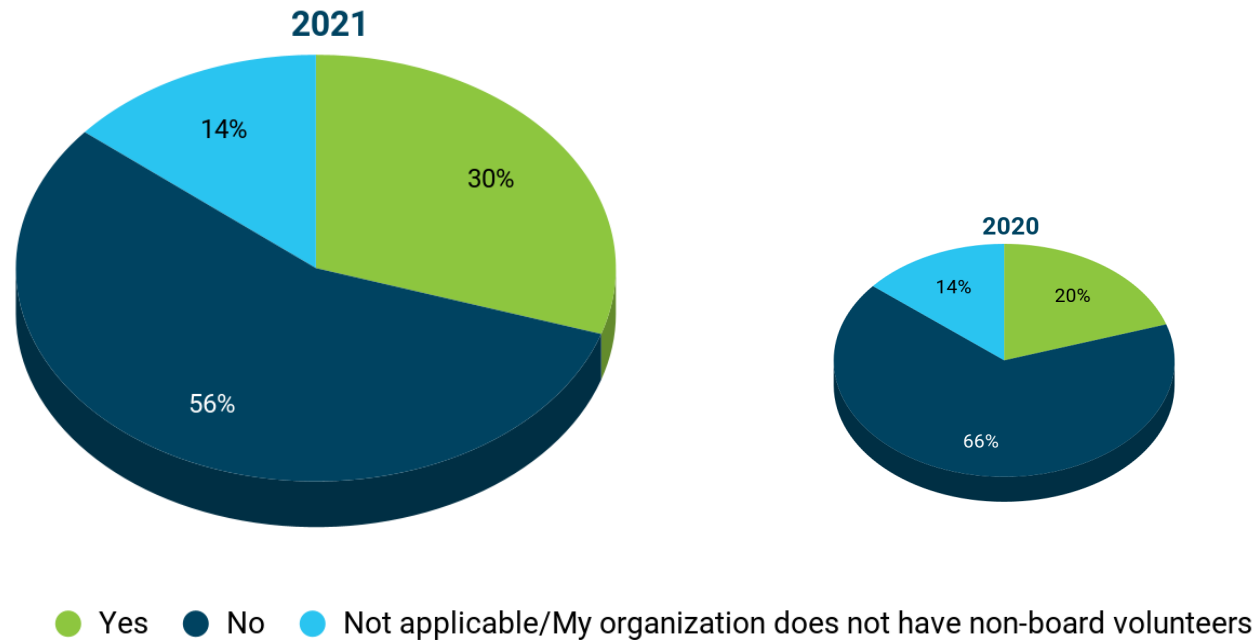
Lost volunteers since beginning of crisis (continued)
Yes
No
Not applicable/My organization does not have non-board volunteers

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
52%	70%	65%	60%	68%	60%	63%	62%	64%	65%	56%
26%	17%	21%	23%	17%	25%	22%	20%	19%	22%	19%
22%	13%	14%	17%	15%	15%	15%	18%	17%	13%	25%

Lost volunteers since beginning of crisis (continued)
Yes
No
Not applicable/My organization does not have non-board volunteers

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
64%	66%	56%	47%	65%	45%	77%	50%	59%	51%	51%	70%	29%
20%	21%	21%	20%	24%	30%	22%	26%	31%	32%	27%	20%	42%
16%	13%	23%	33%	11%	25%	1%	24%	10%	17%	22%	10%	29%

Gained new volunteers since the beginning of crisis



Gained new volunteers since the beginning of crisis
Yes
No
Not applicable/My organization does not have non-board volunteers

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
31%	33%	24%
58%	49%	58%
11%	18%	18%

Language of operation		
English	French	Bilingual
31%	18%	21%
56%	53%	55%
13%	29%	24%

All 2021	All 2020
30%	20%
56%	66%
14%	14%

Gained new volunteers since the beginning of crisis (continued)
Yes
No
Not applicable/My organization does not have non-board volunteers

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
32%	29%	31%	37%	39%	37%	32%	22%	21%	31%	17%
49%	58%	57%	50%	47%	49%	55%	62%	60%	58%	63%
19%	13%	12%	13%	14%	14%	13%	16%	19%	11%	20%

Gained new volunteers since the beginning of crisis (continued)
Yes
No
Not applicable/My organization does not have non-board volunteers

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
38%	20%	24%	21%	22%	29%	28%	20%	31%	43%	30%	20%	29%
50%	71%	52%	49%	69%	53%	71%	56%	59%	42%	48%	80%	35%
12%	9%	24%	30%	9%	18%	1%	24%	10%	15%	22%	0%	36%



Comments

1. "A 27% success rate for resilience funding applications to OTF when other funding streams are collapsed demonstrates government funding is not meeting the need of the not-for-profit sector to be sustained or recover." (Arts, culture, heritage and tourism, 100,000 - \$249,999, Eastern Ontario)
2. "Any funding we received for pandemic support from federal programs was subtracted from our usual provincial childcare funding meaning any federal supports actually benefited the province of Ontario not the organizations who received it." (Social services, \$3,000,000 - \$10,000,000, Eastern Ontario)
3. "As a charitable organization, I can appreciate the response to assist the sector, but as a small organization within the sector that was working to grow and scale before the pandemic, the governmental response has actually proven to be a challenge in itself. I can appreciate that the government has chosen agencies like OTF and OAC to adjudicate these assistance funds, but this has meant that funding opportunities that were more suited to our organization (like an OTF Grow Grant, or an OAC Operating Grant) have been removed from the table for these two years, while resources are focused on providing this COVID assistance. Additionally, in our case, we had the opportunity to apply for one of the grants provided by the OTF but are not sure if we will qualify, given that the maximum we would qualify for is \$16K, while we are faced with a \$50K need." (Arts, culture, heritage and tourism, 0 - \$99,999, Southwestern Ontario)
4. "Grants were slow at being released. Provincial funding was at least 6 months late. Small Business grants are poorly explained through the help desk." (Arts, culture, heritage and tourism, 0 - \$99,999, Southwestern Ontario)
5. "In 2020, the provincial government issued the first payment of our 2020-21 grant early (in April, instead of May as in previous years). This made us ineligible for the Small Business Support Grant, which was based strictly on revenue in April 2020 compared to April 2019. We tried to explain that we became ineligible for the Small Business Support Grant for this reason only, but they would not reconsider our eligibility. If not for this reason, we would have qualified for the grant." (Social services, \$250,000 - \$499,999, Toronto)

6. "Our sports club doesn't always fit exactly in the nonprofit box imagined by whoever wrote the grants, but there wasn't enough in-person support to make up for this. Our club's accountant said we should be eligible for the provincial small business support, but, because of the structure of the application, we were rejected. If we had access to a real person who could help us figure out that glitch, our business would be \$10,000 better off. That would make an enormous difference to us in this very skinny year!" (Sports, recreation, and other social clubs, 0 - \$99,999, Ottawa Region)
7. "Many nonprofits are run by volunteers who do not qualify for any of the programs offered. Better understanding of nonprofits and how we give back to Canada by the government would be appreciated." (Arts, culture, heritage and tourism, 0 - \$99,999, Eastern Ontario)
8. "The not-for-profit sector needs a dedicated and specific response and recovery plan, not a plan for business that not-for-profits are added to as an after thought. Just like small business and many other sectors, we need a 'home' in both the provincial and federal government." (Health, \$10,000,000 +, Toronto)
9. "Just a comment that it is such an important time to defend the nonprofit systems that exist, which are under threat from privatization, where we have already seen the risks to the public when profit gets in the way of serving people effectively - so many nonprofits are being asked to deliver essential services year after year without funding that even keeps pace with inflation. This is a slow death to squeeze us out of the picture so for profit can take over, and take up the task of cutting costs, which nonprofits will not do if it puts people at risk." (Social services, \$1,000,000 - \$2,999,999, Ottawa Region)
10. "Our biggest concern, financially, is the coming months/couple of years as the government funding is reduced or eliminated and more of our congregants (donors) are without income and unable to continue donating as a result." (Faith group, \$500,000 - \$999,999, Southwestern Ontario)
11. "We really need support with operating funds as we are struggling to keep a sufficient staff complement to keep operations going and keep the organization afloat. Demand for services is up but funds to support operations are down so we are extremely squeezed. We're unable to fill needed roles due to financial constraints and that means remaining staff are carrying multiple roles." (Education and research, \$1,000,000 - \$2,999,999, Toronto)

12. "It would be useful to provide nonprofits with information regarding grants and opportunities for funding. I was unaware of most of the grants listed previously in this survey. It's hard to know what is even available. All our board are volunteers, it is hard for an average person to know where to even begin to look for grants. It has been a big enough job to just stay up to date on protocols and required expectations. We could really use some of these funds." (Sports, recreation, and other social clubs, 0 - \$99,999, Southwestern Ontario).
13. "We only had one FTE staff member and one PT staff member in our agency. We had to lay off our PT and my hours were reduced over the course of the pandemic . I am not sure how you get the message out to everyone as there are so many platforms all sending you in different directions. We relied heavily on the OACAO (Older Adults Centres Association of Ontario) to provide us with any heads up for grants. Most of the grants were for small business and we really had no idea how to navigate half of them. As for nonprofits, it is a very gray area as to who can apply for what. They were almost too specific trying to capture everyone. We just didn't feel like it was anything we were eligible to apply for." (Social services, 0 - \$99,999, Southwestern Ontario).
14. CEWS & CERS has helped us to stay open. Hope will continue past due date. Thank you." (Education and research, \$1,000,000 - \$2,999,999, Halton Region)
15. Generally, for us the CEWS was a lifesaver, however, we weren't eligible until November when the program changed the criteria. That caused a TON of stress and heartache. We used the reserve to cover short term deficit then have used the CEWs to carry us forward." (*Education and research, \$500,000 - \$999,999, Southwestern Ontario*)
16. "We service a large geographical area. Good access to broadband internet has proved to be the biggest barrier to maintaining engagement and participation." (Arts, culture, heritage and tourism, 0 - \$99,999, Eastern Ontario)
17. "Financial audits are expensive, which is why we had to lay off staff so we could afford to have our financial statements and tax return prepared." (Environment, \$100,000 - \$249,999, Durham Region)
18. "Speak out on behalf of the significant impact on nonprofit professionals. A lot of us are women, juggling many priorities, and we are drowning." (International, 0 - \$99,999, Toronto)

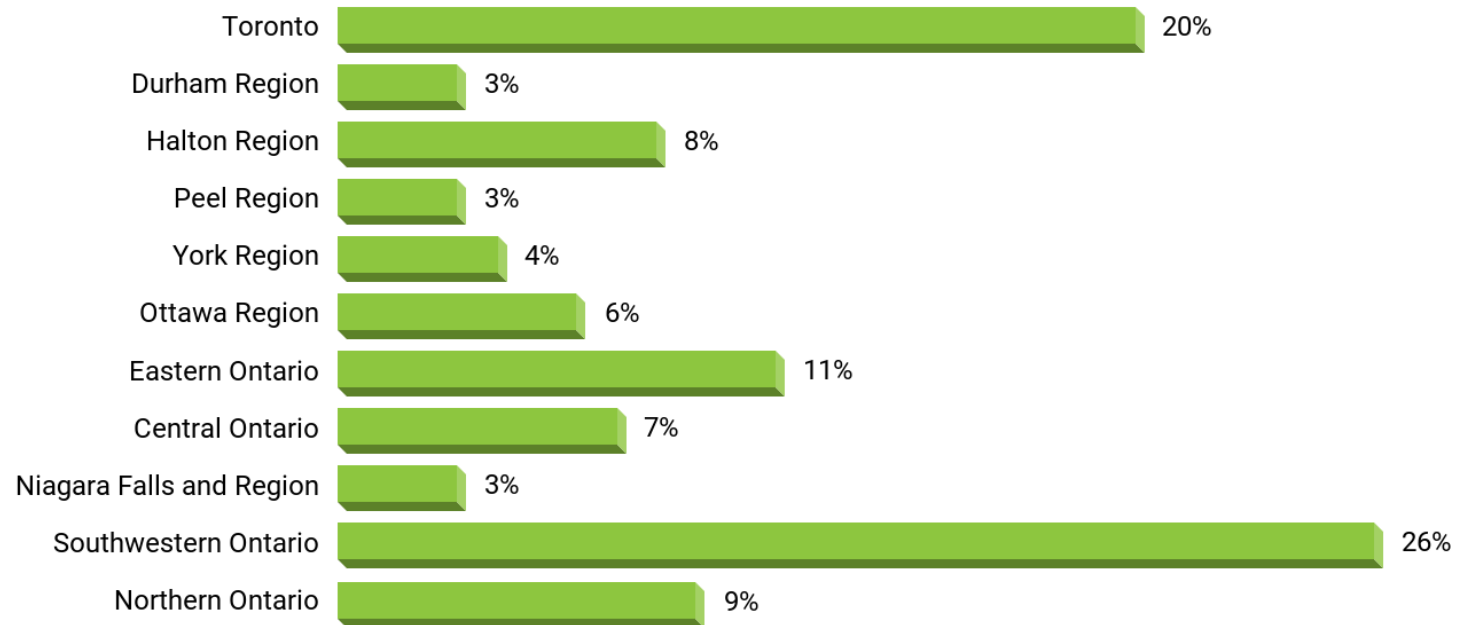
19. "The pandemic impacts women and BIPOC peoples yet there was no gender-based analysis or equitable lens applied to funding decisions or the programs that were being funded. This meant funds didn't go where they were/are needed the most." (Health, \$1,000,000 - \$2,999,999, Peel Region)
20. "One of the things would be supporting nonprofits that have to move to virtual engagement, helping nonprofits accessing technology and training for volunteers." (Sports, recreation, and other social clubs, \$100,000 - \$249,999, Ottawa Region)
21. "Return to work policies, including vaccination for staff and service users. Where to access things like custom made plexiglass shields. Access to larger space - we can't bring service users into our program room. It will only accommodate 4 people (as per space audit) instead of the 15-20 we normally accommodate." (Social services, \$500,000 - \$999,999, Toronto)
22. "Bridge the pay gap to keep the sector employed with skilled and valued employees." (Social services, \$10,000,000 +, Southwestern Ontario)
23. "Communication surrounding essential and non-essential classifications regarding businesses/organizations needs to be crystal clear. Better planning by the Provincial Government would really help, as well." (Faith group, \$100,000 - \$249,999, Eastern Ontario)
24. "The pandemic has shone a spotlight on severe, systemic inequalities that create the conditions that charities and nonprofits are in an uphill battle to address. Governments building back from COVID need to put in place policies that will protect and support the wellbeing of the population (e.g. precarious work, access to childcare and paying childcare workers a decent and thriving wage, LTC homes, affordable housing, racism incl. in the justice system and in health outcomes, rights for migrant workers, support for schools, students, and families). I hope the nonprofit sector can emerge with a louder, unified voice in solidarity with our communities, and in support of the policies that can more positively impact all of our lives." (Grantmaking, fundraising, and volunteerism promotion, \$1,000,000 - \$2,999,999, Toronto)
25. "Difficile pour les petites entreprises qui sont peu admissibles aux programmes de grandes entreprises en raison du nombre d'employé et des autres conditions de fonctionnement." (Développement communautaire et logement, 100 000 \$ - 249 999 \$, Est)

26. "Nous sommes en attente d'une réponse de Tourisme Ontario depuis 6 mois, semble le Gouvernement de l'Ontario ai loupé les budgets. Espérons qu'en 2021-2022, Tourisme Ontario bénéficie de budgets pour le développement de sites touristiques." (Arts, culture, patrimoine et tourisme, 0 - 99 999 \$, Est)
27. "Nous sommes très satisfait de l'aide reçue par le gouvernement fédéral. Quant au gouvernement provincial l'aide fut mitigée." (Arts, culture, patrimoine et tourisme, 500 000 \$ - 999 999 \$, Ottawa)
28. "La préparation au rétablissement sera essentiel. Il ne faudrait pas que les solutions d'urgences affectent le niveau des subventions opérationnelles et de projets dans le futur. Il est certain que les gouvernements chercheront des moyens de repayer toutes leurs dettes accumulées mais il faut que l'ONN et l'AFO s'assurent que les gouvernements ne couperont pas dans les services présentement offerts par la communauté grâce à des subventions. Les besoins vont demeurer, si pas s'accumuler au cours de prochains mois et la raison d'être des organismes sans but lucratif sera encore plus importante." (Services sociaux, 500 000 \$ - 999 999 \$, Durham)



Region organization located

2021



Region organization located
Toronto
Durham Region
Halton Region
Peel Region
York Region
Ottawa Region
Eastern Ontario
Central Ontario
Niagara Falls and Region
Southwestern Ontario
Northern Ontario

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
13%	24%	33%
2%	3%	3%
7%	7%	7%
2%	3%	6%
4%	5%	3%
6%	8%	6%
14%	12%	8%
10%	6%	5%
4%	3%	2%
26%	22%	23%
12%	7%	4%

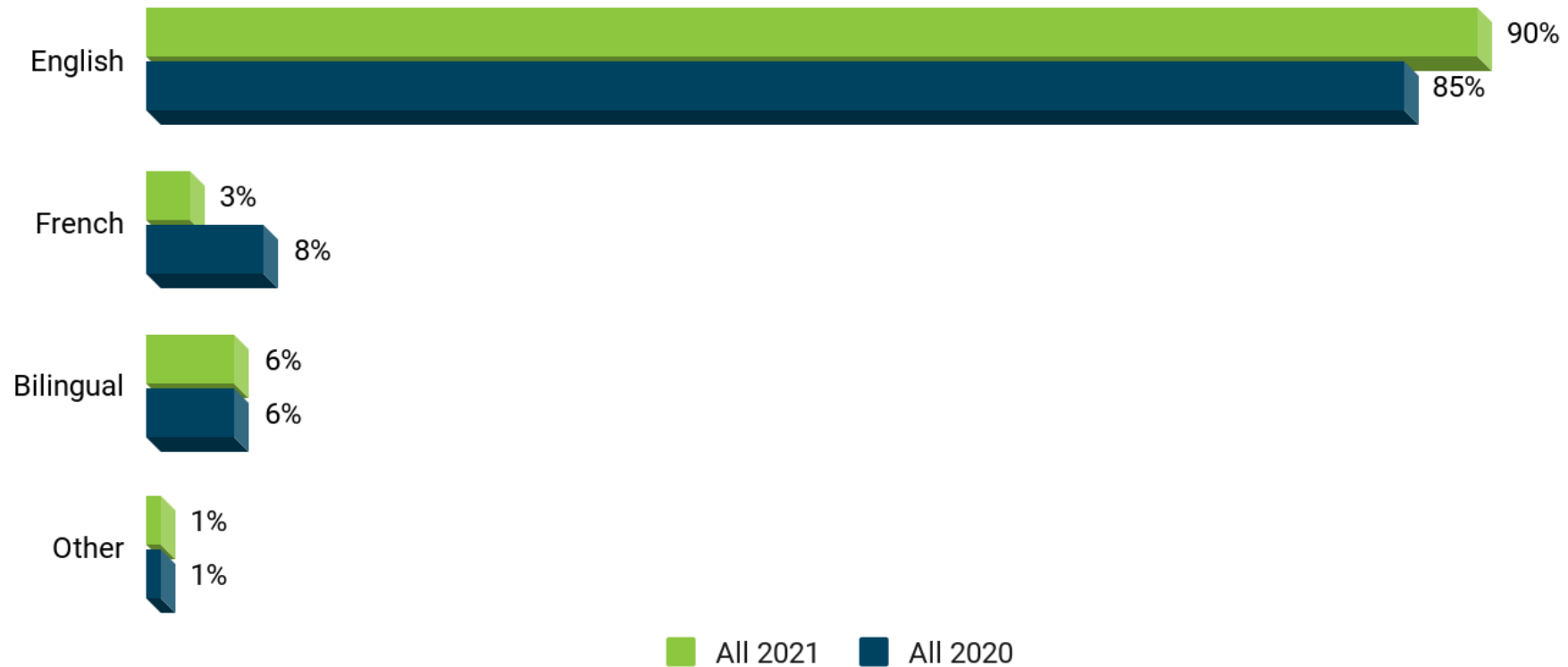
Language of operation		
English	French	Bilingual
20%	7%	25%
3%	1%	1%
9%	0%	4%
3%	0%	2%
4%	0%	3%
4%	36%	20%
11%	17%	16%
8%	0%	2%
3%	0%	3%
27%	5%	10%
8%	34%	14%

All 2021
20%
3%
8%
3%
4%
6%
11%
7%
3%
26%
9%

Region organization located (continued)
Toronto
Durham Region
Halton Region
Peel Region
York Region
Ottawa Region
Eastern Ontario
Central Ontario
Niagara Falls and Region
Southwestern Ontario
Northern Ontario

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
19%	21%	22%	26%	8%	25%	7%	28%	30%	27%	36%	10%	32%
3%	2%	1%	2%	4%	1%	1%	6%	1%	4%	0%	5%	0%
6%	10%	8%	8%	12%	5%	7%	6%	7%	10%	10%	10%	5%
4%	1%	5%	3%	1%	1%	2%	0%	3%	4%	2%	0%	0%
5%	3%	3%	3%	4%	4%	7%	1%	5%	4%	0%	0%	0%
7%	5%	5%	6%	6%	10%	3%	7%	4%	6%	8%	0%	5%
13%	15%	9%	6%	17%	9%	10%	7%	16%	8%	6%	15%	21%
6%	8%	8%	9%	12%	14%	10%	6%	12%	2%	2%	5%	5%
3%	4%	4%	2%	4%	1%	8%	4%	1%	1%	2%	0%	0%
26%	19%	25%	24%	27%	20%	35%	23%	16%	29%	21%	50%	32%
8%	12%	10%	11%	5%	10%	10%	12%	5%	5%	13%	5%	0%

Primary language of organization's operation



Primary language of organization's operation
English
French
Bilingual
Other

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
91%	88%	90%
4%	4%	1%
4%	7%	9%
1%	1%	0%

Language of operation		
English	French	Bilingual
100%	0%	0%
0%	100%	0%
0%	0%	100%
0%	0%	0%

All 2021	All 2020
90%	85%
3%	8%
6%	6%
1%	1%

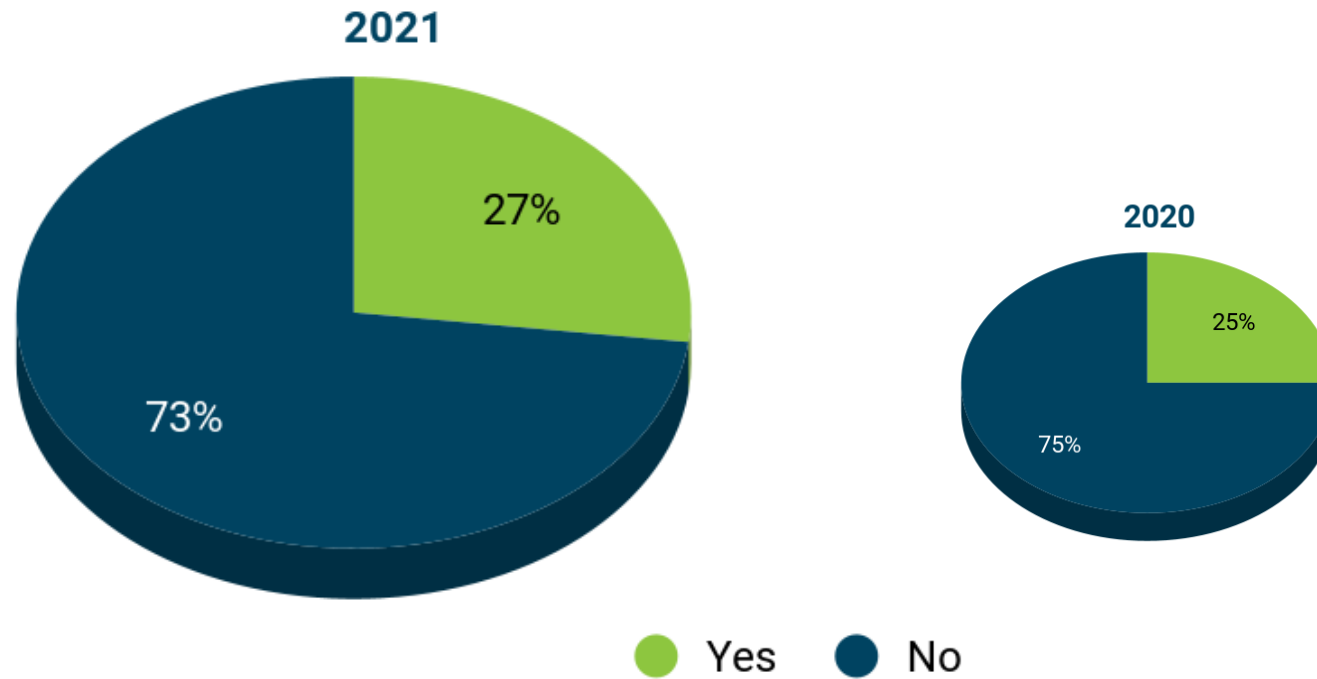
Primary language of organization's operation (continued)
English
French
Bilingual
Other

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
89%	97%	97%	96%	93%	60%	86%	99%	94%	97%	78%
1%	1%	0%	0%	0%	18%	5%	0%	0%	1%	12%
8%	1%	3%	4%	5%	21%	9%	1%	6%	2%	10%
2%	1%	0%	0%	2%	1%	0%	0%	0%	0%	0%

Primary language of organization's operation (continued)
English
French
Bilingual
Other

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
91%	90%	85%	87%	94%	89%	95%	84%	95%	90%	79%	100%	95%
2%	5%	2%	6%	4%	7%	1%	6%	0%	4%	6%	0%	5%
6%	5%	12%	6%	2%	4%	3%	10%	5%	6%	13%	0%	0%
1%	0%	1%	1%	0%	0%	1%	0%	0%	0%	2%	0%	0%

Organization located in rural, remote, northern or small community of fewer than 20,000 people



Organization located in rural, remote, northern or small community of fewer than 20,000 people
Yes
No

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
37%	19%	15%
63%	81%	85%

Language of operation		
English	French	Bilingual
27%	38%	24%
73%	62%	76%

All 2021	All 2020
27%	25%
73%	75%

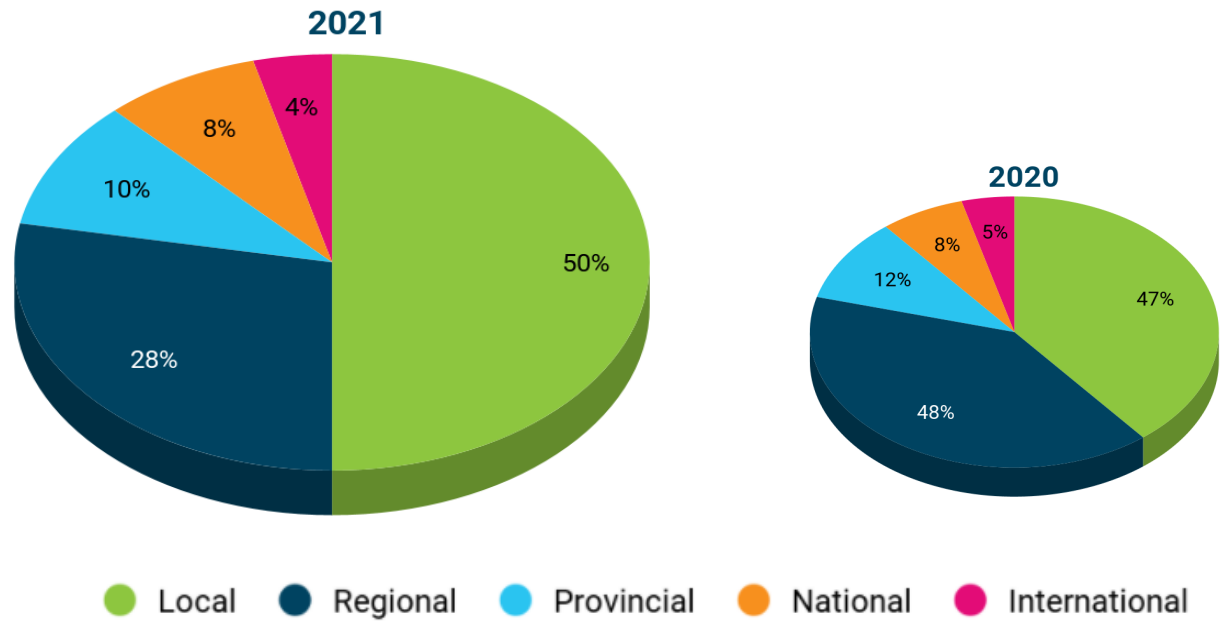
Organization located in rural, remote, northern or small community of fewer than 20,000 people (continued)
Yes
No

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
2%	16%	7%	5%	11%	11%	52%	48%	21%	34%	61%
98%	84%	93%	95%	89%	89%	48%	52%	79%	66%	39%

Organization located in rural, remote, northern or small community of fewer than 20,000 people (continued)
Yes
No

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
26%	38%	25%	21%	36%	24%	36%	28%	27%	13%	12%	15%	11%
74%	62%	75%	79%	64%	76%	64%	72%	73%	87%	88%	85%	89%

Scope of organization*



Scope of organization*
Local
Regional
Provincial
National
International

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
56%	45%	35%
25%	32%	34%
8%	10%	15%
6%	9%	12%
5%	4%	4%

Language of operation		
English	French	Bilingual
51%	40%	23%
28%	32%	32%
9%	21%	15%
7%	7%	28%
5%	0%	2%

All 2021	All 2020
50%	47%
28%	48%
10%	12%
8%	8%
4%	5%

*2020 allowed multiple responses for this question

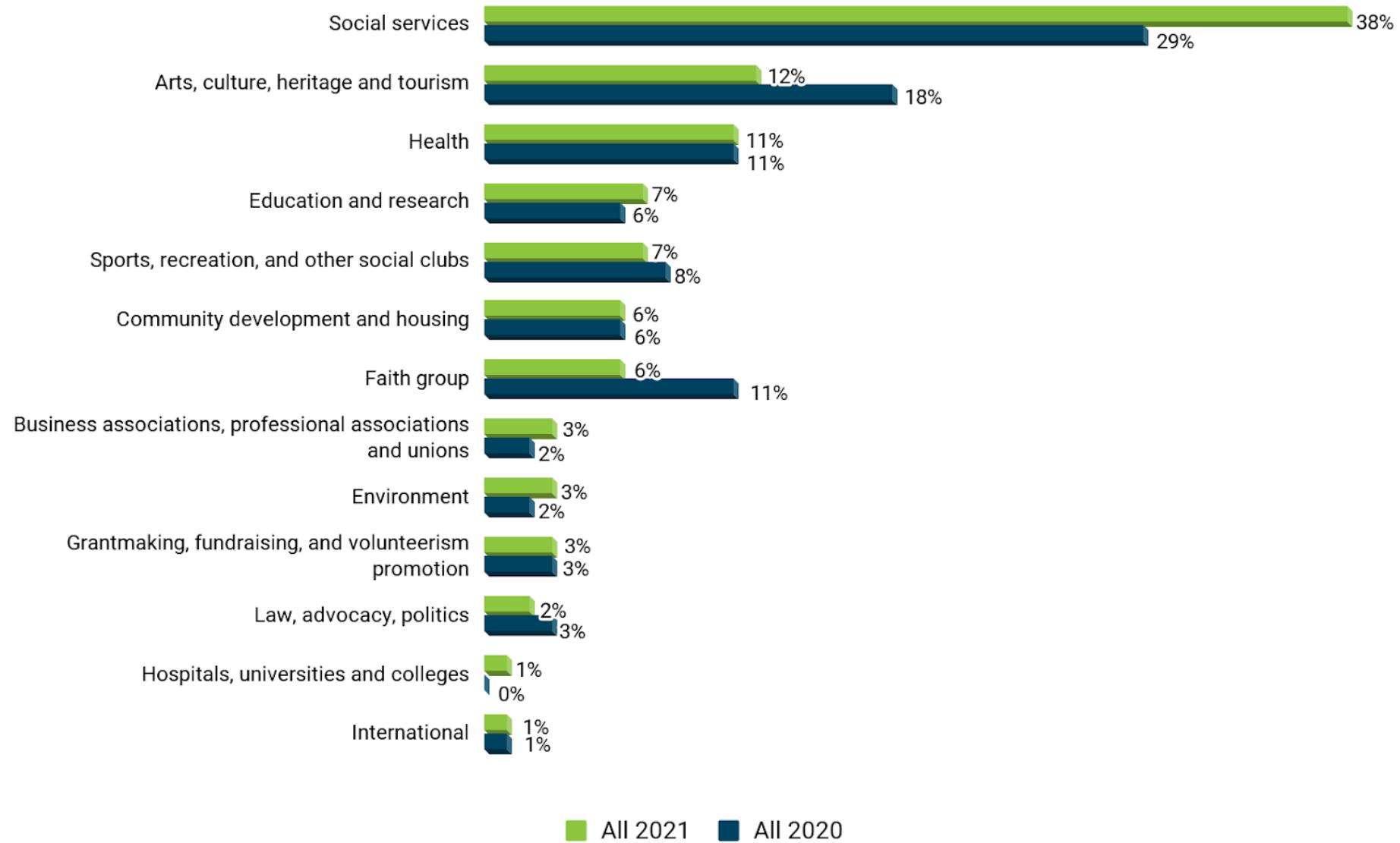
Scope of organization (continued)
Local
Regional
Provincial
National
International

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
39%	33%	46%	20%	36%	51%	60%	53%	47%	57%	58%
13%	55%	42%	57%	43%	22%	27%	30%	33%	28%	28%
21%	7%	7%	11%	10%	9%	7%	10%	6%	6%	8%
20%	4%	3%	9%	7%	14%	4%	4%	6%	5%	3%
7%	1%	2%	3%	4%	4%	2%	3%	8%	4%	3%

Scope of organization (continued)
Local
Regional
Provincial
National
International

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
55%	44%	38%	33%	64%	53%	70%	41%	30%	31%	31%	40%	11%
30%	31%	35%	25%	21%	30%	15%	20%	31%	34%	15%	50%	0%
8%	10%	15%	16%	11%	9%	1%	26%	22%	11%	23%	5%	5%
5%	8%	11%	17%	3%	7%	4%	10%	17%	16%	21%	0%	11%
2%	7%	1%	9%	1%	1%	10%	3%	0%	8%	10%	5%	73%

Nonprofit subsector

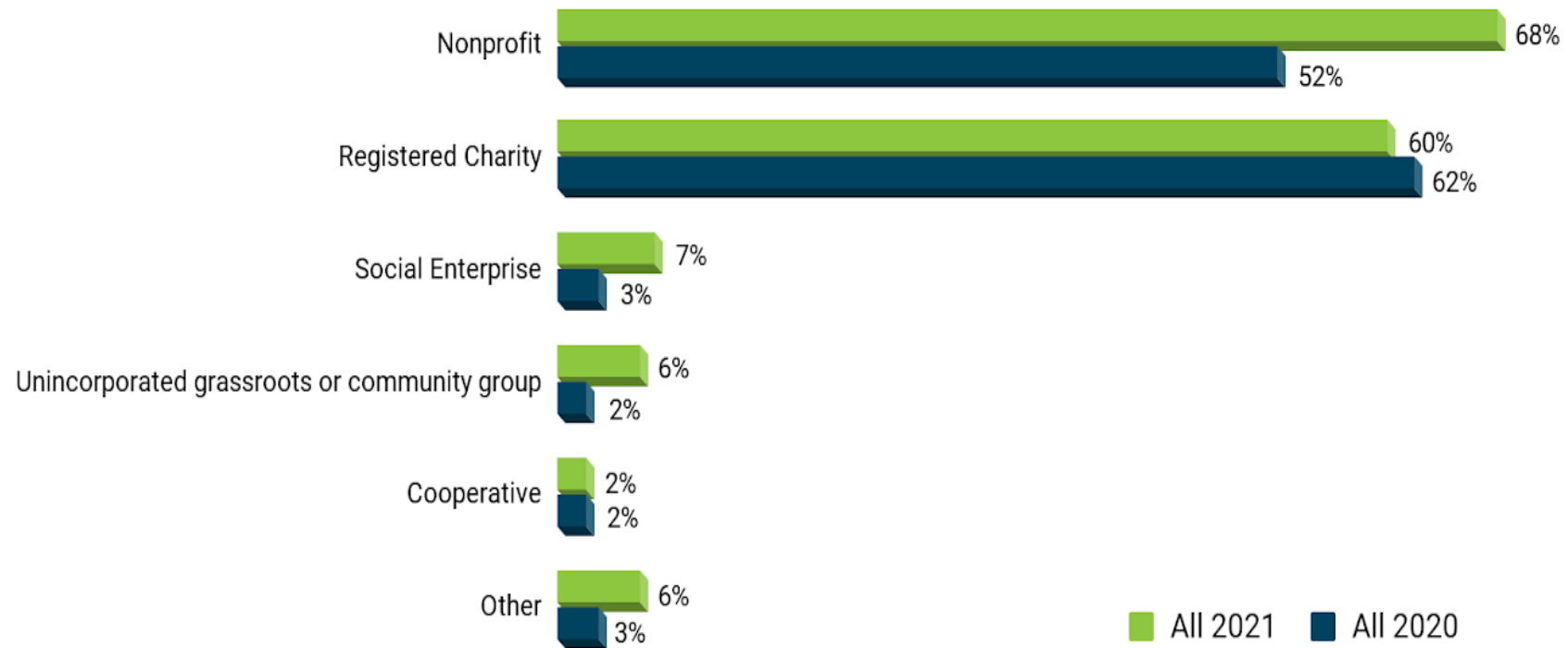


Nonprofit subsector	Operating budget			Language of operation			All 2021	All 2020
	Under \$500,000	\$500,000-\$3M	More than \$3M	English	French	Bilingual		
Social services	26%	46%	50%	37%	22%	38%	38%	29%
Arts, culture, heritage and tourism	20%	9%	4%	12%	20%	9%	12%	18%
Health	7%	9%	20%	10%	6%	21%	11%	11%
Education and research	8%	10%	6%	7%	14%	8%	7%	6%
Sports, recreation, and other social clubs	12%	5%	2%	8%	9%	3%	7%	8%
Community development and housing	4%	7%	4%	6%	14%	4%	6%	6%
Faith group	10%	3%	1%	7%	1%	3%	6%	11%
Business associations, professional associations and unions	3%	3%	2%	3%	5%	4%	3%	2%
Environment	4%	2%	2%	3%	0%	3%	3%	2%
Grantmaking, fundraising, and volunteerism promotion	3%	3%	4%	3%	4%	3%	3%	3%
Law, advocacy, politics	2%	2%	2%	2%	4%	4%	2%	3%
Hospitals, universities and colleges	0%	0%	2%	1%	0%	0%	1%	0%
International	1%	1%	1%	1%	1%	0%	1%	1%

Nonprofit subsector (continued)
Social services
Arts, culture, heritage and tourism
Health
Education and research
Sports, recreation, and other social clubs
Community development and housing
Faith group
Business associations, professional associations and unions
Environment
Grantmaking, fundraising, and volunteerism promotion
Law, advocacy, politics
Hospitals, universities and colleges
International

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
35%	46%	30%	56%	44%	42%	41%	27%	33%	38%	35%
13%	9%	15%	3%	8%	10%	15%	12%	15%	9%	16%
12%	6%	11%	17%	9%	9%	8%	11%	15%	11%	12%
10%	6%	8%	7%	6%	8%	4%	8%	4%	7%	9%
3%	12%	12%	1%	7%	7%	11%	12%	9%	8%	4%
7%	3%	4%	3%	6%	9%	5%	11%	1%	5%	7%
2%	3%	6%	5%	12%	3%	5%	8%	16%	9%	7%
4%	6%	2%	0%	1%	3%	2%	2%	4%	2%	3%
5%	2%	3%	3%	4%	2%	4%	5%	1%	2%	2%
4%	5%	4%	4%	3%	3%	2%	1%	1%	4%	2%
4%	0%	3%	1%	0%	3%	1%	1%	1%	2%	3%
0%	2%	1%	0%	0%	0%	1%	1%	0%	2%	0%
1%	0%	1%	0%	0%	1%	1%	1%	0%	1%	0%

Type of operation



Type of operation
Nonprofit
Registered Charity
Social Enterprise
Unincorporated grassroots or community group
Cooperative
Other

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
64%	67%	75%
51%	73%	75%
5%	8%	13%
11%	1%	1%
3%	2%	1%
7%	3%	5%

Language of operation		
English	French	Bilingual
67%	75%	78%
61%	23%	54%
7%	5%	7%
7%	3%	3%
2%	8%	3%
6%	8%	6%

All 2021	All 2020
68%	52%
60%	62%
7%	3%
6%	2%
2%	2%
6%	3%

Popular "other" responses were: "Church", "First Nation", "Food bank", "Government/government agency", "Incorporated", "Municipal government", "Public library", "University"

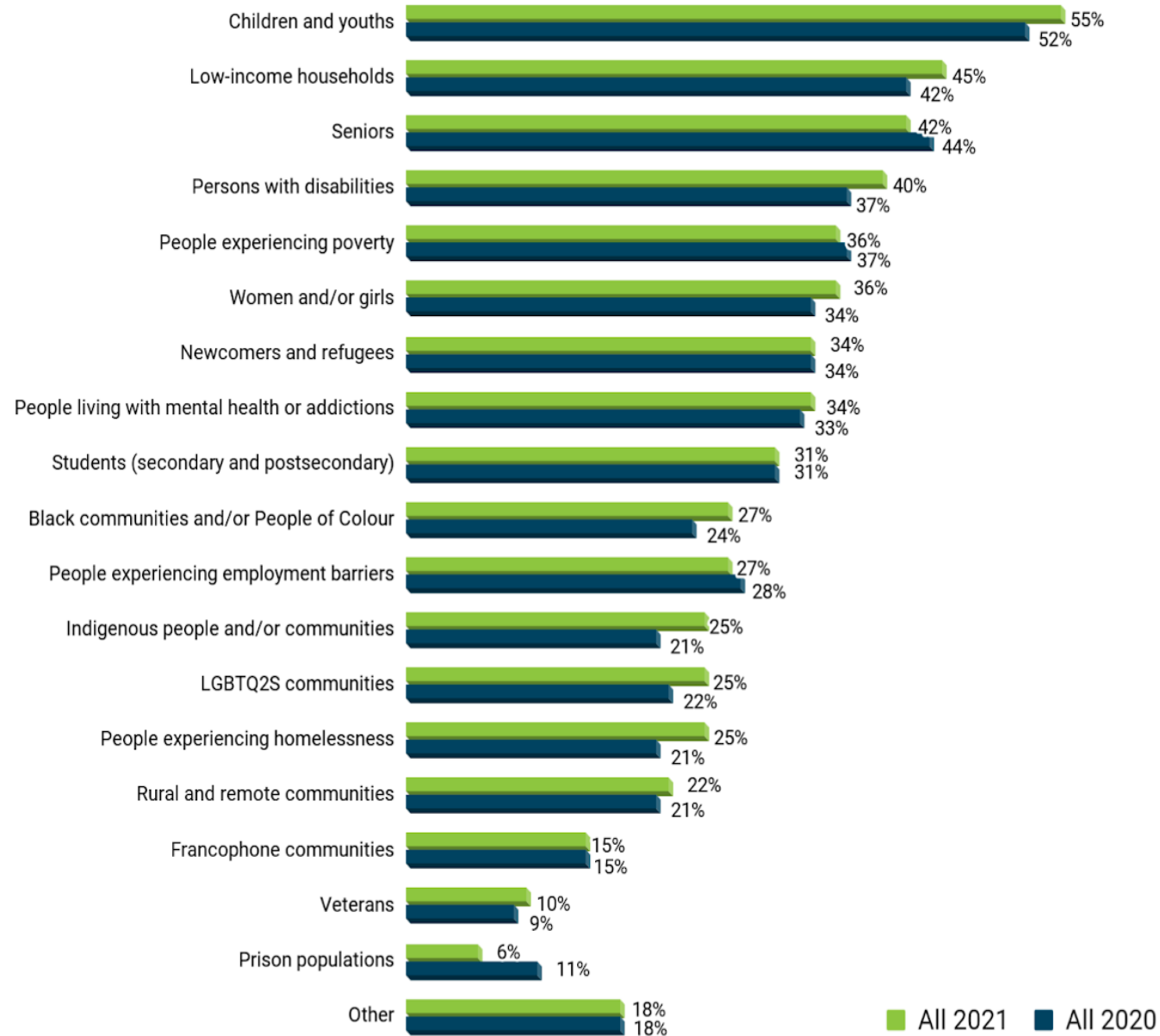
Type of operation (continued)
Nonprofit
Registered Charity
Social Enterprise
Unincorporated grassroots or community group
Cooperative
Other

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
66%	68%	69%	58%	65%	72%	66%	70%	68%	67%	76%
67%	55%	55%	68%	59%	58%	63%	50%	58%	64%	41%
9%	3%	7%	5%	7%	6%	4%	6%	7%	9%	7%
4%	5%	10%	4%	5%	4%	5%	8%	12%	7%	7%
1%	0%	1%	0%	2%	3%	3%	5%	4%	2%	3%
3%	6%	6%	5%	5%	4%	6%	8%	1%	8%	11%

Type of operation (continued)
Nonprofit
Registered Charity
Social Enterprise
Unincorporated grassroots or community group
Cooperative
Other

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
72%	66%	72%	69%	76%	73%	42%	82%	54%	44%	65%	63%	56%
71%	56%	64%	51%	23%	39%	87%	15%	54%	77%	31%	63%	44%
9%	5%	8%	8%	5%	8%	6%	11%	3%	8%	2%	11%	17%
5%	7%	6%	4%	12%	9%	6%	6%	8%	4%	20%	5%	0%
2%	2%	1%	1%	2%	9%	1%	2%	0%	1%	2%	0%	6%
4%	7%	6%	11%	7%	8%	6%	10%	8%	9%	4%	16%	17%

Communities specifically served by organization



Communities specifically served by organization
Children and youths
Low-income households
Seniors
Persons with disabilities
People experiencing poverty
Women and/or girls
Newcomers and refugees
People living with mental health or addictions
Students (secondary and postsecondary)
Black communities and/or People of Colour
People experiencing employment barriers
Indigenous people and/or communities (First Nations, the Métis Nation, and Inuit)
LGBTQ2S communities
People experiencing homelessness
Rural and remote communities
Francophone communities
Veterans
Prison populations
Other

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
51%	60%	58%
40%	53%	47%
43%	38%	39%
35%	39%	52%
31%	41%	43%
35%	39%	37%
28%	38%	40%
28%	35%	46%
32%	31%	29%
26%	29%	30%
20%	27%	39%
23%	26%	29%
23%	25%	31%
19%	26%	34%
26%	21%	20%
13%	16%	15%
13%	6%	7%
5%	7%	8%
23%	16%	11%

Language of operation		
English	French	Bilingual
56%	28%	54%
46%	22%	46%
42%	38%	41%
40%	17%	50%
37%	16%	37%
36%	26%	45%
33%	23%	44%
35%	14%	40%
31%	23%	36%
27%	22%	40%
27%	12%	34%
25%	12%	45%
25%	17%	37%
26%	2%	31%
22%	15%	33%
10%	85%	49%
9%	1%	19%
6%	0%	20%
18%	14%	19%

All 2021	All 2020
55%	52%
45%	42%
42%	44%
40%	37%
36%	37%
36%	34%
34%	34%
34%	33%
31%	31%
27%	24%
27%	28%
25%	21%
25%	22%
25%	21%
22%	21%
15%	15%
10%	9%
6%	11%
18%	18%

Popular "other" responses were: "Adults", "Adults and families living with the long-term effects of an acquired brain injury", "All people", "Artists", "Business", "Children and families", "Families", "General public", "Horticultural group", "Men and boys", "Men", "People experiencing food insecurity", "Specific religious groups", "Victims of crime and survivors"

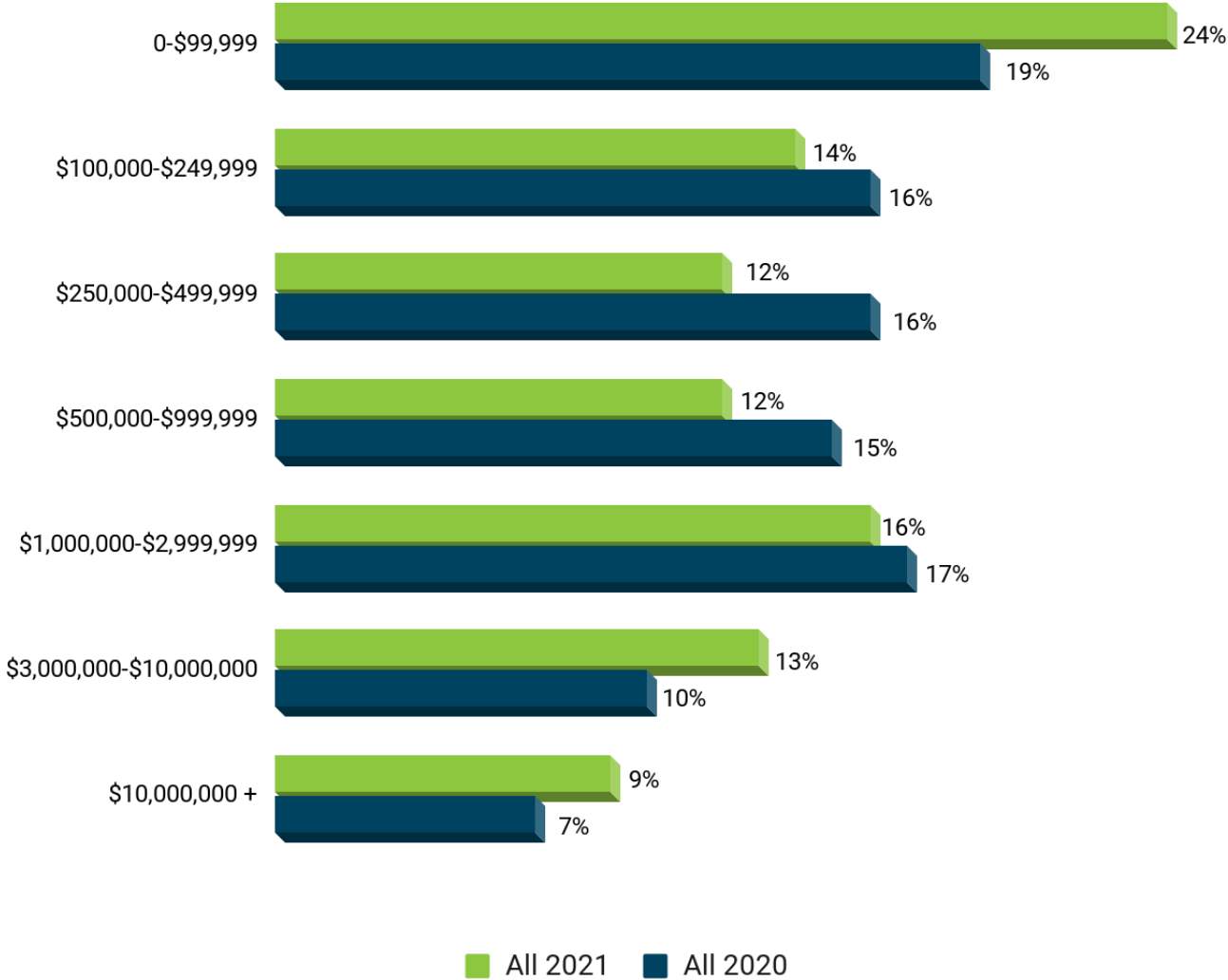
Communities specifically served by organization (continued)
Children and youths
Low-income households
Seniors
Persons with disabilities
People experiencing poverty
Women and/or girls
Newcomers and refugees
People living with mental health or addictions
Students (secondary and postsecondary)
Black communities and/or People of Colour
People experiencing employment barriers
Indigenous people and/or communities (First Nations, the Métis Nation, and Inuit)
LGBTQ2S communities
People experiencing homelessness
Rural and remote communities
Francophone communities
Veterans
Prison populations
Other

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
56%	71%	62%	66%	60%	44%	51%	46%	57%	60%	44%
49%	50%	42%	56%	59%	42%	45%	47%	37%	42%	44%
42%	38%	44%	51%	49%	39%	46%	47%	38%	36%	45%
38%	48%	39%	36%	50%	36%	39%	46%	40%	39%	39%
40%	46%	33%	46%	45%	37%	35%	35%	28%	34%	34%
41%	45%	37%	51%	39%	38%	31%	35%	37%	32%	37%
45%	43%	30%	67%	47%	38%	23%	27%	26%	30%	23%
36%	34%	27%	47%	47%	32%	31%	31%	35%	35%	35%
32%	36%	33%	31%	31%	27%	29%	27%	32%	30%	32%
42%	36%	27%	39%	34%	34%	17%	21%	25%	20%	21%
33%	21%	20%	41%	40%	21%	25%	22%	18%	24%	28%
29%	29%	19%	19%	26%	25%	21%	24%	25%	23%	36%
29%	36%	19%	34%	30%	29%	18%	23%	24%	23%	25%
27%	34%	20%	33%	41%	23%	22%	23%	24%	25%	22%
12%	25%	10%	4%	11%	16%	35%	30%	12%	28%	34%
13%	20%	7%	11%	15%	36%	14%	10%	13%	10%	27%
6%	13%	10%	1%	4%	13%	12%	14%	9%	9%	15%
9%	7%	5%	13%	6%	5%	4%	3%	3%	7%	9%
15%	16%	18%	14%	13%	23%	19%	25%	25%	17%	17%

Communities specifically served by organization (continued)
Children and youths
Low-income households
Seniors
Persons with disabilities
People experiencing poverty
Women and/or girls
Newcomers and refugees
People living with mental health or addictions
Students (secondary and postsecondary)
Black communities and/or People of Colour
People experiencing employment barriers
Indigenous people and/or communities (First Nations, the Métis Nation, and Inuit)
LGBTQ2S communities
People experiencing homelessness
Rural and remote communities
Francophone communities
Veterans
Prison populations
Other

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
58%	60%	45%	57%	64%	36%	70%	18%	42%	69%	30%	57%	59%
53%	36%	41%	51%	27%	52%	56%	16%	27%	49%	41%	21%	6%
43%	48%	47%	22%	40%	41%	60%	16%	25%	51%	25%	43%	35%
48%	31%	47%	41%	31%	29%	30%	18%	12%	49%	30%	43%	29%
45%	16%	36%	34%	11%	40%	57%	11%	21%	46%	39%	21%	41%
37%	36%	36%	34%	39%	30%	42%	31%	19%	48%	41%	36%	59%
39%	32%	30%	38%	17%	29%	39%	31%	21%	41%	27%	14%	41%
39%	22%	62%	26%	12%	30%	39%	20%	8%	41%	16%	57%	18%
24%	50%	22%	47%	31%	15%	40%	29%	38%	42%	27%	21%	24%
27%	33%	30%	35%	16%	25%	20%	29%	13%	39%	27%	21%	41%
34%	16%	22%	37%	8%	25%	29%	20%	10%	34%	25%	14%	24%
22%	30%	33%	33%	13%	26%	19%	27%	19%	38%	32%	36%	47%
25%	30%	33%	25%	16%	19%	23%	27%	10%	32%	20%	29%	41%
31%	10%	33%	15%	4%	34%	37%	4%	10%	35%	25%	14%	0%
19%	28%	28%	27%	18%	18%	20%	29%	33%	25%	18%	29%	41%
13%	18%	18%	19%	9%	16%	10%	20%	12%	21%	18%	14%	12%
9%	12%	13%	7%	8%	7%	12%	11%	4%	17%	7%	29%	6%
7%	2%	13%	7%	1%	4%	6%	4%	4%	17%	9%	0%	0%
10%	25%	21%	26%	18%	11%	26%	49%	48%	18%	14%	29%	0%

Organization's annual operating budget



Organization's annual operating budget
0-\$99,999
\$100,000-\$249,999
\$250,000-\$499,999
\$500,000-\$999,999
\$1,000,000-\$2,999,999
\$3,000,000-\$10,000,000
\$10,000,000 +

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
45%	0%	0%
30%	0%	0%
25%	0%	0%
0%	44%	0%
0%	56%	0%
0%	0%	59%
0%	0%	41%

Language of operation		
English	French	Bilingual
22%	22%	15%
15%	19%	7%
12%	19%	8%
12%	17%	13%
16%	13%	21%
13%	6%	26%
10%	4%	10%

All 2021	All 2020
24%	19%
14%	16%
12%	16%
12%	15%
16%	17%
13%	10%
9%	7%

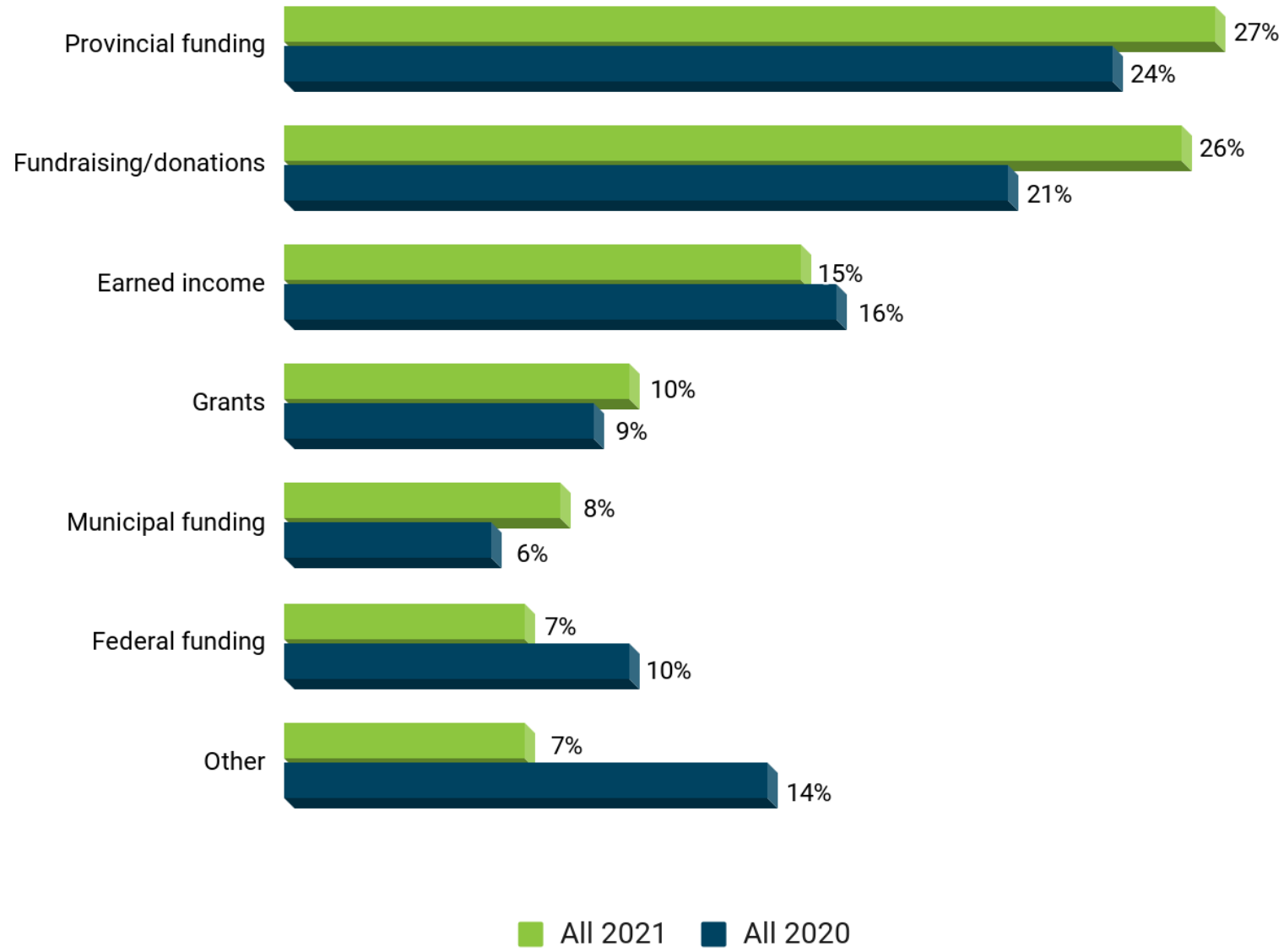
Organization's annual operating budget (continued)
0-\$99,999
\$100,000-\$249,999
\$250,000-\$499,999
\$500,000-\$999,999
\$1,000,000-\$2,999,999
\$3,000,000-\$10,000,000
\$10,000,000 +

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
11%	18%	22%	5%	16%	19%	29%	29%	33%	26%	26%
7%	16%	12%	9%	8%	8%	20%	19%	18%	14%	31%
12%	8%	14%	11%	22%	17%	7%	13%	10%	13%	8%
13%	18%	9%	11%	19%	18%	14%	10%	10%	12%	11%
21%	14%	19%	19%	17%	17%	14%	13%	15%	14%	12%
20%	22%	12%	31%	5%	13%	11%	9%	11%	12%	8%
16%	4%	12%	14%	13%	8%	5%	7%	3%	9%	4%

Organization's annual operating budget (continued)
0-\$99,999
\$100,000-\$249,999
\$250,000-\$499,999
\$500,000-\$999,999
\$1,000,000-\$2,999,999
\$3,000,000-\$10,000,000
\$10,000,000 +

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
13%	39%	19%	17%	46%	23%	21%	16%	35%	16%	32%	0%	37%
12%	22%	5%	16%	15%	11%	38%	13%	16%	10%	10%	14%	0%
9%	13%	9%	15%	14%	7%	21%	28%	13%	13%	10%	21%	14%
14%	12%	8%	15%	7%	18%	10%	16%	14%	15%	7%	0%	14%
20%	8%	17%	20%	11%	23%	6%	11%	8%	15%	19%	7%	14%
18%	4%	25%	10%	5%	13%	2%	11%	11%	21%	17%	0%	7%
14%	2%	17%	7%	2%	5%	2%	5%	3%	10%	5%	58%	14%

Organization's largest source of funding



Organization's largest source of funding
Provincial funding
Fundraising/donations
Earned income
Grants
Municipal funding
Federal funding
Other

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
12%	34%	55%
39%	16%	10%
17%	16%	11%
15%	11%	2%
6%	11%	7%
3%	8%	11%
8%	4%	4%

Language of operation		
English	French	Bilingual
27%	32%	39%
27%	9%	15%
16%	9%	11%
10%	10%	6%
8%	9%	7%
5%	28%	11%
7%	3%	11%

All 2021	All 2020
27%	24%
26%	21%
15%	16%
10%	9%
8%	6%
7%	10%
7%	14%

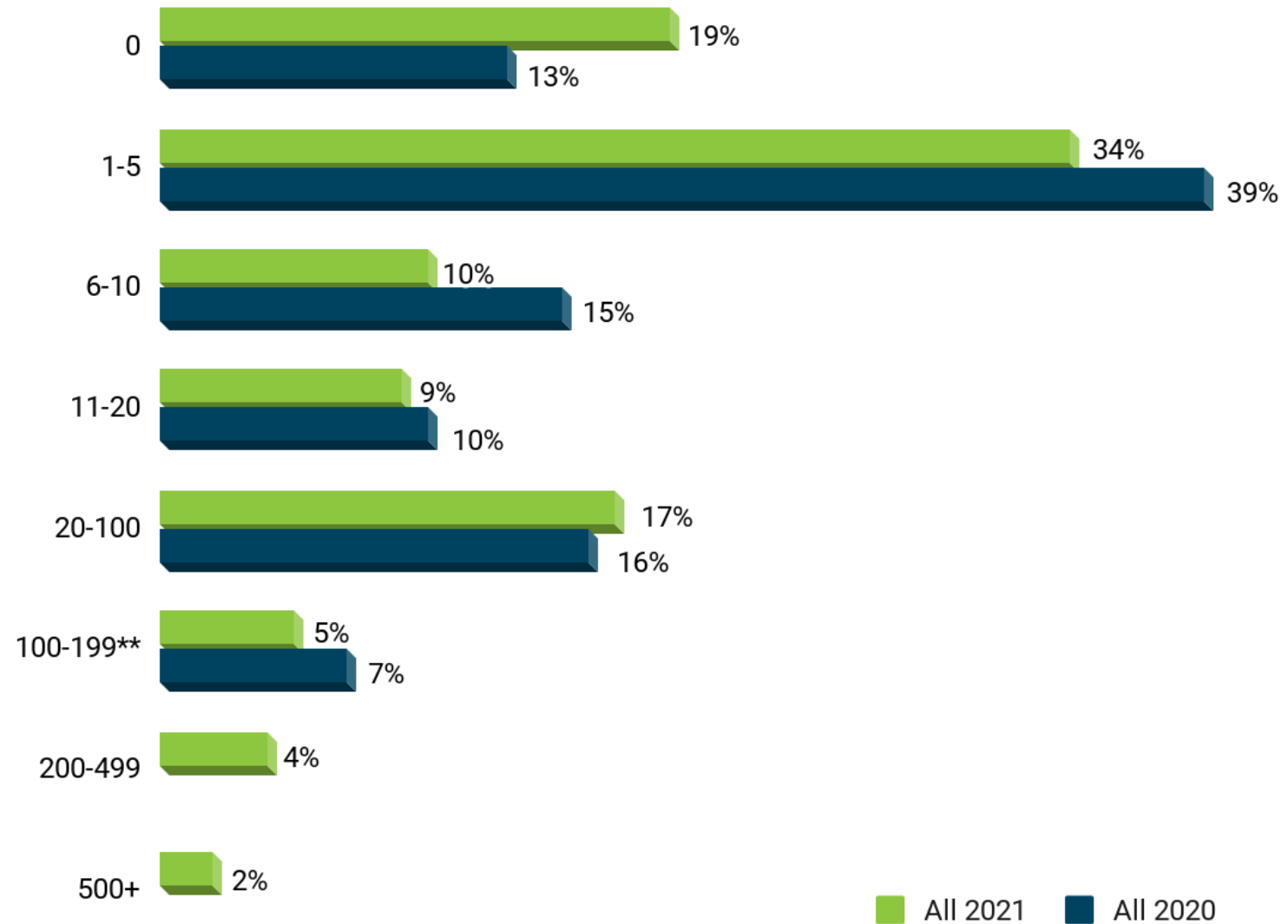
Organization's largest source of funding (continued)
Provincial funding
Fundraising/donations
Earned income
Grants
Municipal funding
Federal funding
Other

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
26%	27%	23%	37%	26%	27%	27%	22%	32%	28%	39%
22%	22%	26%	12%	28%	21%	30%	26%	39%	30%	21%
17%	10%	22%	7%	14%	14%	12%	17%	15%	17%	7%
13%	14%	11%	11%	8%	8%	8%	9%	7%	11%	7%
6%	7%	9%	12%	15%	7%	11%	9%	3%	5%	10%
11%	10%	4%	16%	3%	14%	4%	2%	3%	3%	9%
5%	10%	5%	5%	6%	9%	8%	15%	1%	6%	7%

Organization's largest source of funding (continued)
Provincial funding
Fundraising/donations
Earned income
Grants
Municipal funding
Federal funding
Other

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
43%	4%	55%	33%	4%	18%	0%	7%	6%	5%	23%	43%	0%
20%	20%	19%	17%	24%	17%	87%	12%	33%	47%	22%	50%	43%
8%	23%	12%	17%	44%	16%	3%	32%	15%	21%	20%	7%	13%
9%	21%	5%	15%	6%	10%	1%	8%	28%	8%	7%	0%	0%
7%	21%	2%	2%	5%	18%	0%	7%	13%	4%	2%	0%	0%
9%	6%	3%	8%	0%	12%	0%	10%	4%	1%	15%	0%	38%
4%	5%	4%	8%	17%	9%	9%	24%	1%	14%	11%	0%	6%

Approximate number of paid staff (full-time equivalents) on April 1, 2021*



*2020 data is as of March 1, 2020

**2020 data relates to 100+

2021 Community Researchers

Approximate number of paid staff (full-time equivalents) on April 1, 2021*
0
1-5
6-10
11-20
20-100
100-199**
200-499
500+

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
39%	1%	1%
55%	23%	1%
5%	27%	3%
1%	28%	6%
0%	19%	45%
0%	1%	19%
0%	1%	17%
0%	0%	8%

Language of operation		
English	French	Bilingual
20%	13%	11%
34%	47%	24%
10%	14%	12%
9%	11%	12%
16%	6%	28%
5%	3%	3%
4%	3%	6%
2%	3%	4%

All 2021	All 2020
19%	13%
34%	39%
10%	15%
9%	10%
17%	16%
5%	7%
4%	---
2%	---

* 2020 data is as of March 1, 2020

**2020 data relates to 100+

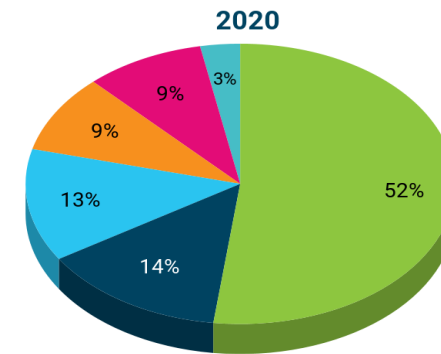
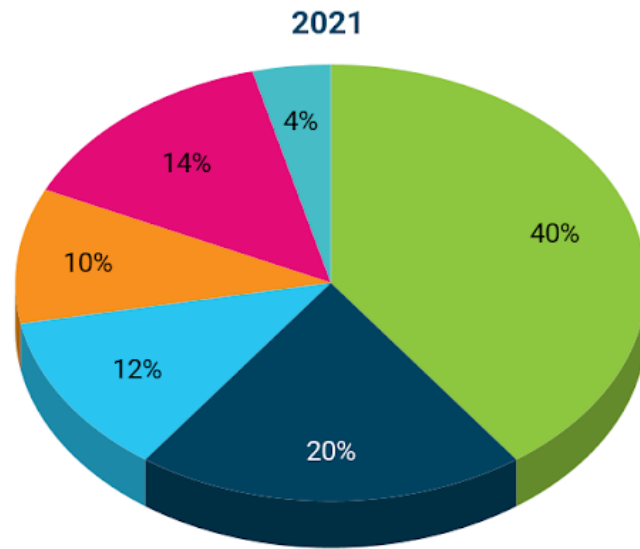
Approximate number of paid staff (full-time equivalents) on April 1, 2021 (continued)
0
1-5
6-10
11-20
20-100
100-199
200-499
500+

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
8%	22%	25%	11%	16%	14%	21%	33%	25%	22%	21%
25%	17%	29%	23%	40%	36%	37%	35%	32%	34%	47%
12%	17%	8%	7%	11%	14%	11%	7%	8%	10%	10%
14%	10%	7%	10%	8%	12%	8%	11%	11%	7%	6%
26%	31%	15%	24%	11%	16%	16%	6%	13%	15%	11%
6%	3%	5%	11%	6%	5%	2%	4%	4%	5%	3%
5%	0%	7%	10%	8%	1%	4%	3%	7%	4%	2%
4%	0%	4%	4%	0%	2%	1%	1%	0%	3%	0%

Approximate number of paid staff (full-time equivalents) on April 1, 2021 (continued)
0
1-5
6-10
11-20
20-100
100-199
200-499
500+

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
11%	34%	14%	13%	45%	20%	15%	10%	32%	22%	27%	7%	31%
24%	47%	19%	35%	38%	39%	68%	50%	29%	36%	33%	29%	31%
12%	10%	5%	16%	5%	9%	9%	12%	18%	14%	2%	7%	6%
11%	3%	10%	14%	5%	8%	3%	12%	10%	11%	27%	0%	13%
25%	5%	30%	14%	3%	17%	3%	12%	6%	13%	9%	0%	13%
8%	1%	9%	2%	1%	2%	1%	0%	1%	3%	2%	0%	6%
6%	0%	9%	3%	2%	3%	1%	2%	1%	0%	0%	14%	0%
3%	0%	4%	3%	1%	2%	0%	2%	3%	1%	0%	43%	0%

Role at organization



● CEO or Executive Director ● Manager ● Board member ● Vice-President or Director ● Other staff member ● Volunteer (non-board)

Role at organization
CEO or Executive Director
Manager
Board member
Vice-President or Director
Other staff member
Volunteer (non-board)

Operating budget		
Under \$500,000	\$500,000-\$3M	More than \$3M
42%	54%	36%
14%	23%	23%
22%	3%	2%
6%	8%	26%
9%	11%	13%
7%	1%	0%

Language of operation		
English	French	Bilingual
39%	45%	44%
20%	15%	17%
12%	18%	8%
11%	3%	10%
14%	16%	20%
4%	3%	1%

All 2021	All 2020
40%	52%
20%	14%
12%	13%
10%	9%
14%	9%
4%	3%

Role at organization (continued)
CEO or Executive Director
Manager
Board member
Vice-President or Director
Other staff member
Volunteer (non-board)

Region										
Toronto	Durham Region	Halton Region	Peel Region	York Region	Ottawa	Eastern Ontario	Central	Niagara Falls and Region	South-western	Northern
40%	48%	29%	45%	51%	49%	45%	40%	27%	37%	41%
20%	10%	16%	21%	22%	18%	19%	18%	22%	21%	20%
5%	9%	20%	4%	6%	11%	17%	13%	18%	13%	10%
19%	14%	10%	19%	7%	4%	6%	9%	11%	8%	6%
14%	14%	16%	10%	11%	15%	11%	11%	19%	16%	20%
2%	5%	9%	1%	3%	3%	2%	9%	3%	5%	3%

Role at organization (continued)
CEO or Executive Director
Manager
Board member
Vice-President or Director
Other staff member
Volunteer (non-board)

Subsector												
Social services	Arts, culture, heritage, tourism	Health	Education and research	Sports, recreation	Community development and housing	Faith groups	Business associations, professional associations and unions	Environment	Grantmaking, fundraising, and volunteerism promotion	Law, advocacy, politics	Hospitals, universities and colleges	International
42%	45%	44%	42%	30%	38%	23%	38%	41%	45%	47%	29%	36%
24%	13%	17%	20%	11%	30%	19%	23%	9%	12%	11%	43%	6%
7%	23%	5%	5%	27%	9%	13%	11%	21%	14%	13%	7%	19%
9%	8%	15%	14%	12%	7%	4%	14%	17%	18%	11%	14%	13%
16%	8%	16%	16%	9%	8%	34%	14%	12%	8%	11%	7%	13%
2%	3%	3%	3%	11%	8%	7%	0%	0%	3%	7%	0%	13%